

### SOCIAL DEVELOPMENT

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Limpopo Province Annual Performance Plan for 2018-2019

MARCH 2018

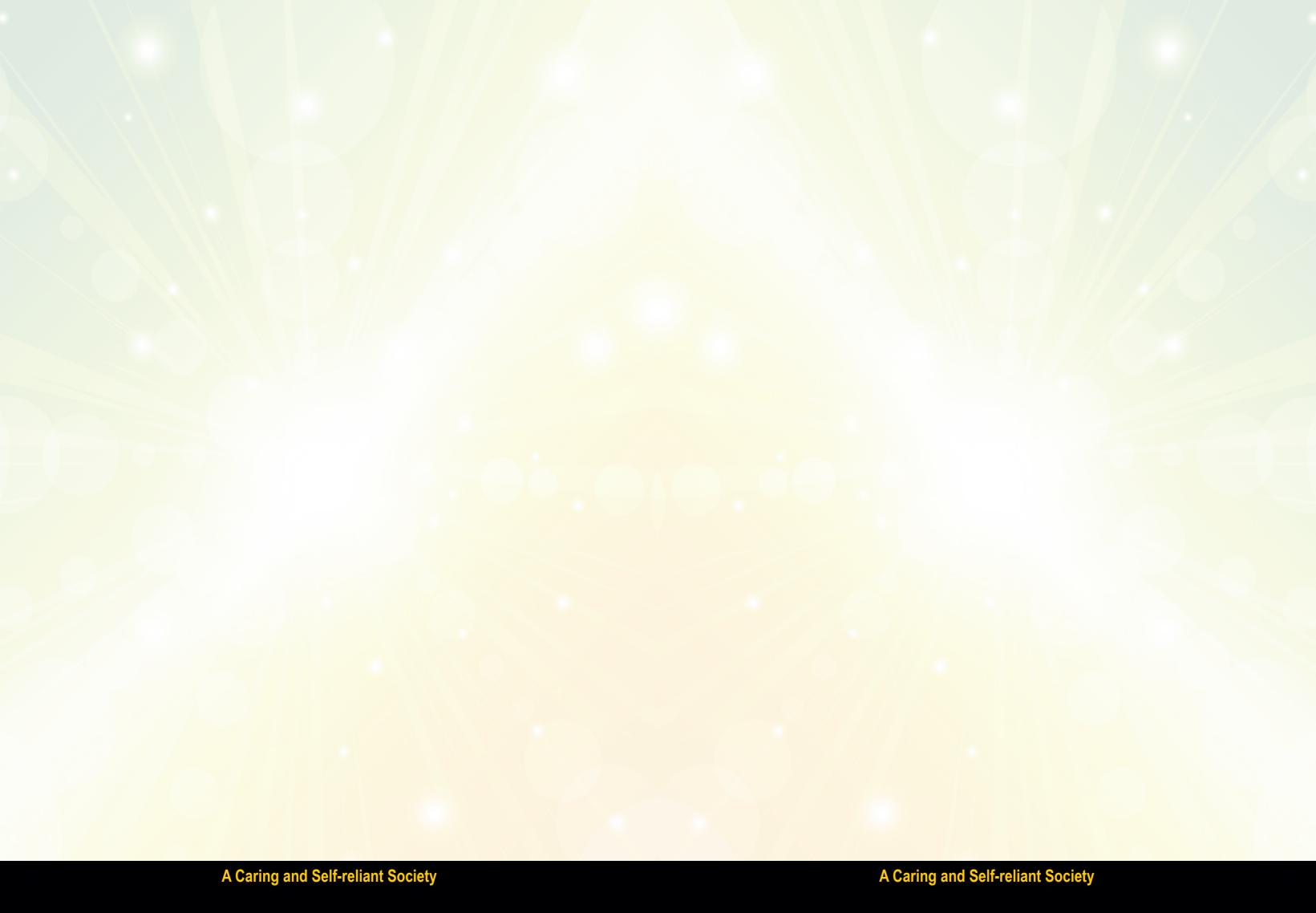


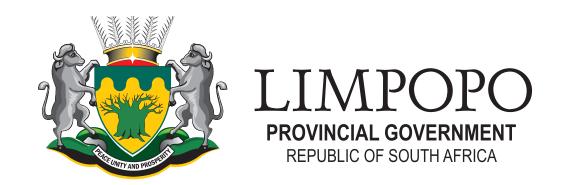
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Annual Performance Plan for 2018-2019

Limpopo Province

**MARCH 2018** 





# SOCIAL DEVELOPMENT

## Annual Performance Plan for 2018-2019

Limpopo Province

**MARCH 2018** 

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#### FOREWORD BY THE MEMBER OF THE EXECUTIVE COUNCIL

The Department of Social Development is mandated to provide comprehensive Social Protection Services as enshrined in Chapter 11 of the National Development Plan and Outcome 13 of the Medium Term Strategic Framework 2014 -2019. Early Childhood Development remains a key priority as emphasised by the adoption of National ECD Policy by Cabinet of the RSA.

The Community Survey and Stats SA 2016 midyear population estimates reveals that children aged between 0yrs - 4yrs and 5- 9yrs are estimated at 1,383,730 and the majority of whom are not accessing registered ECDs and poses serious risk in the holistic development of the child.

The department is currently rolling out the new National ECD Policy in order to address the plight of children particularly those living in the poorest communities and the most vulnerable households.

The National Department of Social Development in partnership with Department of Agriculture and Rural Development in consultation with broader stakeholders have developed National Food Security and Nutrition Plan for the period 2017 to 2022 and Provinces are expected to customise and implement accordingly.

The department will continue to prioritise funding of NPOs to support legally established partnership for the provision of comprehensive social development services network. In order to maximise the benefit for our investment in NPOs, the department in partnership with PAMOJA is currently conducting NPO audit of which the report will be used to improve performance, monitoring, reporting and support to NPOs.

The department is awaiting concurrence from the Minister of Public Service and Administration on the proposed Organizational Structure which will be aligned to Human Resource Plan and MTEF budget. This process will enable the department to prioritise strategic and critical posts to be funded and filled during the 2018-2019 financial year.

As the Member of the Executive Council I have directed the department to kick-start the process of MTSF review to trace the progress we have made so far in the implementation of 2014/2019 MTSF particular Outcome 13 and the its Sub outcomes. The draft MTSF review report has been finalised and has informed the 2018/19 final Annual Performance

Plan and this performance review will ultimately provide sound baseline for the new MTSF 2019-2024 period.

I therefore take this opportunity to present the 2018-2019 third and final draft Annual Performance Plan prepared in terms of the Framework for Strategic Plans and Annual Performance Plans.

Ms Mapula Mokaba Phukwana

**Member of the Executive Council** 

#### **OFFICIAL SIGN-OFF**

It is hereby certified that this Annual Performance Plan:

- Was developed by the management of Provincial Department of Social Development under the guidance of the Honourable MEC, Ms Mapula Mokaba Phukwana
- Was prepared in line with the current strategic plan of the Department of Social Development
- Accurately reflects the performance targets which the Department of Social Development will endeavour to achieve, given the resources made available in the budget for 2018/19 financial year.

Mr. L Mboniswa

**Chief Financial Officer** 

Mr. G.N Shikwambani

**Head Official responsible for planning** 

Ms. M.D Ramokgopa

**Accounting Officer** 

Approved by:

Ms Mapula Mokaba Phukwana

**Executive Authority** 

**Signature** 

**Signature** 

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#### **PART A: STRATEGIC OVERVIEW**

#### 1. Updated situational analysis

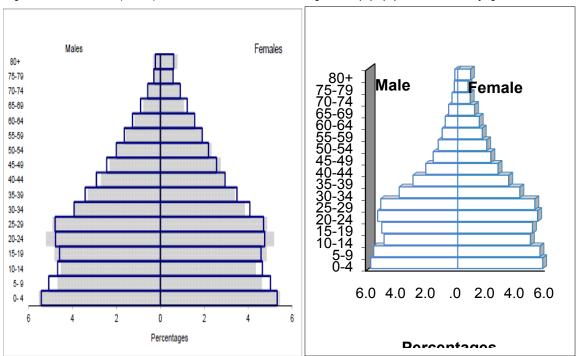
#### DEMOGRAPHIC AND SOCIO-ECONOMIC PROFILE OF THE LIMPOPO PROVINCE

#### a. Demographic Profile

Limpopo Department of Social Development has a visionary obligation to care for vulnerable people in order to achieve a self-reliant society; through Social Welfare Services, Restorative Services, Children and Families programmes. The administration program, in conjunction with Developmental Research provides the department with effective and efficient systems to render quality services to 5.8 million people of Limpopo Province (Stats SA, 2016 mid-year population estimates). The province contributes 10.4% to the 55.9 million population estimate of South Africa.

Frigure1: South Africa 2011 (shaded) & South Africa 2016 CS

Figure2: Limpopo population estimates by age and sex, 2016



Source: Stats SA

Figure 1 indicates two pyramids drawn for the shaded 2011 Census data and 2016 community Survey data for South Africa., while figure 2 shows Limpopo population estimates by age structure and gender, 2016. Figure 2 pyramid is bulgy at the bottom,

which indicates the highest proportion of male and female population in the 0–4 and 5–9-year age groups. This poses the budgetary challenges to the department for Early Childhood Development services. Both pyramids indicate that Limpopo and South Africa has more youths than other age groups. Almost 32% of the population is aged under 15 years and approximately 7, 0% is 60 years or older. The proportion of elderly persons aged 60 and older is increasing over time, due to rising life expectancy at birth, which is estimated at 64 years for females and 56, 6 years for males respectively.

The provincial total Fertility Rate is estimated at a mean of 2, 41 children per woman. It is predicted that Limpopo Province will experience an out-migration of nearly 305 030 people

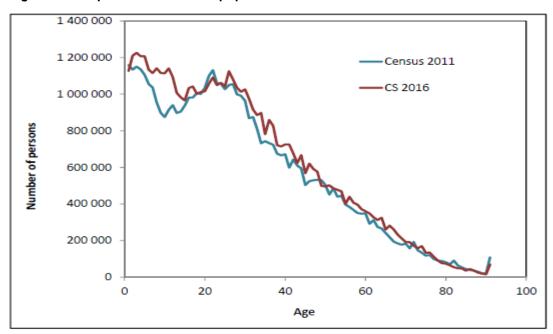


Figure 3: Comparison of CS 2016 population with Census 2011

Source: Stats SA

Figure 3 shows the comparison of Census 2011 and Community Survey 2016.

According to Stats SA, Census 2011 reflected fluctuating slope in the age group for persons aged between 7 and 17. This may be interpreted as the impact of missed school children if no researched explanation for it. In addition, the Community Survey 2016 reflects a slight shift in ages of missed children during Census 2011 from around 11 to 19 years old. These population groups are at different developmental socio economic levels, which may suggest diversity in mortality patterns and morbidity experiences.

Figure 4: Emigrants by Province, CS 2016

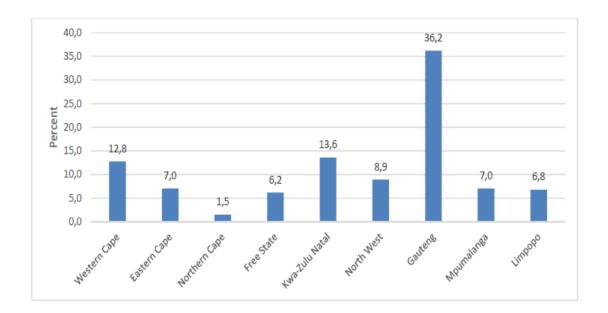


Figure 4 shows the distribution of emigrants disaggregated by province. Gauteng has the highest proportion of emigrants at 36, 2%, Limpopo is almost par with Eastern Cape and Mpumalanga, while Northern Cape reflects the lowest emigrants at 1,5% compared to all provinces.

#### b. Socio- economic profile of Limpopo Province

#### **Poverty**

According to StatSA Limpopo Community Survey (21016), the Province's population stands at 5, 8 million in 2016, making it the fifth largest province in the country in terms of population size. The number of households in the province has also increased to 1, 6 million in 2016, from 1, 4 million in 2011. The district municipality with the largest share of households in the province is Vhembe (382 346), followed by Capricorn (378 272), Mopani (338 385), Greater Sekhukhune (290 489), and Waterberg (211 452).

#### Access to basic services

The proportion of Limpopo households with access to piped water has decreased to 80% (1 million) in 2016, from 83, 6% (1, 2 million) in 2011. However, the proportion of households with access to electricity has increased from 39, 2% in 1996 to 93% in 2016. In 2011, 87, 3% of Limpopo households had access to

electricity. The number of households with access to a flush/chemical toilet increased from 322 112 in 2011 to 402 442 in 2016.

#### Poverty headcount and hunger

The poverty headcount in Limpopo has increased from 10, 1% in 2011 to 11, and 5% in 2016. Increases in the poverty headcount were observed in all district municipalities between 2011 and 2016, except in Vhembe – decreasing from 13% in 2011 to 12, 8% in 2016. The lowest poverty headcounts, albeit having increased in comparison with 2011, were recorded in Capricorn (8, 5%) and Waterberg (9%).

288 963 of households in Limpopo reported that they had ran out of money in the 12 months before the survey was conducted. A little more than a tenth (12, 9% or 205 432) of households in Limpopo missed a meal over the same period.

It is against this background that the Department is mandated to address the food insecurity issues to the most deprived communities and ensuring that the poor, vulnerable and marginalised communities have access to food through the Household Food and Nutrition Security Programme.

Table 1: Households ran out of money to buy food in past 12 months by province, CS 2016

| Province      | Ran out of money to buy Food in past 12 months |            |            |
|---------------|--|------------|------------|
| Flovilice     | Yes  | No         | Total      |
| Western Cape  | 255 163  | 1 671 601  | 1 926 764  |
| Eastern Cape  | 464 838  | 1 303 800  | 1 768 638  |
| Northern Cape | 97 169   | 255 514    | 352 683    |
| Free State    | 220 863  | 723 575    | 944 438    |
| KwaZulu-Natal | 667 625  | 2 202 001  | 2 869 626  |
| North West    | 312 324  | 931 612    | 1 243 936  |
| Gauteng       | 771 725  | 4 150 248  | 4 921 973  |
| Mpumalanga    | 273 886  | 958 542    | 1 232 428  |
| Limpopo       | 288 963  | 1 305 479  | 1 594 441  |
| South Africa  | 3 352 555                                      | 13 502 372 | 16 854 927 |

DSD Filled and Vacant Posts by program 2919 3000 2500 2085 1816 1773 2000 1577 1318 1500 1103 1094 703 686 673 645 1000 500 0 2013/14 Post 2013/14 Post 2014/15 Post 2014/15 Post 2015/16 Post 2015/16 Post filled Vacant Filled Vacant Filled Vacant Support staff ■ Social Welfare Services ■ Community Development Ser

Figure 5: Three Financial years of DSD Job created by program

Source: Limpopo Department of Social Development (DSD)

The Department had high vacant posts in 2013/14 financial year and reduced it to 1 773 by 2015/16 financial year, however, the trend of vacant posts is steadily increasing. Figure 5 indicates the DSD labour force that is dedicated to run the above mentioned programmes and continue rendering quality services to the following Households' characteristics:

The Community survey 2016 results have shown that Limpopo has the highest proportion (88, 9%) of households living in formal dwellings. The province also reported the highest number of households with no access to piped water (20.0%). The province recorded high use of electricity for lighting (>90%). Limpopo, Eastern Cape and Mpumalanga remain the lowest provinces that use electricity as the cooking source as compared to their general use of electricity. Can one draw some association between table 1 and figure 5

CRIMES EXCPERIENCED IN HOUSEHOLDS BY SEX Male Household ---- Female Household 400 376 350 300 250 234 200 187 150 100 50 0 MURDER HOME ROBBERY ROBBERY LIVESTOCK OTHER CRIMES HOUSE CAR THEFT **BREAKING** 

Figure 6: Crime experienced by households in 2015 by sex of the household head, Community Survey 2016

Source: CS 2016 Stats SA

Crime proportions are generally associated with poverty. Male South African household heads experienced high number in all types of crimes indicated in figure 6, in particular, house breaking crime.

#### c. EMPLOYMENT

Which industry has the most number of employees?

Percentage of 9 218 000 employees by industry in the formal non-agricultural sector June 2016

6% - Construction

5% - Mining

23% - Business Services

5% - Transport

1% - Electricity

21% - Manufacturing

Figure 7: Proportions of industries by employees, Q2 June 2016

The June 2016 Quarterly Employment Statistics (QES) survey by Stats SA estimated that 9 218 000 people were employed in the formal non-agricultural sector of the South African economy. The South African formal sector employment decreased by 67 000 jobs by June

2016. A significant job-loss of 48 000 occurred in the Community, social and personal services industry.

#### **Consumer Price Index**

The Consumer Price Index (CPI) is a measure of the average price level of consumer goods and services purchased by households. The CPI information can be used as a key indicator of price changes in the economy as well as the changes in the standard of living, key indicator used by the South African Reserve Bank (SARB) in determining the level of interest rates for the country, and also as an escalator in legal agreements, pensions and salary adjustments and as a benchmark in interest bearing financial instruments (e.g. bonds).

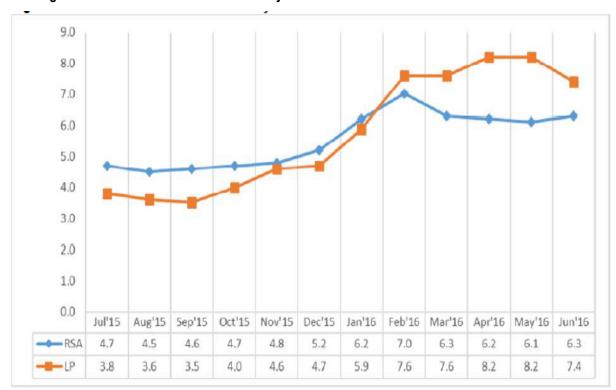


Figure 8: Consumer Price Index: Year-on-year rates

Source: CS 2016 Stats SA

#### **Labour Market Statistics**

Quarterly Labour Force Survey (QLFS) is a household-based sample survey conducted by Statistics South Africa (Stats SA). It collects data on the labour market activities of individuals aged 15 years and above who live in South Africa. However, this report only covers labour market activities of persons aged 15 to 64 years and presents the key findings of the labour market in January to March 2016 (Q2:2016).

Please note that correction was made on population estimates which are used as benchmarks and the figures for January-March 2016 (Q1:2016) were revised.

#### Preliminary analysis shows that

- The results for Q2:2016 show that the working age population in Limpopo was 3.62 million, 1.3 million were employed, 343 000 unemployed and approximately 2.0 million not economically active.
- The unemployment rate for Limpopo (20.6%) was lower than the national average (26.6%).
- Employment in Limpopo has decreased by 31 000 while unemployment increased by 40 000 persons.
- Discouraged work-seekers accounted for 20.6% of those who are not economically active population in Limpopo.

#### **Key Labour Market Indicators for persons aged 15 - 34 years in Limpopo**

Preliminary analysis shows that

- The total youth labour force in Limpopo decreased by 0.1 of a percentage point between Q1:2016 and Q2:2016.
- The discouraged work-seekers decreased by 8.5 percentage points from 309 000 in Q1:2016 to 283 000 in Q2:2016.
- Quarter to quarter comparison shows that the unemployment rate among the youth increased by 2.6 percentage points

#### c. HIV and AIDS

Based on the 2016 Mid-year population estimates published by Stats SA, the estimated overall HIV prevalence rate is approximately 12,7% of the total South African population. The total number of people living with HIV is estimated at approximately 7,03 million in 2016. For adults aged 15–49 years, an estimated 18, 9% of the population is HIV positive in South Africa.

#### 1.1 Performance delivery environment

The Department has sustained its unqualified Audit opinion with significant improvement on the usefulness and reliability of reported performance information in 2016/17 audited Annual Report.

The overall performance in terms of the predetermined objectives is 70% in 2016/17 out of 73 Performance indicators compared to 61% out of 86 performance indicators in 2015/16 financial year.

During the third quarter of the 2017/2018 financial year, the department achieved eighty eight percent (88%) on performance information compared to sixty three percent (63%) in 2016/2017 financial year. This improvement can be attributed to vigorous monitoring of the implementation of improvement plans by programmes and districts respectively.

The older persons accessing community based care and support services has increased from 18 743 in the Second Quarter of 2017/18 to 19 168 in the Third of the 2017/18 and while persons with disabilities increased from 4 293 to 4 430. The early childhood development remains a key priority in the 2014-2019 Medium Term Strategic Framework as enforced by the new ECD policy. In an attempt to address outcome 13 and chapter 11 of the NDP on Social protection, the Department, has deliberately invested its efforts and resources toward ensuring that 189 234 children access registered ECD programmes by the third Quarter and 100 226 children benefitted from ECD subsidy in the Third Quarter of 2017/18. The children accessing services through the Isibindi Model increased from 15 793 to 16 180 during the Third Quarter of 2017/18. The social crime prevention and support particularly children in conflict with law referred to diversion programmes increased from 336 in the Second Quarter of 2017/18, to 574 in the Third Quarter of 2017/18, Whereas victims of crime and violence decreased from 7 434 in Second Quarter of 2017/18 to 12 602 the Third quarter of 2017/18. Children younger than 18 as well as 19 and above who were reached through drug and substance abuse prevention programmes continue to grow from 104 557 in the Second Quarter of 2017/18 to 107 055 in Third Quarter 2017/18.

The Cabinet has adopted National Food and Nutrition Security Policy in 2013 to address the challenges of hunger, malnutrition, food insecurity and the escalation of food price. In this regard the National Department of Social Development has introduced the Household food and nutrition security programmes, and during the Second Quarter

134 868 compared 161 244 in the Third Quarter of 2017/18, Vulnerable People accessed food through DSD Feeding Programmes such as ECD Centres, Drop in Centres and Community Development nutrition centres

The Department participated in the Management Performance Assessment Tool (MPAT) since its inception in 2011. The DPME launched MPAT 1.7 on 11 October 2017 which delayed self-assessment by Departments and still awaiting provisional results thereof. The Department has developed an improvement plan on standards that were scored below level four (4) performance achievements in all KPAs. The Department has started formalising evaluation by appointing Departmental Evaluation Working Group (DEWG) which will drive the process towards the development of departmental evaluation plan (DEP) for 2018/19 – 2020/2021 MTEF.

#### 1.2 Organisational environment

The Department has developed Medium Term Expenditure Framework HR Plan for the period 2017/2018 – 2019/2020 as per guidelines given by the HRP Strategic Framework Vision 2015 for the Public Service. The HR Plan ensures that the workforce supply complements current and future demands.

In addition, the HR Plan sets out the issues, evidence and strategies required to deliver a sustainable workforce capable of continuing to deliver high quality social services and to contribute towards the attainment of the goal of a better life for all.

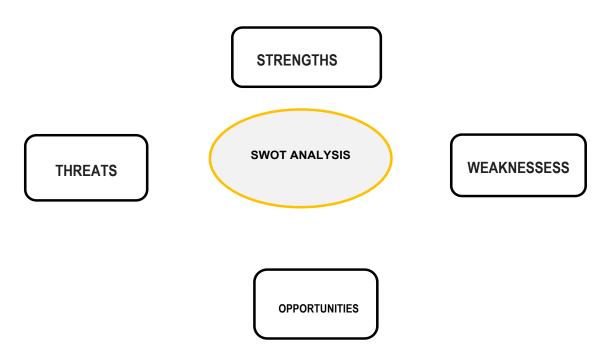
The HR gaps within the Department are identified as follows:

- Filling of funded vacant posts.
- Shortage of Social Services Professionals.
- Shortage of required skills and competencies.
- Insufficient Employee Health and Wellness programmes at District/Institution due to shortage of staff
- Inadequate budget.

The HR Plan has prioritised the following intervention strategies to address the abovementioned HR gaps:

- Review and implement Organizational Structure.
- Review Recruitment and Retention Strategy.
- Develop Recruitment Plan
- Develop and implement Human Resource Development Strategy and Workplace Skills Plan.
- Develop and implement Employee Health and Wellness Strategy.
- Develop Employment Equity Plan.
- Implement Performance Management Development System
- Update and clean PERSAL System

The SWOT analysis is categorised according to the following dimensions, thus, Stakeholders, Organisational / Internal Processes, Financial Resources, People/ Learning and Growth as Presented in the Table below:



#### **SWOT ANALYSIS**

#### **INTERNAL FACTORS**

| PFiLMS    | STRENGTHS           | WEAKNESSES                    |
|-----------|---------------------|-------------------------------|
| Personnel | Qualified personnel | Non filling of posts          |
|           |                     | • Ineffective recognition of  |
|           |                     | achievements                  |
|           |                     | • Ineffective supervision and |

|                |   | management of performance   |
|----------------|---|---|
| Finance        | <ul> <li>Systems and policies are in place</li> <li>Supplier payments done on time</li> </ul>   | <ul> <li>Insufficient budget</li> <li>Inadequate implementation of<br/>internal controls and risks<br/>mitigation measures</li> </ul>                                   |
| Infrastructure | <ul> <li>Ability to advocate for office space with external stakeholders</li> <li>Availability of facilities for ease of access by vulnerable groups</li> <li>Availability of One-Stop Centre in all our sub-districts</li> </ul>                             | available offices  • Ageing infrastructure  |
| Leadership     | <ul> <li>Effective departmental governance structures</li> <li>Supportive Political Leadership.</li> </ul>  | High vacancy rate (shortage of supervisors and managers at sub-district level)  |
| Management     | <ul> <li>Ability to provide direction to the district in the absence of permanently appointed district director and Sub-district manager</li> <li>Coordination of social development services with Agencies (SASSA and NDA) and other role players</li> </ul> | <ul> <li>posts</li> <li>Delay in filling of vacated vacant post (District Director)</li> <li>Inefficient implementation of Norms and Standards in facilities</li> </ul> |
| Systems        | <ul> <li>Functional financial systems</li> <li>Departmental programmes<br/>designed to address needs of<br/>the vulnerable groups</li> </ul>  |   |

#### **EXTERNAL FACTORS**

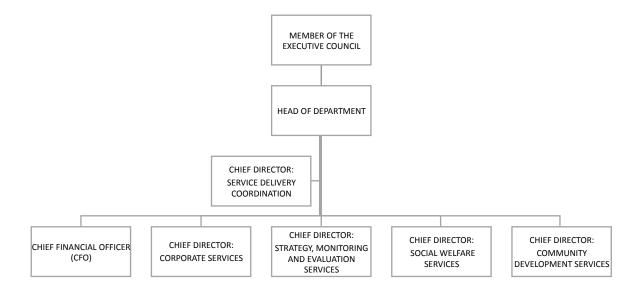
| PESTEL     | OPPORTUNITIES   | THREATS   |
|------------|---|---|
|            |   |   |
|            |   |   |
| Political  | <ul> <li>Opposition parties play critical role</li> </ul> | <ul> <li>Local community protests.</li> </ul>           |
|            | in overseeing service delivery                            | <ul> <li>Political Interference in service</li> </ul>   |
|            | <ul> <li>Municipal council is open for</li> </ul>         | delivery matters  |
|            | engagement in all matters to                              | <ul> <li>Political instability</li> </ul>               |
|            | ensure stability in the municipality.                     |   |
| Economic   | <ul> <li>EPWP, NPOs, CBOs are well</li> </ul>             | High levels of unemployment                             |
|            | implemented and assist in                                 | High crime rate   |
|            | reduction of poverty                                      | <ul> <li>Mismanagement of funds by</li> </ul>           |
|            | <ul> <li>Economic growth due to</li> </ul>                | Community based organisations                           |
|            | availability of farming land,                             | Corruption within government                            |
|            | shopping malls, mines, gateway to                         | <ul> <li>Increased funding demands by</li> </ul>        |
|            | neighbouring countries (N1).                              | funded NPOs   |
|            | <ul> <li>Tourist attraction</li> </ul>                    | <ul> <li>Influx of illegal foreign nationals</li> </ul> |
|            | <ul> <li>Job Creation opportunities</li> </ul>            | <ul> <li>High levels of poverty</li> </ul>              |
| Social     | <ul> <li>More NPOs showing interest in</li> </ul>         | <ul> <li>Poor management of funds by</li> </ul>         |
|            | rendering social development                              | NPOs  |
|            | services.   | <ul> <li>The spread of HIV/AIDS and</li> </ul>          |
|            | <ul> <li>Ability to facilitate poverty</li> </ul>         | teenage pregnancy                                       |
|            | reduction initiatives                                     | Substance abuse   |
|            | <ul> <li>Religious formations, stokvels,</li> </ul>       | <ul> <li>Lack of knowledge by society of</li> </ul>     |
|            | social clubs.   | the services rendered by DSD                            |
|            |   | <ul> <li>None sustainability of poverty</li> </ul>      |
|            |   | reduction initiatives                                   |
| Technology | <ul> <li>Access to social media due to</li> </ul>         | Unaffordability of data                                 |
|            | availability of well advanced                             | <ul> <li>misuse of social network</li> </ul>            |
|            | technology  | <ul> <li>A large portion of society is rural</li> </ul> |
|            | <ul> <li>Availability of paperless learning</li> </ul>    | and thus technologically                                |
|            | gadgets   | deficient   |
|            | <ul> <li>Availability of WIFI connection in</li> </ul>    | <ul> <li>poor network connectivity</li> </ul>           |
|            | some of our service points                                |   |
|            |   |   |

| Environment | <ul> <li>Well managed eco systems( Service delivery protests by recycling, cleanliness, refuse removal)</li> <li>Environmental conducive for economic growth</li> <li>Good arable land</li> <li>Availability of land</li> </ul> |
|-------------|---|
| Legal       | <ul> <li>Supportive legislative framework and policies</li> <li>Accessibility of justice systems</li> <li>High cost of available legal services</li> <li>Slowness in the Justice systems</li> </ul>                             |

## Significant developments that have impacted on the demand for the Department's services

The collaboration between the Department and other Sector Departments was significant in driving community development programmes as well as enhancing progress registered in social welfare services

The top three tier of the current organisational structure of the Department is illustrated below:



#### 2. Revisions to the Legislative and other mandates

There have been no significant changes to the Legislative mandates except for the new MTSF priorities which are informed by the National Development Plan vision 2030, Chapter 11 on Social Protection that seeks to establish an inclusive and responsive social protection system.

#### 2.1. Strategic Outcome Oriented Goals of the Institution

- Enhanced administrative support services and good governance
- Provision of accessible social protection services to the poor, vulnerable and special groups
- Provision of integrated sustainable development services for the achievement of an inclusive and responsive social protection system

#### 2.2. The following are key sector priorities for the MTSF:

- Reforming the social welfare sector
- Early Childhood Development provision
- Deepening social assistance and extending the scope for social security.
- Strengthening community development interventions.

• Establish social protection systems to strengthen coordination, integration planning, monitoring and evaluation of services.

During 2015/16 performance cycle the Department has reviewed its strategic oriented goals and strategic objectives to align to the comments received from the oversight bodies (Presidency; NDSD; OTP and PT). The analysis was based on the submitted first draft APP and the approved Strategic Plan documents. The amendment has an impact on most of the indicators being relocated to align with the relevant objective. Programmes 2, 3 and 4 due to the nature of the services provided agreed to align the strategic outcome oriented goal and the strategic objective.

#### 2.3. The following are the Strategic Goals and Strategic Objectives as amended:

| Programme 1: Administra | tion  |
|-------------------------|---|
| Strategic Outcome       | Enhanced administrative support services and good governance                                |
| Oriented Goal           |   |
| Goal statement          | Provision of developmental support services for an effective and efficient service delivery |
|                         | system by 2020  |

| Programme 2:  | Programme 2: Social Welfare Services |  |  |
|---|--------------------------------------|--|--|
| Programme 3:  | Programme 3: Children and Families   |  |  |
| Programme 4:  | Programme 4: Restorative Services    |  |  |
| Strategic   | Outcome                              | Provision of accessible social protection services to the poor, vulnerable and special |  |
| Oriented Goal   |                                      | groups   |  |
| Goal statement Improve access of social welfare services to 2 523 835 poor, vulnerable and special groups |                                      |  |  |
|   |                                      | by 2020  |  |

| Programme 5: Development and Research |  |  |
|---------------------------------------|--|--|
| Strategic Outcome                     | Provision of integrated sustainable development services for the achievement of an |  |
| Oriented Goal                         | inclusive and responsive social protection system                                  |  |
| Goal statement                        | Increased access to community development intervention services to 690 000 of      |  |
|                                       | vulnerable households by 2020  |  |

#### 2.4. The following are the revised Strategic Objectives as amended:

| Programme 1: Administration |   |  |
|-----------------------------|---|--|
| Strategic Objective         | Efficient, effective and developmental support oriented system to the department    |  |
| Objective Statement         | To facilitate creation of work opportunities and training of 20 898 people by 2020  |  |
| Baseline                    | 15 316 people   |  |
| Justification               | Ensure that the policy priorities identified are implemented and aligned to MTSF.   |  |
|                             | NDP Chapter 14: Promoting accountability and fighting corruption                    |  |
|                             | MTSF Outcome 4: Decent employment through inclusive economic growth                 |  |
| Links                       | LDP Outcome 5 : Skilled and Capable Workforce                                       |  |
|                             | LDP Outcome 12 : Developmental Public Service                                       |  |
|                             | MTSF Outcome 12: An efficient and development oriented public service and empowered |  |
|                             | citizenship   |  |

#### PROGRAMME 2: SOCIAL WELFARE SERVICES

| Sub Programme: Services to Older Persons |  |  |
|--|--|--|
| Strategic Objective                      | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups   |  |
| Objective statement                      | To implement protection, care and support services within communities and institutions to 24 965 Older persons by 2020 |  |
| Baseline                                 | 15 613 older persons   |  |
| Justification                            | The paradigm shift from institutionalization to community based care   |  |
|  | NDP Chapter 11 : Comprehensive Social Protection   |  |
| Links                                    | LDP Outcome 13: Inclusive Social Protection system   |  |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system  |  |

| Sub Programme: Services to Persons with Disabilities |  |
|--|--|
| Strategic Objective                                  | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups by 2020   |
| Objective statement                                  | To ensure social inclusion by providing integrated social and economic opportunities for 5 000 people with disabilities by 2020  |
| Baseline   | 3 794 persons with disabilities  |
| Justification  | People with disabilities are often isolated and neglected by their families and communities. Lack of comprehension of their needs often leads to social exclusion          |
| Links  | NDP Chapter 11: Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system  MTSF Outcome 13: An inclusive and responsive Social Protection system |

| Sub Programme: HIV and AIDS |   |
|-----------------------------|---|
| Strategic Objective         | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and |
|                             | special focus groups  |
| Objective Statement         | To increase number of people receiving psycho-social services due to impact of HIV and AIDS     |
| Objective Statement         | to 494 500 by 2019/20   |
| Baseline                    | 299 521 persons infected and affected with HIV and AIDS   |
| Justification               | HIV and AIDS erode the family structures and systems of support for people who are infected     |
| Justinication               | and affected leading to family disintegration and dysfunctional communities                     |
|                             | NDP Chapter 11: Comprehensive Social Protection   |
| Links                       | LDP Outcome 13: Inclusive Social Protection system  |
|                             | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |

| Sub Programme: Social Relief |  |
|------------------------------|--|
| Strategic Objective          | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups |
| Objective Statement          | To provide temporary relief to 25 000 people in distress by 2020   |
| Baseline                     | 4 880 people in distress   |

| Justification | Family disintegration has led to the increase in social pathologies such as crime, substance abuse, children living on the streets, HIV and AIDS and moral degeneration |
|---------------|---|
|               | NDP Chapter 11 : Comprehensive Social Protection  |
| Links         | LDP Outcome 13: Inclusive Social Protection system  |
|               | MTSF Outcome 13: An inclusive and responsive Social Protection system   |

#### **PROGRAMME 3: CHILDREN AND FAMILIES**

| Sub - Programme: Care and Support Services to Families |  |
|--|--|
| Strategic Objective                                    | Expand and accelerate developmental social welfare service delivery to the                   |
|  | poor, vulnerable and special focus groups  |
| Objective Statement                                    | To provide integrated Care and Support services to 211 700 families by 2020                  |
| Baseline   | 105 076 families   |
| Justification  | Family disintegration has led to the increase in social pathologies such as crime, substance |
|  | abuse, children living on the streets, HIV and AIDS and moral degeneration                   |
|  | NDP Chapter 11 : Comprehensive Social Protection   |
| Links  | LDP Outcome 13: Inclusive Social Protection system   |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system                        |

| Sub - Programme: Child Care and Protection Services |  |
|---|--|
| Strategic objective                                 | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups |
| Objective Statement                                 | To provide child care and protection services to 283 200 children in need of care by 2020                            |
| Baseline  | 49 900 children in need of care  |
| Justification                                       | Children in need of care need to be provided with care and support to ensure that their psychosocial needs are met   |
| Links   | NDP Chapter 11 : Comprehensive Social Protection   |

| LDP Outcome 13: Inclusive Social Protection system                    |
|---|
| MTSF Outcome 13: An inclusive and responsive Social Protection system |

| Sub- Programme: ECD and Partial Care |  |
|--------------------------------------|--|
| Strategic Objective                  | Expand and accelerate developmental social welfare service delivery to the poor, v   |
|                                      | special focus groups   |
| Objective Statement                  | To increase the number of children from 0-5 years accessing ECD programmes and       |
| Objective Statement                  | 320 000 in 2020  |
| Baseline                             | 150 000 children accessing ECD programmes and partial care                           |
| Justification                        | ECD services, are crucial to improve child readiness to enter the formal education s |
|                                      | obtain long-term benefits  |
|                                      | NDP Chapter 11 : Comprehensive Social Protection                                     |
| Links                                | LDP Outcome 13: Inclusive Social Protection system                                   |
|                                      | MTSF Outcome 13: An inclusive and responsive Social Protection system                |

| Sub- Programme: Child and Youth Care Centres |   |
|--|---|
| Strategic Objective                          | Expand and accelerate developmental social welfare service delivery to the poor, v special focus groups           |
| Objective Statement                          | To increase access of services for children in need of care and protection to the charge centres to 1 950 by 2020 |
| Baseline                                     | 2 748 children in need of care and protection placed in child and youth care centres                              |
|  | Children's Act 38 of 2005 prescribed to the state to take responsibility for children in                          |
| Justification                                | and protection due to abuse, neglect, exploitation, be orphaned and abandoned. Cr                                 |
| Justilication                                | care centres become the last preference of protection for such children who canno                                 |
|  | in families   |
| Links  | NDP Chapter 11: Comprehensive Social Protection   |
|  | LDP Outcome 13: Inclusive Social Protection system  |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system   |

| Sub- Programme: Community- Based Care Services for children |   |
|---|---|
| Strategic Objective   | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  |
| Objective Statement   | To increase the number of children accessing community based child care services to 224 710 in 2020   |
| Baseline  | 58 600 children in community based care services by 2020  |
| Justification   | Children receiving community based care services from qualified child and youth care workers who empower them to develop in normal environment despite the vulnerabilities in their homes and communities |
| Links   | NDP Chapter 11 : Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system  MTSF Outcome 13: An inclusive and responsive Social Protection system                               |

#### PROGRAMME 4: RESTORATIVE SERVICES

| Sub- Programme: Soc | Sub- Programme: Social Crime Prevention and Support  |  |
|---------------------|--|--|
| Strategic Objective | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and    |  |
|                     | special focus groups   |  |
| Objective Statement | To provide social crime prevention and support services to 9 500 children in conflict with the law |  |
| Objective Statement | by 2020 in partnership with stakeholders and civil society   |  |
| Baseline            | 17 317 children in conflict with the law   |  |
|                     |  |  |
| Justification       | The department plays an important role in the criminal justice system which ensures the effective  |  |
| oud in out on       | protection of vulnerable groups, especially children.  |  |
|                     | NDP CHAPTER 11: Comprehensive Social Protection  |  |
|                     |  |  |
| Links               | LDP Outcome 13: Inclusive Social Protection system   |  |
|                     |  |  |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system                              |  |

| Sub- Programme: Victim Empowerment Programme   |  |
|--|--|
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and  |  |
| special focus groups   |  |
| To provide prevention, care and support services to 95 000 victims of crime and violence by 2020 |  |
| 72 396 victims of crime and violence   |  |
|  |  |
| Increase in the prevalence of violence and abuse of women and children                           |  |
| NDP Chapter 11: Comprehensive Social Protection  |  |
| LDP Outcome 13: Inclusive Social Protection system   |  |
| MTSF Outcome 13: An inclusive and responsive Social Protection system                            |  |
|  |  |

| Sub-Programme: Sub  | stance Abuse, Prevention, Treatment and Rehabilitation   |
|---------------------|--|
| Strategic Objective | Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and    |
| Otrategic Objective | special focus groups   |
| Objective Statement | To implement prevention, treatment and rehabilitation services to 1 497 470 vulnerable and special |
| Objective otatement | focus groups by 2020   |
| Baseline            | 815 900 vulnerable and special focus groups  |
|                     |  |
| Justification       | Substance abuse leads to other social ills and impacts negatively on social cohesion               |
|                     |  |
|                     | NDP Chapter 11: Comprehensive Social Protection  |
|                     |  |
| Links               | LDP Outcome 13: Inclusive Social Protection system   |
|                     |  |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system                              |

#### PROGRAMME 5 – DEVELOPMENT AND RESEARCH

| Strategic objective | Increased access to community development intervention services to vulnerable households        |
|---------------------|---|
| Objective Statement | To provide integrated sustainable community development services for the empowerment of         |
|                     | 690 000 vulnerable households by 2020   |
| Baseline            | 320 329 Vulnerable households   |
| Justification       | There are high levels of poverty, unemployment and inequalities, in the Province                |
|                     | NDP Chapter 11: Comprehensive Social Protection   |
|                     | LDP Outcome 13: Inclusive Social Protection system  |
| Links               | MTSF Outcome 4: Decent employment through inclusive economic growth                             |
|                     | MTSF Outcome 7: Vibrant, equitable and sustainable rural communities with food security for all |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |

| Sub- Programme: Community Mobilisation |   |  |  |  |  |  |  |  |
|--|---|--|--|--|--|--|--|--|
| Strategic Objective                    | Increased access to community development intervention services to vulnerable households  |  |  |  |  |  |  |  |
| <b>Objective Statement</b>             | o provide integrated sustainable community development services for the empowerment of 00 000 People from vulnerable households by 2020                       |  |  |  |  |  |  |  |
| Baseline                               | 9 438 People from vulnerable households   |  |  |  |  |  |  |  |
| Justification                          | Most people are living poor Communities and vulnerable households that are affected by high levels of poverty, unemployment and inequalities, in the Province |  |  |  |  |  |  |  |
|  | NDP Chapter 11: Comprehensive Social Protection   |  |  |  |  |  |  |  |
| Links                                  | LDP Outcome 13: Inclusive Social Protection system  |  |  |  |  |  |  |  |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system   |  |  |  |  |  |  |  |

| Sub- Programme: Institutional capacity building and support for NPOs |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| Strategic Objective  | Increased access to community development intervention services to vulnerable households       |  |  |  |  |  |  |  |
| Objective Statement  | To provide integrated sustainable community development services for the empowerment of 60 000 |  |  |  |  |  |  |  |
| Objective Statement  | People within NPOs and vulnerable households by 2020   |  |  |  |  |  |  |  |
| Baseline   | 7 287 People within NPOs and vulnerable households   |  |  |  |  |  |  |  |
|  | Most people who are participating in NPOs are affected by high levels of poverty, unemployment |  |  |  |  |  |  |  |
| Justification  | and inequalities, in the Province  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |

|  | MTSF Outcome 4: Decent employment through inclusive economic growth   |  |
|--|---|--|
| Links  | NDP Chapter 11: Comprehensive Social Protection                       |  |
| LDP Outcome 13: Inclusive Social Protection system | LDP Outcome 13: Inclusive Social Protection system                    |  |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system |  |

| Sub- Programme: Pov | verty Alleviation and Sustainable Livelihoods   |  |  |  |  |  |  |  |
|---------------------|---|--|--|--|--|--|--|--|
| Strategic Objective | reased access to community development intervention services to vulnerable households           |  |  |  |  |  |  |  |
| Objective Statement | To provide integrated sustainable community development services for the empowerment of 303     |  |  |  |  |  |  |  |
| Objective Statement | 910 People within vulnerable households by 2020   |  |  |  |  |  |  |  |
| Baseline            | 121 583 People within vulnerable households   |  |  |  |  |  |  |  |
| lugtification       | Most people who are participating in NPOs are affected by high levels of poverty, unemployment  |  |  |  |  |  |  |  |
| Justification       | and inequalities, in the Province   |  |  |  |  |  |  |  |
|                     | MTSF Outcome 7: Vibrant, equitable and sustainable rural communities with food security for all |  |  |  |  |  |  |  |
| Links               | NDP Chapter 11: Comprehensive Social Protection   |  |  |  |  |  |  |  |
| LIIIKS              | LDP Outcome 13: Inclusive Social Protection system  |  |  |  |  |  |  |  |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |  |  |  |  |  |  |  |

| Sub- Programme: Community Based Research and Planning |  |  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|--|
| Strategic Objective                                   | Increased access to community development intervention services to vulnerable households   |  |  |  |  |  |  |  |
| Objective Statement                                   | provide integrated sustainable community development services for the empowerment of 100 People within vulnerable households by 2020                                       |  |  |  |  |  |  |  |
| Baseline  | 38 438 People within vulnerable households   |  |  |  |  |  |  |  |
| Justification   | Most people who are participating in NPOs are affected by high levels of poverty, unemployment and inequalities, in the Province   |  |  |  |  |  |  |  |
| Links   | NDP Chapter 11: Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system  MTSF Outcome 13: An inclusive and responsive Social Protection system |  |  |  |  |  |  |  |

| Sub- Programme: Youth development                                     |  |  |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|--|
| Strategic Objective   | Increased access to community development intervention services to vulnerable households   |  |  |  |  |  |  |  |
| Objective Statement   | To provide integrated sustainable community development services for the empowerment of 60 000 young People within vulnerable households by 2020 |  |  |  |  |  |  |  |
| Baseline  | 134 850 young People within vulnerable households  |  |  |  |  |  |  |  |
| Justification   | Young people between the age of 18 and 35 years are mostly affected by high levels of unemployment and lack of skills in the Province            |  |  |  |  |  |  |  |
|   | MTSF Outcome 4: Decent employment through inclusive economic growth  |  |  |  |  |  |  |  |
| Links   | NDP Chapter 11: Comprehensive Social Protection  |  |  |  |  |  |  |  |
| LIIIKS  | LDP Outcome 13: Inclusive Social Protection system   |  |  |  |  |  |  |  |
| MTSF Outcome 13: An inclusive and responsive Social Protection system |  |  |  |  |  |  |  |  |

| Sub- Programme: Women development |   |  |  |  |  |  |  |  |
|-----------------------------------|---|--|--|--|--|--|--|--|
| Strategic Objective               | Increased access to community development intervention services to vulnerable households        |  |  |  |  |  |  |  |
| Objective Statement               | To provide integrated sustainable community development services for the empowerment of 63 000  |  |  |  |  |  |  |  |
| Objective otatement               | women within vulnerable households by 2020  |  |  |  |  |  |  |  |
| Baseline                          | 6 533 women within vulnerable households  |  |  |  |  |  |  |  |
|                                   |   |  |  |  |  |  |  |  |
| Justification                     | Rural Women are mostly affected by high levels of poverty, unemployment and inequalities in the |  |  |  |  |  |  |  |
| Guotinoution                      | Province  |  |  |  |  |  |  |  |
|                                   | MTSF Outcome 4: Decent employment through inclusive economic growth                             |  |  |  |  |  |  |  |
| Links                             | NDP Chapter 11 : Comprehensive Social Protection  |  |  |  |  |  |  |  |
| LIIIKS                            | LDP Outcome 13: Inclusive Social Protection system  |  |  |  |  |  |  |  |
|                                   | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |  |  |  |  |  |  |  |

| Sub- Programme: Pop | oulation Policy Promotion   |
|---------------------|---|
| Strategic Objective | Increased access to community development intervention services to vulnerable households      |
| Objective Statement | To provide integrated sustainable community development services for the empowerment of 3 000 |
| Objective Statement | People within vulnerable households by 2020   |
| Baseline            | 2 200 people within vulnerable households   |
| Justification       | There are high levels of poverty, unemployment and inequalities, in the Province              |
| Links               | NDP Chapter 11: Comprehensive Social Protection   |

LDP Outcome 13: Inclusive Social Protection system

MTSF Outcome 13: An inclusive and responsive Social Protection system

**Population Policy** 

#### 3. OVERVIEW OF 2018/19 BUDGET AND MTEF ESTIMATES

#### 3.1. Expenditure estimates

 Fable 2.1 : Summary of payments and estimates by programme: Social Development

|                              | Outcome   |           |           | Main Adjusted appropriation |           | Revised<br>estimate | Medium-term estimates |           |           |
|------------------------------|-----------|-----------|-----------|-----------------------------|-----------|---------------------|-----------------------|-----------|-----------|
| R thousand                   | 2014/15   | 2015/16   | 2016/17   |                             | 2017/18   |                     | 2018/19               | 2019/20   | 2020/21   |
| 1. Administration            | 259 735   | 264 542   | 274 712   | 286 608                     | 286 608   | 286 608             | 311 538               | 347 581   | 366 699   |
| 2. Social Welfare Services   | 332 896   | 279 747   | 305 488   | 426 854                     | 426 854   | 426 854             | 408 118               | 430 160   | 453 819   |
| 3. Children And Families     | 545 352   | 681 248   | 735 803   | 783 755                     | 783 755   | 783 755             | 842 817               | 878 184   | 926 484   |
| 4. Restorative Services      | 161 383   | 191 718   | 167 209   | 164 638                     | 164 638   | 164 638             | 174 642               | 183 329   | 193 410   |
| 5. Development And Research  | 156 234   | 168 242   | 178 138   | 159 181                     | 159 181   | 159 181             | 183 419               | 193 686   | 204 340   |
| Total payments and estimates | 1 455 600 | 1 585 497 | 1 661 350 | 1 821 036                   | 1 821 036 | 1 821 036           | 1 920 534             | 2 032 940 | 2 144 752 |

The main share of the budget is allocated to Children & Families at R842.8 million at 43.88 per cent of the total budget, Social Welfare Services R408.1 million which at 21.25 per cent of total budget, Administration R311.5 million at 16.22 per cent of the total budget, Development and Research with R183.4 million at 9.55 per cent of total budget and Restorative Services with R174.6 million at 9.09 per cent of the total budget.

fable 2.2 : Summary of provincial payments and estimates by economic classification: Social Development

|                                  | Outcome   |           |           | Main<br>appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimates |           |           |
|----------------------------------|-----------|-----------|-----------|-----------------------|------------------------|---------------------|-----------------------|-----------|-----------|
| R thousand                       | 2014/15   | 2015/16   | 2016/17   |                       | 2017/18                |                     | 2018/19               | 2019/20   | 2020/21   |
| Current payments                 | 988 304   | 1 066 145 | 1 107 728 | 1 231 456             | 1 231 456              | 1 231 456           | 1 309 840             | 1 405 674 | 1 482 987 |
| Compensation of employees        | 762 643   | 834 322   | 893 756   | 991 315               | 991 315                | 991 315             | 1 059 058             | 1 123 744 | 1 185 553 |
| Goods and services               | 225 661   | 231 823   | 213 972   | 240 141               | 240 141                | 240 141             | 250 782               | 281 930   | 297 434   |
| Interest and rent on land        | _         | _         | -         | _                     | _                      | -                   | _                     | _         | -         |
| Transfers and subsidies to:      | 432 399   | 493 664   | 522 473   | 538 733               | 538 733                | 538 733             | 564 032               | 578 274   | 610 079   |
| Provinces and municipalities     | 165       | 164       | 112       | 350                   | 350                    | 350                 | 370                   | 391       | 413       |
| Departmental agencies and acc    | 5 006     | 5 236     | 5 886     | 5 700                 | 5 700                  | 5 700               | 1 587                 | 1 676     | 1 768     |
| Higher education institutions    | _         | _         | _         | _                     | _                      | -                   | _                     | _         | -         |
| Foreign governments and inten    | _         | _         | _         | _                     | _                      | _                   | _                     | _         | _         |
| Public corporations and private  | _         | _         | _         | _                     | _                      | _                   | _                     | _         | _         |
| Non-profit institutions          | 423 910   | 485 950   | 514 115   | 530 860               | 530 860                | 530 860             | 560 146               | 574 170   | 605 749   |
| Households                       | 3 318     | 2 314     | 2 360     | 1 823                 | 1 823                  | 1 823               | 1 929                 | 2 037     | 2 149     |
| Payments for capital assets      | 34 897    | 25 688    | 31 149    | 50 848                | 50 848                 | 50 848              | 46 662                | 48 992    | 51 686    |
| Buildings and other fixed struct | 20 529    | 13 170    | 23 505    | 35 638                | 35 638                 | 35 638              | 37 705                | 39 816    | 42 006    |
| Machinery and equipment          | 14 368    | 12 389    | 7 644     | 15 210                | 15 210                 | 15 210              | 8 957                 | 9 176     | 9 680     |
| Heritage Assets                  | _         | _         | _         | _                     | _                      | _                   | _                     | _         | _         |
| Specialised military assets      | _         | _         | _         | _                     | _                      | -                   | _                     | _         | -         |
| Biological assets                | _         | _         | _         | _                     | _                      | _                   | _                     | _         | _         |
| Land and sub-soil assets         | _         | _         | _         | _                     | _                      | _                   | _                     | _         | _         |
| Software and other intangible a  | _         | 129       | -         | _                     | _                      | _                   | _                     | _         | -         |
| Payments for financial assets    | -         | _         |           | -                     | -                      | -                   | _                     | _         | _         |
| Total economic classification    | 1 455 600 | 1 585 497 | 1 661 350 | 1 821 036             | 1 821 036              | 1 821 036           | 1 920 534             | 2 032 940 | 2 144 752 |

#### 3.2. Relating expenditure trends to strategic outcome oriented goals

The overall budget has increased by 5.5 per cent year on year from R1 821.0 billion in 2017/18 to R1 921.0 billion in 2018/19 financial year.

**Compensation of Employees** increased from R9931.3 million in 2017/18 to R1.059.0 billion in 2018/19. The 6.8 per cent increase for payment of salaries for permanent employees and it includes an additional amount of R1.9 million to be included in the ring fenced allocation to appoint staff in support of the implementation of the new ECD conditional grant.

An amount of R184.6 million was requested in order to implement the Recruitment and Retention Strategy for Social Workers relating to the absorption of social workers and the bid was submitted to National Treasury by the sector. The absorption of social workers requires an increase to the number of Social Services Professionals such as Social Auxiliary Workers (SAW) and considered as critical skills as expressed within the National Development Plan, Vision 2030. In response, the social sector has introduced Social Worker Employment Grant for the purpose of SAWs absorption allocated as follows: An amount of R46.7 million for 2017/18, R50.6 for 2018/19 and R65.9 for 2019/20 was received as Social Worker Employment Grant in response to the bidding during the 2017/18 financial year. The department absorbed (164) social workers during 2017/18 financial year.

Goods and services budget allocation increased by 2.6 per cent from the budget of R241.1 million for 2017/18 to R250 7million in 2018/19 financial year due to R4.4 million NDA for training of NGOs from transfer and subsidies which was reallocated to goods and services due to change of SCOA classifications. The budget was reprioritised during 2016/17 within the programme through the ranking criteria. The criterion prioritised contractual obligations and outsourced services whilst compromising other items such as consumable supplies, inventories, training & development, venues & facilities, travel & subsistence and resultant to a shortfall from Goods and Services for 2017/18 financial year. The increase is also due to the R9.6 million for maintenance of NPO facilities from the ECD conditional grant.

Included in this budget is an amount of R39.0 million for security services and payment of lease of buildings & equipment, R4.4 million for audit fees, R16.6 million for GG running costs, R65.2 million for management of two frail and secure care centres for people with disabilities, R8.7 million for procurement of food parcels and R2.5 million for procurement of school uniform. Among others amount of R8.5 million has been provided for the maintenance of Early Childhood Development sites per ECD conditional grant framework.

The declining growth for G&S is as a result of once-off allocation for an amount of R11.4 million from the total R17.4 million allocated specifically for the procurement of tools of trade for social service professionals for 2017/18 financial year. The allocation of budget to items considered the contractual obligations and procurement of tools of trade and the total shortfall amounted to R77.146 million in 2017/18, R82.121 million in 2018/19 and R86.884 million in 2019/20. The budget bid was considered and the department was allocated an amount of R17.4 million in response to shortfall presented.

**Transfers and subsidies** budget allocation has increased from R538.4 million in 2017/18 to R582.9 million in 2018/19. The 5.5 per cent growth is influenced by the additional allocation of R50.6 million ECD conditional grant. The 2017/18 allocation excludes the once off funding of R13 million for NPOs that qualified for funding but could not be funded during 2015/16 financial year. The department is bidding for funding of carry through costs over the MTEF as funding for these NPOs must be over three years. Included in the budget is an amount of R4.2 million to be transferred to National Development Agency for capacity building to non-profit organisations on areas of corporate governance and financial management, R273.3 million funding for Early Childhood Development considering the subsidy of R15 per child per day which includes the R30.5 million conditional grant and R105 million under Community Based Care Services for Children to be transferred to NPOs rendering services on behalf of the department.

Payment of capital assets budget allocation has decreased by 8.2 per cent from R50.8 million in 2017/18 to R46.7 million in 2018/19 financial year. A provision for an amount of R15.2 million under Machinery and Equipment will cater for finance lease payments for photocopiers, acquisition of vehicles for field workers and office furniture for the facilities to be completed in 2016/17 financial year. The once-off allocation of R6.9 million from the R17.4 million specifically for the provision of tools of trade which are more than R5 000 per unit which resulted to growth decline for the departmental overall allocation.

## PART B:

PROGRAMME AND SUB-PROGRAMME PLANS

#### 4.1. PROGRAMME 1: ADMINISTRATION

### **Programme purpose:**

This programme captures the strategic management and support services at all levels of the Department i.e. Provincial, Regional, District and Facility/Institutional level.

## The aim of the programme is to:

- Provide political and legislative interface between government, civil society and all relevant stakeholders;
- Provide overall strategic leadership, management and administrative services to the Department;
- Provides for the decentralisation, management and administration of services at the District level within the Department.

#### 4.1.1. STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2018/19

| Strategic Objective            | Audited / actual | l performai | псе     | Estimated              | Medium t | erm targets | 3       |
|--------------------------------|------------------|-------------|---------|------------------------|----------|-------------|---------|
|                                | 2014/15          | 2015/16     | 2016/17 | performance<br>2017/18 | 2018/19  | 2019/20     | 2020/21 |
| Sub-Programme 1.1: Corporate   | Management Se    | ervices     |         |                        | •        |             |         |
| Efficient, effective and       | 296              | 0           | 285     | 3 355                  | 3 459    | 3 632       | 3 589   |
| developmental support oriented |                  |             |         |                        |          |             |         |
| system to the department by    |                  |             |         |                        |          |             |         |
| ensuring good governance       |                  |             |         |                        |          |             |         |

| Strategic Objective            | Audited / actual | performar | псе     | Estimated   | Medium t | Medium term targets |         |  |  |
|--------------------------------|------------------|-----------|---------|-------------|----------|---------------------|---------|--|--|
|                                | 2014/15          | 2015/16   | 2016/17 | performance | 2018/19  | 2019/20             | 2020/21 |  |  |
|                                |                  |           |         | 2017/18     |          |                     |         |  |  |
| Efficient, effective and       | 58               | 53        | 32      | 31          | 38       | 32                  | 32      |  |  |
| developmental support oriented |                  |           |         |             |          |                     |         |  |  |
| system to the department by    |                  |           |         |             |          |                     |         |  |  |
| ensuring good governance       |                  |           |         |             |          |                     |         |  |  |

## 4.1.2. NATIONAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Performance Indicators         | Audited / act                                    | ual performa | ınce    | Estimate    | Medium t | erm targets | 5       |  |
|--------------------------------|--|--------------|---------|-------------|----------|-------------|---------|--|
|                                | 2014/15  | 2015/16      | 2016/17 | Performance | 2018/19  | 2019/20     | 2020/21 |  |
|                                |  |              |         | 2017/18     |          |             |         |  |
| Sub-Programme 1.1: Corporate   | Sub-Programme 1.1: Corporate Management Services |              |         |             |          |             |         |  |
| Number of Social Worker        | -  | -            | 265     | 171         | 234      | 143         | 100     |  |
| bursary holders that graduated |  |              |         |             |          |             |         |  |
| Number of Social Worker        | 296  | -            | -       | 164         | -        | -           | -       |  |
| bursary holder graduates       |  |              |         |             |          |             |         |  |
| employed by DSD                |  |              |         |             |          |             |         |  |
| Number of EPWP work            | 2 301  | 3 084        | 2 647   | 3 000       | 3 100    | 3 200       | 3 200   |  |
| opportunities created.         |  |              |         |             |          |             |         |  |
| Number of learners on          | -  | -            | 20      | 20          | 125      | 125         | 125     |  |
| learnership programmes         |  |              |         |             |          |             |         |  |

## 4.1.3. PROVINCIAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme  | Audited / ac | Audited / actual performance |            |            | Medium term targets |         |         |  |
|--|--------------|------------------------------|------------|------------|---------------------|---------|---------|--|
| Performance                                      | 2014/15      | 2015/16                      | 2016/17    | 2017/18    | 2018/19             | 2019/20 | 2020/21 |  |
| Indicator  |              |                              |            |            |                     |         |         |  |
| Sub-Programme 1.1: Corporate Management Services |              |                              |            |            |                     |         |         |  |
| Percentage of                                    | 54,5%        | 65.2%                        | 56.5%      | 50%        | 50%                 | 50%     | 50%     |  |
| women in SMS                                     | (12 of 22)   | (15 of 23)                   | (13 of 21) | (13 of 26) |                     |         |         |  |
| positions  |              |                              |            |            |                     |         |         |  |
| employed (level                                  |              |                              |            |            |                     |         |         |  |

| 13-16)        |               |               |               |               |    |    |    |
|---------------|---------------|---------------|---------------|---------------|----|----|----|
| Percentage of | 1.3%          | 1.72%         | 2%            | 2%            | 2% | 2% | 2% |
| people with   | (44 of 3 330) | (55 of 3 196) | (63 of 3 138) | (68 of 3 384) |    |    |    |
| disabilities  |               |               |               |               |    |    |    |
| employed      |               |               |               |               |    |    |    |
|               |               |               |               |               |    |    |    |

| Programme        | Audited / act  | ual performand | e          | Estimate   | Medium term | targets    |            |
|------------------|----------------|----------------|------------|------------|-------------|------------|------------|
| Performance      | 2014/15        | 2015/16        | 2016/17    | 2017/18    | 2018/19     | 2019/20    | 2020/21    |
| Indicator        |                |                |            |            |             |            |            |
| Sub-Programme    | 1.2: Financial | Management S   | ervices    |            |             |            |            |
| Number of        | 2              | 1              | 3          | 5          | 4           | 4          | 4          |
| facilities under |                |                |            |            |             |            |            |
| construction     |                |                |            |            |             |            |            |
| Number of        | 56             | 52             | 29         | 26         | 34          | 32         | 32         |
| facilities       |                |                |            |            |             |            |            |
| maintained       |                |                |            |            |             |            |            |
|                  |                |                |            |            |             |            |            |
| Percentage of    | 100%(12 of     | 100%(12 of     | 100%(12 of | 100%(12 of | 100%(12 of  | 100%(12 of | 100%(12 of |
| asset register   | 12)            | 12)            | 12)        | 12)        | 12)         | 12)        | 12)        |
| and              |                |                |            |            |             |            |            |
| ledger on        |                |                |            |            |             |            |            |
| additions        |                |                |            |            |             |            |            |

## 4.1.4. NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme   | Reporting | Annual  |    | Qua | rterly Targets |    |  |
|---|-----------|---------|----|-----|----------------|----|--|
| Performance Indicator   | Period    | Target  | Q1 | Q2  | Q3             | Q4 |  |
|   |           | 2018/19 |    |     |                |    |  |
| Programme Performance Indicator 1.1 : Corporate Management Services |           |         |    |     |                |    |  |

| Programme                | Reporting | Annual  |     | Quarterly | Targets |       |
|--------------------------|-----------|---------|-----|-----------|---------|-------|
| Performance Indicator    | Period    | Target  | Q1  | Q2        | Q3      | Q4    |
|                          |           | 2018/19 |     |           |         |       |
| Number of Social Worker  | Annual    | 234     | 234 | -         | -       | -     |
| bursary holders that     |           |         |     |           |         |       |
| graduated                |           |         |     |           |         |       |
| Number of Social Worker  | Annual    | -       | -   | -         | -       | _     |
| bursary holder graduates |           |         |     |           |         |       |
| employed by DSD          |           |         |     |           |         |       |
| Number of EPWP work      | Annual    | 3 100   | -   | -         | -       | 3 100 |
| opportunities created.   |           |         |     |           |         |       |
| Number of learners on    | Annual    | 125     | -   | -         | -       | 125   |
| learnership programmes   |           |         |     |           |         |       |

## 4.1.5. PROVINCIAL QUARTERLY TARGETS FOR 2018/19

| Q3 Q4      | Q2                  | Q1             |                       |                      |  |
|------------|---------------------|----------------|-----------------------|----------------------|--|
|            |                     | Q1             | Target                | Period               | Indicator  |
|            |                     |                | 2018/19               |                      |  |
|            | ices                | t Services     | ate Managemen         | tor 1.1: Corpora     | Programme Performance Indica   |
|            |                     |                |                       |                      |  |
| - 50%      | -                   | -              | 50%                   | Annual               | Percentage of women in SMS   |
|            |                     |                |                       |                      | positions employed (level 13-16)   |
| - 2%       | -                   | -              | 2%                    | Annual               | Percentage of people with  |
|            |                     |                |                       |                      |  |
|            |                     |                |                       |                      | disabilities employed  |
|            | ces                 | Services       | al Management         | tor 1.2: Financi     | Programme Performance Indica   |
|            |                     |                |                       |                      |  |
| 4 4 4      | 4 4                 | 4              | 4                     | Quarterly            | Number of facilities under   |
|            |                     |                |                       |                      | construction   |
| 28 34      | 6 17                | 6              | 34                    | Quarterly            | Number of facilities maintained  |
|            |                     |                |                       |                      |  |
| ,          | (3 of 50% (6 of 12) | 25% (3 of      | 100%(12 of            | Quarterly            | Percentage of asset register and   |
| 12) of 12) |                     | 12)            | 12)                   |                      | ledger on additions  |
| 17 28      | 6 17                | 6<br>25% (3 of | 4<br>34<br>100%(12 of | Quarterly  Quarterly | Number of facilities under construction  Number of facilities maintained  Percentage of asset register and |

## 4.1.6 Reconciling performance targets with the Budget and MTEF

Table 3.1 : Summary of payments and estimates by sub-programme: Administration

|                                  | Outcome |         |         | Main appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimates |         | es      |
|----------------------------------|---------|---------|---------|--------------------|------------------------|---------------------|-----------------------|---------|---------|
| R thousand                       | 2014/15 | 2015/16 | 2016/17 |                    | 2017/18                |                     | 2018/19               | 2019/20 | 2020/21 |
| 1. Office Of The Mec             | 5,928   | 6,161   | 6,925   | 9,521              | 9,521                  | 9,521               | 10,131                | 12,198  | 12,869  |
| 2. Corporate Management Service: | 129,709 | 101,692 | 110,768 | 111,761            | 111,761                | 111,761             | 115,602               | 129,936 | 137,083 |
| 3. District Management           | 124,098 | 156,689 | 157,877 | 165,326            | 165,326                | 165,326             | 181,799               | 205,892 | 217,217 |
| Total payments and estimates     | 259,735 | 264,542 | 275,570 | 286,608            | 286,608                | 286,608             | 307,532               | 348,026 | 367,169 |

The budget for this programme has increased from R286.6 million in 2017/18 to R307.5 million in 2018/19 which is 7.3 per cent.

Table 3.2: Summary of payments and estimates by economic classification: Administration

|                                   |         | Outcome |         | Main          | Adjusted      | Revised   | Medi    | um-term estimat | 98      |
|-----------------------------------|---------|---------|---------|---------------|---------------|-----------|---------|-----------------|---------|
|                                   |         | Outcome |         | appropriation | appropriation | estim ate | Mean    | um-term estimat | 63      |
| R thousand                        | 2014/15 | 2015/16 | 2016/17 |               | 2017/18       |           | 2018/19 | 2019/20         | 2020/21 |
| Current payments                  | 224,983 | 242,348 | 245,004 | 240,852       | 246,352       | 246,352   | 259,856 | 297,996         | 314,387 |
| Compensation of employees         | 152,433 | 163,846 | 174,071 | 169,223       | 169,223       | 169,223   | 181,757 | 191,935         | 202,492 |
| Goods and services                | 72,550  | 78,502  | 70,933  | 71,629        | 77,129        | 77,129    | 78,098  | 106,061         | 111,895 |
| Interest and rent on land         | -       | -       | -       | _             | _             | -         | -       | -               | -       |
| Transfers and subsidies to:       | 3,359   | 2,446   | 3,347   | 3,673         | 3,673         | 3,673     | 3,886   | 4,104           | 4,330   |
| Provinces and municipalities      | 165     | 148     | 97      | 350           | 350           | 350       | 370     | 391             | 413     |
| Departmental agencies and acc     | 1,652   | 1,236   | 1,886   | 1,500         | 1,500         | 1,500     | 1,587   | 1,676           | 1,768   |
| Higher education institutions     | _       | -       | _       | _             | _             | -         | _       | _               | -       |
| Foreign gov ernments and intern   | _       | -       | _       | _             | _             | -         | _       | _               | _       |
| Public corporations and private   | -       | -       | -       | _             | _             | -         | -       | -               | -       |
| Non-profit institutions           | _       | -       | _       | _             | _             | -         | _       | _               | -       |
| Households                        | 1,542   | 1,062   | 1,364   | 1,823         | 1,823         | 1,823     | 1,929   | 2,037           | 2,149   |
| Payments for capital assets       | 31,393  | 19,748  | 27,219  | 42,082        | 36,582        | 36,582    | 43,790  | 45,926          | 48,452  |
| Buildings and other fixed structu | 20,529  | 13,170  | 23,545  | 35,638        | 30,138        | 30,138    | 37,705  | 39,816          | 42,006  |
| Machinery and equipment           | 10,864  | 6,449   | 3,674   | 6,444         | 6,444         | 6,444     | 4,473   | 6,110           | 6,446   |
| Heritage Assets                   | _       | -       | _       | _             | _             | -         | _       | _               | -       |
| Specialised military assets       | _       | _       | _       | _             | _             | -         | _       | _               | _       |
| Biological assets                 | _       | -       | _       | _             | _             | -         | _       | _               | -       |
| Land and sub-soil assets          | _       | -       | _       | _             | _             | -         | _       | _               | -       |
| Software and other intangible as  | _       | 129     | _       | _             | _             | -         | 1,612   | _               | _       |
| Payments for financial assets     | -       | -       | -       | -             | -             | -         | -       | -               | -       |
| Total economic classification     | 259,735 | 264,542 | 275,570 | 286,608       | 286,608       | 286,608   | 307,532 | 348,026         | 367,169 |

**Compensation of employees** increased by 7.4 per cent from R169.2 million to R181.8 million in 2018/19. The decrease resulted from the implementation of 2013 Budget Programme Structures. The allocation provides for the overall salary increases and performance incentives.

**Goods and services** - budget has increased by 9.0 per cent from R71.6 million in 2016/17 to R78.0 million in 2018/19 due to increased allocation for Microsoft license renewal which is based on exchange rate and increased allocation on minor assets for procurement of office equipment and furniture under R5 000 per unit.

The goods and services budget includes budget allocation of R25.8 million for payments for security services and lease payments, R4.4 million for audit costs and R8 million for GG running costs.

Payments for capital assets - budget allocation has increased by 4.3 per cent from the budget of R42.0 million in 2017/18 to R43.9 million in 2018/19 financial year. Included is an amount of R35.6 million for infrastructure projects managed by Department of Public Works, Roads and Infrastructure and monitored by the department for improved performance. National Treasury through Government Technical Assistance Unit has provided support to accelerate implementation of infrastructure projects through the appointment of an Infrastructure expert who will transfer skills to the existing personnel in infrastructure unit over a period of three years.

A provision for an amount of R6.4 million under Machinery and Equipment will cater for payment of finance lease for rented photocopiers, acquisition of motor vehicles and office equipment.

### 4.1.7 Risk Management: Programme 1 Administration

| No.     | Risks identified               | Mitigation Strategies  |  |  |  |  |  |  |  |
|---------|--------------------------------|--|--|--|--|--|--|--|--|
|         |                                |  |  |  |  |  |  |  |  |
| Strateg | gic Objective: Efficient, effe | ective and developmental support oriented system to the Department |  |  |  |  |  |  |  |
| 1.      | Poor management of             | Develop ICT Governance Framework as well as ICT Security Policies  |  |  |  |  |  |  |  |
|         | information security           |  |  |  |  |  |  |  |  |
|         | system                         |  |  |  |  |  |  |  |  |
| 2.      | Failure in completion          | Improve alignment of planning with the available budget            |  |  |  |  |  |  |  |
|         | infrastructure projects        | Monitor progress on the implementation of the infrastructure plan  |  |  |  |  |  |  |  |
| 3.      | High vacancy rate              | Advocate for additional funding for Compensation of Employees      |  |  |  |  |  |  |  |
|         |                                | Implement the revised structure to reduce the vacancy rate         |  |  |  |  |  |  |  |
| 4.      | Delays in finalising labour    | Centralise Labour Relations unit                                   |  |  |  |  |  |  |  |
|         | relations cases                | Provide necessary support to the Districts to finalise             |  |  |  |  |  |  |  |
|         |                                | outstanding matters  |  |  |  |  |  |  |  |

#### 4.2. PROGRAMME 2: SOCIAL WELFARE SERVICES

#### **Programme Purpose:**

To provide integrated developmental social welfare services to the poor and vulnerable in partnership with stakeholders and civil society organisations. This programme has the following sub-programmes:

**Sub-Programme 2.1: Management and Support** 

**Sub-Programme 2.2: Services to Older Persons** 

**Sub-Programme 2.3: Services to Persons with Disabilities** 

**Sub-Programme 2.4: HIV and AIDS** 

## The aim of this programme is:

- Provide the payment of salaries and administration cost of the management and support staff providing services across all sub-programmes of this programme
- Design and implement integrated services for the care, support and protection of older persons;
- Design and implement integrated programmes and provide services that facilitate
  the promotion of the well-being and the socio economic empowerment of persons
  with disabilities;
- Design and implement integrated community based care programmes and services aimed at mitigating the social and economic impact of HIV and Aids;
- To respond to emergency needs identified in communities affected by disasters not declared, and or any other social condition resulting in undue hardship.

## 4.2.1. STRATEGIC OBJECTIVE ANNUAL TARGETS FOR 2018/19

| Strategic objective  | Audited/ a          | ctual perfo | rmance   | Estimated performance | Medium ter | Medium term targets |         |  |
|--|---------------------|-------------|----------|-----------------------|------------|---------------------|---------|--|
|  | 2014/15             | 2015/16     | 2016/17  | 2017/18               | 2018/19    | 2019/20             | 2020/21 |  |
| Sub-Programme 2.2: Services t  | o Older Pers        | sons        |          |                       |            |                     |         |  |
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 2.3: Services to | 17 163  o Persons w |             | 18 390   | 18 278                | 19 952     | 22 756              | 24 928  |  |
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups                                 | 3 633               | 4 154       | 4 327    | 4 314                 | 4 754      | 4 844               | 4 894   |  |
| Sub-Programme 2.4: HIV AND A   | AIDS                | I           | <u> </u> | <u> </u>              |            | <u> </u>            | 1       |  |

| Strategic objective  | Audited/ a | ctual perfo | rmance  | Estimated performance | Medium ter | Medium term targets |         |
|--|------------|-------------|---------|-----------------------|------------|---------------------|---------|
|  | 2014/15    | 2015/16     | 2016/17 | 2017/18               | 2018/19    | 2019/20             | 2020/21 |
| Expand and accelerate developmental social welfare   | 43 145     | 43 713      | 53 763  | 53 100                | 60 500     | 61 600              | 64 000  |
| service delivery to the poor,  |            |             |         |                       |            |                     |         |
| vulnerable and special focus groups  |            |             |         |                       |            |                     |         |
| Sub-Programme 2.5:Social relie   | f          |             |         |                       |            |                     | I       |
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups | 6 965      | 9 276       | 9 512   | 10 700                | 13 800     | 15 234              | 18 095  |

## 4.2.2. NATIONAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicator                                    | Audited / act  | ual performa | nce     | Estimated performance | Medium term targets |         |         |  |
|--|----------------|--------------|---------|-----------------------|---------------------|---------|---------|--|
|  | 2014/15        | 2015/16      | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Sub-Programme 2.2: Service   | ces to Older P | ersons       |         |                       | •                   |         |         |  |
| Number of residential facilities for older persons                 | -              | 7            | 7       | 8                     | 8                   | 8       | 8       |  |
| Number of older persons accessing residential facilities           | 620            | 553          | 559     | 578                   | 582                 | 597     | 597     |  |
| Number of older persons accessing community-based care and support | 16 543         | 17 117       | 17 831  | 17 700                | 19 370              | 22 173  | 24 345  |  |

| Programme Performance Indicator   | Audited / act | ual performa | ince    | Estimated performance | Medium te | rm targets |         |
|---|---------------|--------------|---------|-----------------------|-----------|------------|---------|
| midioator   | 2014/15       | 2015/16      | 2016/17 | 2017/18               | 2018/19   | 2019/20    | 2020/21 |
| services.   |               |              |         |                       |           |            |         |
|   |               |              |         |                       |           |            |         |
| Sub-Programme 2.3:Service   | es to Persons | with disabil | ities   | <u> </u>              |           | <u> </u>   |         |
| Number of residential   | -             | 3            | 3       | 3                     | 3         | 3          | 3       |
| facilities for persons with disabilities.   |               |              |         |                       |           |            |         |
| Number of persons with disabilities accessing   | 294           | 294          | 295     | 294                   | 294       | 294        | 294     |
| residential facilities.   |               |              |         |                       |           |            |         |
| Number of persons with disabilities accessing   | 3 339         | 3 860        | 4 032   | 4 020                 | 4 460     | 4 550      | 4 600   |
| services in funded protective workshops   |               |              |         |                       |           |            |         |
| Sub-Programme 2.4: HIV a  | nd AIDS       |              |         |                       |           |            |         |
| Number of organizations trained on social and   | -             | 55           | 108     | 120                   | 135       | 140        | 150     |
| behaviour change programmes   |               |              |         |                       |           |            |         |
| Number of beneficiaries<br>reached through social and<br>behaviour change<br>programmes | 24 585        | 28 563       | 30 452  | 32 800                | 35 200    | 36 000     | 37 000  |

| Programme Performance Indicator                                  | Audited / act | ual performa | ince    | Estimated performance | Medium te | rm targets |         |
|--|---------------|--------------|---------|-----------------------|-----------|------------|---------|
| maicator   | 2014/15       | 2015/16      | 2016/17 | 2017/18               | 2018/19   | 2019/20    | 2020/21 |
| Number of beneficiaries receiving Psycho-social Support Services | 18 560        | 15 150       | 23 311  | 20 300                | 25 300    | 25 600     | 26 000  |

## PROVINCIAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicator  | Audited / act | tual performa | ince    | Estimated performance | Medium te | rm targets |         |
|--|---------------|---------------|---------|-----------------------|-----------|------------|---------|
|  | 2014/15       | 2015/16       | 2016/17 | 2017/18               | 2018/19   | 2019/20    | 2020/21 |
| Sub Programme 2.5: Socia   | l Relief      |               |         |                       |           |            |         |
| Number of beneficiaries who benefitted from DSD social relief programs | 6 965         | 9 276         | 9 512   | 10 700                | 13 800    | 15 234     | 18 095  |

## 4.2.3. NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance                                    | Reporting     | Annual         |     |     |     |     |
|--|---------------|----------------|-----|-----|-----|-----|
| Indicator  | Period        | Target 2018/19 | Q1  | Q2  | Q3  | Q4  |
| Sub-programme: Services to                               | Older Persons |                |     |     |     |     |
| Number of residential facilities for older persons       | Annual        | 8              | -   | -   | -   | 8   |
| Number of older persons accessing residential facilities | Quarterly     | 582            | 582 | 582 | 582 | 582 |

| Programme Performance   | Reporting | Annual         |            | Quarter       | ly Targets    |                   |
|---|-----------|----------------|------------|---------------|---------------|-------------------|
| Indicator   | Period    | Target 2018/19 | Q1         | Q2            | Q3            | Q4                |
| Number of older persons accessing community-based care and support services.          | Quarterly | 19 370         | 19 370     | 19 370        | 19 370        | 19 370            |
|   |           |                | Sub-progra | amme: Service | es to persons | with disabilities |
| Number of residential facilities for persons with disabilities.                       | Annual    | 3              | -          | -             | -             | 3                 |
| Number of persons with disabilities accessing residential facilities.                 | Quarterly | 294            | 294        | 294           | 294           | 294               |
| Number of persons with disabilities accessing services in funded protective workshops | Quarterly | 4 460          | 4 460      | 4 460         | 4 460         | 4 460             |
|   |           |                |            | S             | ub-programm   | e: HIV and AIDS   |
| Number of organizations trained on social and behaviour change programmes             | Annual    | 135            | -          | -             | -             | 135               |
| Number of beneficiaries reached through social and behaviour change programmes        | Quarterly | 35 200         | 9 475      | 18 000        | 26 025        | 35 200            |
| Number of beneficiaries receiving Psycho-social Support Services                      | Quarterly | 25 300         | 7 050      | 13 050        | 19 050        | 25 300            |

## PROVINCIAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance       | Reporting | Annual         |    | Qua | rterly Targets |    |  |
|-----------------------------|-----------|----------------|----|-----|----------------|----|--|
| Indicator                   | Period    | Target 2018/19 | Q1 | Q2  | Q3             | Q4 |  |
| Sub-programme: Social Relie | f         |                |    |     |                |    |  |

| Programme Performance       | Reporting | Annual  |       | Quarter | ly Targets |                      |
|-----------------------------|-----------|---------|-------|---------|------------|----------------------|
| Indicator                   | Period    | Target  | Q1    | Q2      | Q3         | Q4                   |
|                             |           | 2018/19 |       |         |            |                      |
| Number of beneficiaries who | Quarterly | 13 800  | 3 300 | 7 100   | 10 450     | 13 80 <mark>0</mark> |
| benefitted from DSD social  |           |         |       |         |            |                      |
| relief programs             |           |         |       |         |            |                      |
|                             |           |         |       |         |            |                      |

## 4.2.4. Reconciling performance targets with the Budget and MTEF

| able 4.1 : Summary of payments and estimates       | by sub-progra | mme: Social V | /elfare Servic | es                 |                        |                  |         |         |         |
|--|---------------|---------------|----------------|--------------------|------------------------|------------------|---------|---------|---------|
|  |               | Outcome       |                | Main appropriation | Adjusted appropriation | Revised estimate | Med     | es      |         |
| R thousand   | 2014/15       | 2015/16       | 2016/17        |                    | 2017/18                |                  | 2018/19 | 2019/20 | 2020/21 |
| Management And Support                             | 162 042       | 136 994       | 76 369         | 77 944             | 80 322                 | 80 322           | 63 135  | 68 924  | 72 714  |
| 2. Services To Older Persons                       | 39 115        | 49 118        | 77 735         | 71 318             | 71 318                 | 71 318           | 75 364  | 99 106  | 98 149  |
| 3. Services To The Older Persons With Disabilities | 39 717        | 44 154        | 77 601         | 76 698             | 76 698                 | 76 698           | 84 908  | 84 454  | 89 097  |
| 4. Hiv And Aids                                    | 91 519        | 48 788        | 73 201         | 199 843            | 199 843                | 199 843          | 187 604 | 195 745 | 206 512 |
| 5. Social Relief                                   | 503           | 693           | 675            | 1 051              | 1 051                  | 1 051            | 1 112   | 1 174   | 1 239   |
| Total payments and estimates                       | 332 896       | 279 747       | 305 581        | 426 854            | 429 232                | 429 232          | 412 124 | 449 403 | 467 711 |

The budget for this programme has decreased from R426.8 million in 2017/18 to R412.1 million in 2018/19 which is 3.4 per cent.

Table 4.2 : Summary of payments and estimates by economic classification: Social Welfare Services

|                                   |         | Outcome |         | Main appropriation | Adjusted appropriation | Revised estimate | Medi    | um-term estimat | es      |
|-----------------------------------|---------|---------|---------|--------------------|------------------------|------------------|---------|-----------------|---------|
| R thousand                        | 2014/15 | 2015/16 | 2016/17 | app. op a          | 2017/18                |                  | 2018/19 | 2019/20         | 2020/21 |
| Current payments                  | 219,517 | 215,977 | 243,297 | 353,503            | 351,003                | 351,003          | 340,451 | 354,335         | 373,824 |
| Compensation of employees         | 153,668 | 149,762 | 187,338 | 277,200            | 277,200                | 277,200          | 269,899 | 285,014         | 300,690 |
| Goods and services                | 65,849  | 66,215  | 55,959  | 76,303             | 73,803                 | 73,803           | 70,552  | 69,321          | 73,134  |
| Interest and rent on land         | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Transfers and subsidies to:       | 111,026 | 59,773  | 58,950  | 66,386             | 66,386                 | 66,386           | 70,700  | 93,901          | 92,656  |
| Provinces and municipalities      | -       | _       | -       | -                  | _                      | -                | _       | -               | -       |
| Departmental agencies and acco    | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Higher education institutions     | -       | -       | -       | _                  | _                      | -                | _       | -               | _       |
| Foreign gov ernments and intern   | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Public corporations and private   | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Non-profit institutions           | 109,968 | 59,088  | 58,273  | 66,386             | 66,386                 | 66,386           | 70,700  | 93,901          | 92,656  |
| Households                        | 1,058   | 685     | 677     | _                  | _                      | -                | _       | _               | -       |
| Payments for capital assets       | 2,353   | 3,997   | 3,334   | 6,966              | 11,844                 | 11,844           | 973     | 1,167           | 1,231   |
| Buildings and other fixed structu | -       | _       | -       | _                  | _                      | -                | _       | -               | -       |
| Machinery and equipment           | 2,353   | 3,997   | 3,334   | 6,966              | 11,844                 | 11,844           | 973     | 1,167           | 1,231   |
| Heritage Assets                   | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Specialised military assets       | _       | _       | -       | _                  | _                      | -                | _       | _               | -       |
| Biological assets                 | _       | -       | _       | _                  | _                      | _                | _       | -               | _       |
| Land and sub-soil assets          | -       | -       | -       | _                  | _                      | -                | _       | -               | _       |
| Software and other intangible as  | -       | -       | -       | _                  | _                      | -                | -       | -               | -       |
| Payments for financial assets     | -       | -       | -       | -                  | -                      | -                | -       | -               | -       |
| Total economic classification     | 332,896 | 279,747 | 305,581 | 426,854            | 429,232                | 429,232          | 412,124 | 449,403         | 467,711 |

**Compensation of employees** - decreased by 2.6 per cent from R277.2 million in 2017/18 to R269.9 million in 2018/19 due to the implementation of the revised programme budget structure. Included from the total CoE allocation is an amount of R 14.0 million or 30 per cent of the total

funding of Social Work Employment Grant for the absorption of social work graduates for 2017/18 and the carry through cost over the MTEF period.

Goods and services – budget has decreased by 7.6 per cent from the allocation of R76.3 million in 2017/18 to R70.5 million in 2018/19 financial year. The increased allocation is due to the once off allocation amounting to R11.4 million for procurement of tools of trade from the R17.4 million allocated specifically for tools of trade less than R5 000 per unit. Included in the budget is an amount of R28.0 million budgeted for management of frail care services to Persons with Disabilities and R8.7 million under HIV/AIDS for procurement of food parcels for the vulnerable families and R2.5 million for procurement of school uniform for the vulnerable children.

**Transfers and subsides** – budget increased by 6.5 per cent from the adjusted budget of R66.3 million in 2017/18 to R70.7 million in 2018/19 financial year. This amount will be transferred to NPOs for awareness and prevention campaigns, counseling services, recruitment of volunteers and community caregivers to support orphans and prevention and treatment of elder abuse; counseling and subsidizing old age homes.

**Capital assets** - decreased by 86.0 per cent from the budget of R6.9 million in 2017/18 to R6.9 million in 2018/19 due to once off budget allocation amounting to R0.973 million for the tools of trade from the R17.4 million allocated specifically for tools of trade more than R5 000 per unit. The budget is allocated for acquisition of office furniture and equipment for sub-districts offices.

#### 4.2.5 Risk Management: Social Welfare Services

| No.  | Risks identified                               | Mitigation strategies                                  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|--|--|
| Strategic objective: Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and |  |  |  |  |  |  |  |  |  |  |
|  | special focus groups                           |  |  |  |  |  |  |  |  |  |
| 1  | Abuse and neglect of older persons and persons | Conduct awareness campaigns on the rights and value of |  |  |  |  |  |  |  |  |
|  | with disabilities in Communities               | older persons and persons with disabilities            |  |  |  |  |  |  |  |  |

#### 4.3. PROGRAMME 3: CHILDREN and FAMILIES

## **Programme Purpose**

Provide comprehensive child and family care and support services to communities in partnership with stakeholders and civil society organisations. This programme has the following sub-programmes:

**Sub-Programme 3.1: Management and Support** 

**Sub-Programme 3.2: Care and Services to Families** 

**Sub-Programme 3.3: Child Care and Protection** 

**Sub-Programme 3.4: ECD and Partial Care** 

**Sub-Programme 3.5: Child and Youth Care Centres** 

**Sub-Programme 3.6: Community-Based Care Services for Children** 

## The aim of the programme is to:

- Provide for the payment of salaries and administration cost of the management and support staff providing services across all sub-programmes of this programme.
- Programmes and services to promote functional families and to prevent vulnerability in families
- Design and implement integrated programmes and services that provide for the development, care and protection of the rights of children
- Provide comprehensive early childhood development services
- Provide alternative care and support to vulnerable children
- Provide protection, care and support to vulnerable children in communities

## 4.3.1. STRATEGIC OBJECTIVE ANNUAL TARGETS FOR 2018/19:

| Sub-Programme 3.2: Care and Services to Families  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.3: Child Care and Protection  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children | udited / Actual performance   | rmance      | ctual perfo | Audited / A  | Strategic objective            |
|--|---|-------------|-------------|--------------|--------------------------------|
| Expand and accelerate delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.3: Child Care and Protection  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | 14/15         2015/16         2016/17         2017/18         2018/19         2019/20         2020/21   | 2016/17     | 2015/16     | 2014/15      |                                |
| developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.3: Child Care and Protection  Expand and accelerate 55 923 21 634 24 984 34 646 37 390 46 6 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | ices to Families  |             | amilies     | ervices to F | Sub-Programme 3.2: Care and S  |
| service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.3: Child Care and Protection  Expand and accelerate 55 923 21 634 24 984 34 646 37 390 46 6 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   | 48 618   53 896   56 299   54 374   <b>70 750</b>   59 720   61 72 <mark>5</mark>                       | 56 299      | 53 896      | 48 618       | Expand and accelerate          |
| vulnerable and special focus groups  Sub-Programme 3.3: Child Care and Protection  Expand and accelerate 55 923 21 634 24 984 34 646 37 390 46 6 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | developmental social welfare   |
| Sub-Programme 3.3: Child Care and Protection  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | service delivery to the poor,  |
| Sub-Programme 3.3: Child Care and Protection  Expand and accelerate 55 923 21 634 24 984 34 646 37 390 46 6 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | vulnerable and special focus   |
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | groups                         |
| developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | I Protection  |             | ion         | and Protect  | Sub-Programme 3.3: Child Care  |
| service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 115 1 115 Service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | 55 923 21 634 24 984 34 646 37 390 46 650 47 600  | 24 984      | 21 634      | 55 923       | Expand and accelerate          |
| vulnerable and special focus groups  Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate  |   |             |             |              | developmental social welfare   |
| Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate   |   |             |             |              | service delivery to the poor,  |
| Sub-Programme 3.4: ECD and Partial Care  Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | vulnerable and special focus   |
| Expand and accelerate 154 774 167 353 292 207 190 000 295 064 300 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | groups                         |
| developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   | al Care   |             |             | artial Care  | Sub-Programme 3.4: ECD and P   |
| service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | 154 774         167 353         292 207         190 000         295 064         300 000         320 000 | 292 207     | 167 353     | 154 774      | Expand and accelerate          |
| vulnerable and special focus groups  Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | developmental social welfare   |
| Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | service delivery to the poor,  |
| Sub-Programme 3.5: Child and Youth Care Centres  Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | vulnerable and special focus   |
| Expand and accelerate 1 017 1 133 1 078 1 115 1 115 1 1 developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | groups                         |
| developmental social welfare service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children  | th Care Centres   |             | entres      | Youth Care C | Sub-Programme 3.5: Child and \ |
| service delivery to the poor, vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   | 1 017   1 133   1 078   1 115   1 115   1 115   1 115   | 1 078       | 1 133       | 1 017        | Expand and accelerate          |
| vulnerable and special focus groups  Sub-Programme 3.6: Community-Based Care Services for Children   |   |             |             |              | developmental social welfare   |
| groups  Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | service delivery to the poor,  |
| Sub-Programme 3.6: Community-Based Care Services for Children  |   |             |             |              | vulnerable and special focus   |
|  |   |             |             |              | groups                         |
| Expand and accelerate 51 260 58 923 58 432 56 700 61 650 66  | ased Care Services for Children   | for Childre | e Services  | y-Based Car  | Sub-Programme 3.6: Community   |
|  | 51 260   58 923   58 432   56 700   61 650   66 072   69 072  | 58 432      | 58 923      | 51 260       | Expand and accelerate          |
| developmental social welfare   |   |             |             |              | developmental social welfare   |
| service delivery to the poor,  |   |             |             |              | service delivery to the poor,  |
| vulnerable and special focus   |   |             |             |              | vulnerable and special focus   |
| groups   |   |             |             |              | groups                         |

# 4.3.2. NATIONAL PROGRAMME PERFORMANCE INDICATOR AND ANNUAL TARGETS FOR 2018/19:

| Programme Performance Indicator   | Audited / act  | ual performa  | nce     | Estimated performance | Medium term targets |         |         |  |
|---|----------------|---------------|---------|-----------------------|---------------------|---------|---------|--|
|   | 2014/15        | 2015/16       | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Sub-Programme 3.2 : Care  | and Services   | to Families   |         |                       |                     |         |         |  |
| Number of families participating in Family Preservation services          | 36 967         | 43 502        | 43 987  | 44 039                | 53 500              | 45 000  | 47 000  |  |
| Number of family members reunited with their families                     | 621            | 672           | 722     | 711                   | 650                 | 720     | 725     |  |
| Number of families participating in the parenting skills programme        | 11 030         | 9 722         | 11 590  | 9 624                 | 16 600              | 13 000  | 14 000  |  |
| Sub-Programme 3.3: Child  | Care and Pro   | tection Servi | ces     |                       |                     |         |         |  |
| Number of orphans and vulnerable children receiving psychosocial services | 51 421         | 18 913        | 21 189  | 30 040                | 33 100              | 42 000  | 43 000  |  |
| Number of children awaiting foster care placement                         | -              | 1 249         | 1 266   | 1 800                 | 1 800               | 1 600   | 1 500   |  |
| Number of children placed in foster care                                  | 3 613          | 2 721         | 2 529   | 2 806                 | 2 490               | 3 050   | 3 100   |  |
| Sub-Programme 3.4: ECD  | and Partial Ca | nre           |         |                       |                     |         |         |  |
| Number of fully registered ECD centres                                    | -              | 11            | 34      | 35                    | 60                  | 150     | 200     |  |

| Programme Performance Indicator                                   | Audited / act | ual performa | ince    | Estimated performance | Medium term targets |         |         |  |
|---|---------------|--------------|---------|-----------------------|---------------------|---------|---------|--|
| indicator   | 2014/15       | 2015/16      | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Number of fully registered ECD programmes                         | -             | -            | 19      | 25                    | 35                  | 85      | 105     |  |
| Number of conditionally registered ECD centers                    | -             | -            | 275     | 240                   | 245                 | 260     | 270     |  |
| Number of conditionally registered ECD programmes                 | -             | 226          | 106     | 90                    | 113                 | 145     | 155     |  |
| Number of children accessing registered ECD programmes            | 154 637       | 165 774      | 187 793 | 190 000               | 200 500             | 300 000 | 320 000 |  |
| Number of children subsidised through equitable share             | -             | 85 642       | 93 414  | 92 700                | 85 700              | 87 000  | 89 000  |  |
| Number of children<br>subsidised through ECD<br>Conditional Grant | -             | -            | -       | 9 306                 | 8 830               | 10 000  | 11 000  |  |
| Number of children with disabilities accessing ECD programmes     | -             | -            | -       | -                     | 34                  | 60      | 70      |  |
| Number of ECD practitioners in registered ECD programmes          | -             | -            | 3 612   | 3 075                 | 3 375               | 3 800   | 3 900   |  |
| Sub-Programme 3.5: Child  | and Youth Ca  | are Centres  |         |                       |                     |         |         |  |
| Number of child and youth care centres.                           | -             | 19           | 19      | 19                    | 19                  | 19      | 19      |  |
| Number of children in need of care and protection in              | 1 017         | 1 017        | 1 078   | 1 115                 | 1 115               | 1 115   | 1 115   |  |

| Programme Performance Indicator   | Audited / act | tual performa | ınce           | Estimated performance | Medium term targets |         |         |  |
|---|---------------|---------------|----------------|-----------------------|---------------------|---------|---------|--|
|   | 2014/15       | 2015/16       | 2016/17        | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| funded Child and Youth<br>Care Centres  |               |               |                |                       |                     |         |         |  |
| Sub-Programme 3.6: Comr   | nunity-Based  | Care Service  | es for Childre | en                    |                     |         |         |  |
| Number of Child and Youth Care Worker trainees who received training through the Isibindi model | 404           | 444           | 284            | 334                   | 245                 | 50      | 50      |  |
| Number of children accessing services through the Isibindi model                                | 8 294         | 11 841        | 13 560         | 14 700                | 15 350              | 16 700  | 16 900  |  |

## PROVINCIAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicator               | Audited / act | ual performa | ince    | Estimated performance | Medium term targets |         |         |  |
|---|---------------|--------------|---------|-----------------------|---------------------|---------|---------|--|
|   | 2014/15       | 2015/16      | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Number of children accessing services in Drop | 42 966        | 47 082       | 44 872  | 42 000                | 46 300              | 50 872  | 53 872  |  |
| in Centres                                    |               |              |         |                       |                     |         |         |  |

## 4.3.3. NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance Indicator                                  | Reporting             | Annual | Quarterly Targets |        |        |        |  |  |  |
|--|-----------------------|--------|-------------------|--------|--------|--------|--|--|--|
|  | Period Target 2018/19 |        | Q1                | Q2     | Q3     | Q4     |  |  |  |
| Sub-programme: Care and Services to Families                     |                       |        |                   |        |        |        |  |  |  |
| Number of families participating in Family Preservation services | Quarterly             | 53 500 | 14 125            | 26 750 | 40 645 | 53 500 |  |  |  |

| Programme Performance Indicator          | Reporting      | Annual         |         | Quarter | y Targets |                     |
|--|----------------|----------------|---------|---------|-----------|---------------------|
|  | Period         | Target 2018/19 | Q1      | Q2      | Q3        | Q4                  |
| Number of family members reunited with   | Quarterly      | 650            | 169     | 320     | 496       | 650                 |
| their families                           |                |                |         |         |           |                     |
| Number of families participating in      | Quarterly      | 16 600         | 4 350   | 8 600   | 12 600    | 16 <mark>600</mark> |
| parenting programme                      |                |                |         |         |           |                     |
| Sub-Programme : Child Care and Prote     | ction Services | •              |         |         |           |                     |
| Number of orphans and vulnerable         | Quarterly      | 33 100         | 8 875   | 16 750  | 24 475    | 33 100              |
| children receiving Psychosocial Support  |                |                |         |         |           |                     |
| Services                                 |                |                |         |         |           |                     |
| Number of children awaiting foster care  | Quarterly      | 1 800          | 1 800   | 1 800   | 1 800     | 1 800               |
| placement                                |                |                |         |         |           |                     |
| Number of children placed in foster care | Quarterly      | 2 490          | 598     | 1 223   | 1 833     | 2 490               |
| Sub-Programme : ECD and Partial Care     |                |                |         |         |           |                     |
| Number of fully registered ECD centres   | Quarterly      | 60             | 10      | 16      | 18        | 16                  |
| Number of fully registered ECD           | Quarterly      | 35             | 6       | 12      | 10        | 7                   |
| programmes                               |                |                |         |         |           |                     |
| Number of conditionally registered ECD   | Quarterly      | 245            | 59      | 64      | 65        | 57                  |
| centers                                  |                |                |         |         |           |                     |
| Number of conditionally registered ECD   | Quarterly      | 113            | 25      | 32      | 25        | 31                  |
| programmes                               |                |                |         |         |           |                     |
| Number of children accessing registered  | Quarterly      | 200 500        | 200 500 | 200 500 | 200 500   | 200 500             |
| ECD programmes                           |                |                |         |         |           |                     |
| Number of children subsidized through    | Quarterly      | 85 700         | 85 700  | 85 700  | 85 700    | 85 700              |
| equitable share                          |                |                |         |         |           |                     |
| Number of children subsidized through    | Quarterly      | 8 830          | 8 830   | 8 830   | 8 830     | 8 830               |
| ECD conditional grant                    |                |                |         |         |           |                     |

| Programme Performance Indicator              | Reporting       | Annual      |        | Quarter | ly Targets |                     |
|--|-----------------|-------------|--------|---------|------------|---------------------|
|  | Period          | Target      | Q1     | Q2      | Q3         | Q4                  |
|  |                 | 2018/19     |        |         |            |                     |
| Number of children with disabilities         | Quarterly       | 34          | 10     | 18      | 26         | 34                  |
| accessing registered ECD programmes          |                 |             |        |         |            |                     |
| Number of ECD practitioners in               | Annual          | 3 375       | -      | -       | -          | 3 37 <mark>5</mark> |
| registered ECD programmes                    |                 |             |        |         |            |                     |
| Sub-Programme : Child and Youth Care Centres |                 |             |        |         |            |                     |
| Number of Child and Youth Care               | Annual          | 19          | -      | -       | -          | 19                  |
| Centres                                      |                 |             |        |         |            |                     |
| Number of children in need of care and       | Quarterly       | 1 115       | 1 115  | 1 115   | 1 115      | 1 115               |
| protection in funded Child and Youth         |                 |             |        |         |            |                     |
| Care Centres                                 |                 |             |        |         |            |                     |
| Sub-Programme : Community-Based Ca           | are Services fo | or Children |        |         |            |                     |
| Number of Child and Youth Care Worker        | Annual          | 245         | -      | -       | -          | 245                 |
| trainees who received training through       |                 |             |        |         |            |                     |
| the Isibindi model.                          |                 |             |        |         |            |                     |
| Number of children accessing services        | Quarterly       | 15 350      | 15 350 | 15 350  | 15 350     | 15 350              |
| through the Isibindi model                   |                 |             |        |         |            |                     |

PROVINCIAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance          | Reporting | Annual  | Quarterly Targets |        |        |        |  |
|--------------------------------|-----------|---------|-------------------|--------|--------|--------|--|
| Indicator                      | Period    | Target  | Q1                | Q2     | Q3     | Q4     |  |
|                                |           | 2018/19 |                   |        |        |        |  |
| Number of children accessing   | Quarterly | 46 300  | 34 825            | 38 250 | 42 275 | 46 300 |  |
| services in registered Drop in |           |         |                   |        |        |        |  |
| Centres                        |           |         |                   |        |        |        |  |

## 4.3.4 Reconciling performance targets with the Budget and MTEF

Table 5.1 : Summary of payments and estimates by sub-programme: Children And Families

|                                  |         | Outcome |         | Main<br>appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimate |         | tes     |
|----------------------------------|---------|---------|---------|-----------------------|------------------------|---------------------|----------------------|---------|---------|
| R thousand                       | 2014/15 | 2015/16 | 2016/17 |                       | 2017/18                |                     | 2018/19              | 2019/20 | 2020/21 |
| 1. Administration                | 220,911 | 160,825 | 26,477  | 53,418                | 53,418                 | 53,418              | 31,590               | 35,083  | 37,012  |
| 2. Care And Services To Families | 14,649  | 35,499  | 68,670  | 74,305                | 74,305                 | 74,305              | 78,611               | 83,012  | 87,577  |
| 3. Child Care And Protections    | 6,923   | 48,406  | 128,878 | 150,563               | 150,563                | 150,563             | 159,507              | 168,438 | 177,702 |
| 4. Ecd And Partial Care          | 222,508 | 277,500 | 339,366 | 317,352               | 317,352                | 317,352             | 376,745              | 384,058 | 413,341 |
| 5. Child And Youth Care Centres  | 52,722  | 58,789  | 81,386  | 59,818                | 61,935                 | 61,935              | 73,852               | 77,641  | 81,915  |
| 6. Community-Based Care Service  | 27,639  | 100,229 | 91,026  | 128,300               | 128,300                | 128,300             | 138,559              | 146,691 | 154,759 |
| Total payments and estimates     | 545,352 | 681,248 | 735,803 | 783,755               | 785,872                | 785,872             | 858,862              | 894,923 | 952,306 |

The budget for Child and Families programme has increased by 9.6 per cent from the adjusted budget allocation of R783.6 million in 2017/18 to R858.9 million in 2018/19 due to the introduction of ECD conditional grant funding of R62.4 million.

Table 5.2 : Summary of payments and estimates by economic classification: Children And Families

|                                  |              | Outcome    |              | Main          | Adjusted                 | Revised  | Medi       | um-term estima | tes          |
|----------------------------------|--------------|------------|--------------|---------------|--------------------------|----------|------------|----------------|--------------|
| R thousand                       | 2014/15      | 2015/16    | 2016/17      | appropriation | appropriation<br>2017/18 | estimate | 2018/19    | 2019/20        | 2020/21      |
| Current payments                 | 262,717      | 291,899    | 323,566      | 371,880       | 373,497                  | 373,497  | 415,424    | 444,565        | 477,177      |
| Compensation of employees        | 242,575      | 274,068    | 306,198      | 344,449       | 345,766                  | 345,766  | 375,561    | 402,029        | 424,141      |
| Goods and services               | 20,142       | 17,831     | 17,368       | 27,431        | 27,731                   | 27,731   | 39,863     | 42,536         | 53,036       |
| Interest and rent on land        |              | ´ <u>-</u> | · <u>-</u>   | _             | · <u>-</u>               | _        | , <u>-</u> | · <u>-</u>     | , <u>-</u>   |
| Transfers and subsidies to:      | 282,269      | 387,503    | 412,277      | 411,776       | 411,776                  | 411,776  | 442,938    | 450,125        | 474,883      |
| Provinces and municipalities     |              | 16         | 15           | -             |                          | -        |            |                | -            |
| Departmental agencies and acc    | _            | _          | _            | -             | _                        | _        | _          | _              | _            |
| Higher education institutions    | _            | _          | _            | _             | _                        | _        | _          | _              | _            |
| Foreign governments and inten    | _            | _          | _            | _             | _                        | _        | _          | _              | _            |
| Public corporations and private  | _            | _          | _            | -             | =                        | _        | =          | =              | _            |
| Non-profit institutions          | 281,877      | 387,296    | 412,158      | 411,776       | 411,776                  | 411,776  | 442,311    | 449,456        | 474,177      |
| Households                       | 392          | 191        | 104          | _             | · <u>-</u>               | _        | 627        | 669            | 706          |
| Payments for capital assets      | 366          | 1,846      | -40          | 100           | 600                      | 600      | 500        | 233            | 246          |
| Buildings and other fixed struct | _            | -          | -40          | -             |                          | -        | _          |                | -            |
| Machinery and equipment          | 366          | 1,846      | -            | 100           | 600                      | 600      | 500        | 233            | 246          |
| Heritage Assets                  | _            | _          | _            | -             | =                        | _        | =          | =              | _            |
| Specialised military assets      | _            | _          | _            | -             | _                        | _        | _          | _              | _            |
| Biological assets                | _            | _          | -            | -             | _                        | _        | _          | _              | _            |
| Land and sub-soil assets         | _            | _          | _            | -             | _                        | _        | _          | _              | _            |
| Software and other intangible a  | _            | _          | -            | -             | _                        | _ [      | _          | _              | _            |
| Payments for financial assets    | <del>-</del> | -          | <del>-</del> | -             | <del>-</del>             | -        | _          | -              | <del>-</del> |
| Total economic classification    | 545,352      | 681,248    | 735,803      | 783,755       | 785,872                  | 785,872  | 858,862    | 894,923        | 952,306      |

Compensation of employees – the budget increased by 9.0 per cent from R344.4 million in 2017/18 to R375.5 million in 2018/19 financial year. The allocation provides for the overall salary increases and performance incentives and the provision of R1.9 million for appointment of staff to support the implementation of the new ECD conditional grant. Included from the total CoE allocation is an amount of R23.3 million or 50 per cent of the total funding of Social Work Employment Grant for the absorption of social work graduates for 2017/18 and the carry through cost over the MTEF period.

**Goods and services** – the budget increased by 45.3 per cent from the budget of R27.4 million in 2017/18 to R39.8 million in 2018/19 financial year, due to an increase of R9.5 million for ECD conditional grant for maintenance over the 2017/18 indicative baseline. Included in this amount is

R7.5 million set aside for running of child and youth care centres and R2.3 million for management of ISIBINDI program.

Transfers and subsides – budget increased by 7.6 per cent from R411.7 million in 2017/18 to R442.3 million in 2018/19 financial year. This budget exclude cost for the once off funding for R13 million for NPOs that qualified for funding but could not be funded during 2015/16 financial year. The department is bidding for funding of carry through costs over the MTEF as funding for these NPOs is over three years. Included in this budget is the R273.3 million funding for Early Childhood Development considering the subsidy of R15 per child per day and R132 million under Community Based Care Services for Children to be transferred to NPOs rendering services on behalf of the department. Included to the total ECD allocation is the conditional grant amount of R30.5 million with expansion for 2017/18 financial year.

#### 4.3.5 RISK MANAGEMENT: CHILDREN and FAMILIES

| No.  | Risks identified  | Mitigation strategies                        |  |  |  |  |  |  |  |
|------|---|--|--|--|--|--|--|--|--|
| STRA | STRATEGIC OBJECTIVE: Expand and accelerate developmental social welfare service |  |  |  |  |  |  |  |  |
|      | delivery to the poor, vulnerable and special focus groups                       |  |  |  |  |  |  |  |  |
| 1    | Abuse and neglect of orphans and vulnerable                                     | Conduct Awareness campaigns on Minimum Norms |  |  |  |  |  |  |  |
|      | children in drop in centres   | and standards                                |  |  |  |  |  |  |  |

## 4.4. PROGRAMME 4: RESTORATIVE SERVICES Programme Purpose:

To provide integrated developmental social crime prevention and anti-substance abuse services to the most vulnerable in partnership with stakeholders and civil society organisations. This programme has the following sub-programmes:

Sub-Programme 4.1: Management and Support

Sub-Programme 4.2: Crime Prevention and Support

**Sub-Programme 4.3: Victim Empowerment Programme** 

Sub-Programme 4.4: Substance Abuse, Prevention, Treatment and

Rehabilitation

#### The aim of this programme is:

- Provide the payment of salaries and administration cost of the management and support staff providing services across all sub-programmes of this programme
- Develop and implement social crime prevention programmes and provide probation services targeting children, youth and adult offenders and victims within the criminal justice process;
- Design and implement integrated programmes and services to support, care and empower victims of violence and crime in particular women and children;
- Design and implement integrated services for substance abuse, prevention, treatment and rehabilitation.

#### 4.4.1. STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2018/19

| Strategic objective                          | Audited/ ac | tual perform | ance     | Estimated              | Medium term targets |         |          |  |  |  |
|--|-------------|--------------|----------|------------------------|---------------------|---------|----------|--|--|--|
|  | 2014/15     | 2015/16      | 2016/17  | performance<br>2017/18 | 2018/19             | 2019/20 | 2020/21  |  |  |  |
| Sub-Programme : Crime Prevention and Support |             |              |          |                        |                     |         |          |  |  |  |
| Expand and accelerate developmental social   | 2 152       | 2 021        | 1 605    | 1 400                  | 1 230               | 1 500   | 1550     |  |  |  |
| welfare service delivery to                  |             |              |          |                        |                     |         |          |  |  |  |
| the poor, vulnerable and                     |             |              |          |                        |                     |         |          |  |  |  |
| special focus groups                         |             |              |          |                        |                     |         |          |  |  |  |
| Sub-Programme : Victim B                     | Empowerment | <u> </u>     | <u> </u> | <u> </u>               |                     |         | <u> </u> |  |  |  |
| Expand and accelerate                        | 15 249      | 15 487       | 14 910   | 17 569                 | 16 330              | 15 000  | 15 000   |  |  |  |
| developmental social                         |             |              |          |                        |                     |         |          |  |  |  |
| welfare service delivery to                  |             |              |          |                        |                     |         |          |  |  |  |
| the poor, vulnerable and                     |             |              |          |                        |                     |         |          |  |  |  |
| special focus groups                         |             |              |          |                        |                     |         |          |  |  |  |

| Strategic objective  | Audited/ act | tual performa | ance    | Estimated              | Medium term targets |         |         |  |
|--|--------------|---------------|---------|------------------------|---------------------|---------|---------|--|
|  | 2014/15      | 2015/16       | 2016/17 | performance<br>2017/18 | 2018/19             | 2019/20 | 2020/21 |  |
| Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and special focus groups | 248 295      | 292 823       | 327 642 | 310 750                | 343 305             | 440 905 | 495 955 |  |

## 4.4.2. NATIONAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance   | Audited/ actual performance |         |         | Estimated              | Medium term targets |         |         |  |
|---|-----------------------------|---------|---------|------------------------|---------------------|---------|---------|--|
| Indicators  | 2014/15                     | 2015/16 | 2016/17 | performance<br>2017/18 | 2018/19             | 2019/20 | 2020/21 |  |
| Sub-Programme : Crime Preve   | ntion and S                 | upport  |         |                        |                     |         |         |  |
| Number of children in conflict with the law assessed                              | 2 152                       | 2 021   | 1 605   | 1 400                  | 1 230               | 1 500   | 1550    |  |
| Number of children in conflict with the law awaiting trial in secure care centres | -                           | 472     | 418     | 130                    | 520                 | 130     | 130     |  |
| Number of sentenced children in secure care centres                               | -                           | 31      | 28      | 35                     | 24                  | 35      | 35      |  |
| Number of children in conflict with the law referred to diversion programmes      | 915                         | 800     | 647     | 900                    | 820                 | 900     | 900     |  |
| Number of children in conflict with the law who completed diversion programmes    | 761                         | 661     | 540     | 1000                   | 760                 | 700     | 700     |  |

| Programme Performance   | Audited/ ad | ctual perform | nance         | Estimated              | Medium ter | m targets |         |
|---|-------------|---------------|---------------|------------------------|------------|-----------|---------|
| Indicators  | 2014/15     | 2015/16       | 2016/17       | performance<br>2017/18 | 2018/19    | 2019/20   | 2020/21 |
| Number of funded Victim Empowerment Programme service centres   | -           | 74            | 67            | 74                     | 77         | 77        | 77      |
| Number of victims of crime and violence accessing services from funded Victim Empowerment Programme service centres | 15 249      | 15 487        | 14 910        | 17 569                 | 16 320     | 15 500    | 16 000  |
| Number of victims of human trafficking identified   | -           | 25            | 0             | 12                     | 10         | 11        | 12      |
| Number of human trafficking victims who accessed social services  | -           | 25            | 15            | 12                     | 10         | 11        | 12      |
| Sub-Programme : Substance A   | buse, Preve | ention and Re | ehabilitation |                        |            |           |         |
| Number of children younger<br>than 18 years reached through<br>substance abuse prevention<br>programmes             | 150 854     | 166 509       | 195 918       | 184 000                | 206 000    | 300 000   | 350 000 |
| Number of people (18 and above) reached through substance abuse prevention programmes                               | 97 005      | 125 843       | 131 090       | 126 000                | 136 500    | 140 000   | 145 000 |
| Number of service users who accessed in-patient treatment services at funded treatment centres                      | 0           | 0             | 0             | 50                     | 105        | 105       | 105     |

| Programme Performance Indicators  | Audited/ ad | ctual perform | nance   | Estimated performance | Medium term targets |         |         |  |
|---|-------------|---------------|---------|-----------------------|---------------------|---------|---------|--|
| muicators   | 2014/15     | 2015/16       | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Number of service users who accessed out-patient based treatment services | 436         | 471           | 634     | 700                   | 700                 | 900     | 1000    |  |

## 4.4.3 NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance Indicator   | Reporting Period | Annual Target 2018/19 |       | Quarterly | Targets |        |
|---|------------------|-----------------------|-------|-----------|---------|--------|
|   | i enou           | 2010/13               | Q1    | Q2        | Q3      | Q4     |
| Sub-Programme : Crime Prevention and Su   | pport            |                       |       |           |         |        |
| Number of children in conflict with the law assessed  | Quarterly        | 1 230                 | 310   | 626       | 972     | 1 230  |
| Number of children in conflict with the law awaiting trial in secure care centres                                   | Quarterly        | 520                   | 130   | 130       | 130     | 130    |
| Number of sentenced children in secure care centres   | Quarterly        | 24                    | 24    | 24        | 24      | 24     |
| Number of children in conflict with the law referred to diversion programmes  | Quarterly        | 820                   | 205   | 410       | 615     | 820    |
| Number of children in conflict with the law who completed diversion programmes                                      | Quarterly        | 760                   | 194   | 389       | 584     | 760    |
| Sub-Programme : Victim Empowerment  |                  |                       |       |           |         |        |
| Number of funded Victim Empowerment Programme service centres   | Annual           | 77                    | -     | -         | -       | 77     |
| Number of victims of crime and violence accessing services from funded Victim Empowerment Programme service centres | Quarterly        | 16 320                | 3 980 | 7 973     | 12 318  | 16 320 |

| Programme Performance Indicator   | Reporting Period | Annual Target 2018/19 |        | Quarterly | Targets |        |
|---|------------------|-----------------------|--------|-----------|---------|--------|
|   | . 0.1104         |                       | Q1     | Q2        | Q3      | Q4     |
| Number of victims of human trafficking identified   | Quarterly        | 10                    | 2      | 4         | 7       | 10     |
| Number of human trafficking victims who accessed social services                                      | Quarterly        | 10                    | 2      | 4         | 7       | 10     |
| Sub-Programme : Substance Abuse, Preve  | ention and Re    | habilitation          |        |           |         |        |
| Number of children younger than18 years reached through substance abuse prevention programmes         | Quarterly        | 206 000               | 52 000 | 53 250    | 53 250  | 47 500 |
| Number of people (18 and above) reached through substance abuse prevention programmes                 | Quarterly        | 136 500               | 34 250 | 35 000    | 33 000  | 34 250 |
| Number of service users who accessed in-<br>patient treatment services at funded<br>treatment centres | Quarterly        | 105                   | 26     | 52        | 79      | 105    |
| Number of service users who accessed outpatient based treatment services                              | Quarterly        | 700                   | 150    | 200       | 200     | 150    |

## 4.4.4 Reconciling performance targets with the Budget and MTEF

Table 6.1 : Summary of payments and estimates by sub-programme: Restorative Services

|                                  | Outcome |         | Main<br>appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimates |         |         |         |
|----------------------------------|---------|---------|-----------------------|------------------------|---------------------|-----------------------|---------|---------|---------|
| R thousand                       | 2014/15 | 2015/16 | 2016/17               |                        | 2017/18             |                       | 2018/19 | 2019/20 | 2020/21 |
| 1. Administration                | 102,032 | 82,363  | 19,155                | 18,802                 | 18,802              | 18,802                | 19,959  | 21,550  | 22,735  |
| 2. Crime Prevention And Support  | 35,873  | 58,214  | 56,977                | 58,533                 | 58,533              | 58,533                | 59,353  | 59,509  | 62,782  |
| 3. Victim Empowerment            | 18,292  | 34,759  | 61,068                | 39,452                 | 39,452              | 39,452                | 64,923  | 77,722  | 81,997  |
| 4. Substance Abuse, Prevention A | 5,186   | 16,382  | 30,009                | 47,851                 | 51,134              | 51,134                | 72,549  | 77,518  | 81,781  |
| Total payments and estimates     | 161,383 | 191,718 | 167,209               | 164,638                | 167,921             | 167,921               | 216,784 | 236,299 | 249,295 |

The allocation for the programme increased by 31.6 per cent from budget of R 164.6 million in 2017/18 to R216.7 million in 2018/19 financial year due to the implementation of the revised programme budget structure.

Table 6.2 : Summary of payments and estimates by economic classification: Restorative Services

|                                  |              | Outcome           |              | Main<br>appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimates |              |         |
|----------------------------------|--------------|-------------------|--------------|-----------------------|------------------------|---------------------|-----------------------|--------------|---------|
| R thousand                       | 2014/15      | 2015 <i>l</i> 116 | 2016/17      |                       | 2017 <i>1</i> 18       |                     | 2018/19               | 2019/20      | 2020/21 |
| Current payments                 | 143,583      | 171,192           | 146,773      | 138,598               | 141,881                | 141,881             | 174,811               | 190,986      | 201,490 |
| Compensation of employees        | 97,478       | 122,249           | 92,845       | 91,795                | 94,578                 | 94,578              | 117,937               | 131,668      | 138,909 |
| Goods and services               | 46,105       | 48,943            | 53,928       | 46,803                | 47,303                 | 47,303              | 56,874                | 59,318       | 62,581  |
| Interest and rent on land        | _            | _                 | _            | -                     | _                      | -                   | _                     | _            | _       |
| Transfers and subsidies to:      | 17,015       | 20,515            | 19,863       | 24,340                | 24,340                 | 24,340              | 38,875                | 40,901       | 43,151  |
| Provinces and municipalities     | _            | _                 | _            | -                     | _                      | -                   | _                     | _            | -       |
| Departmental agencies and acc    | _            | _                 | _            | -                     | _                      | -                   | _                     | _            | -       |
| Higher education institutions    | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | -       |
| Foreign governments and inten    | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | _       |
| Public corporations and private  | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | _       |
| Non-profit institutions          | 16,689       | 20,495            | 19,824       | 24,340                | 24,340                 | 24,340              | 38,347                | 40,619       | 42,853  |
| Households                       | 326          | 20                | 39           | -                     | _                      | _                   | 528                   | 282          | 298     |
| Payments for capital assets      | 785          | 11                | 573          | 1,700                 | 1,700                  | 1,700               | 3,099                 | 4,412        | 4,654   |
| Buildings and other fixed struct |              | _                 | _            | -                     | _                      | -                   | _                     | 2,280        | 2,405   |
| Machinery and equipment          | 785          | 11                | 573          | 1,700                 | 1,700                  | 1,700               | 3,099                 | 2,132        | 2,249   |
| Heritage Assets                  | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | - 1     |
| Specialised military assets      | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | -       |
| Biological assets                | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | _       |
| Land and sub-soil assets         | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | _       |
| Software and other intangible a  | _            | _                 | _            | -                     | _                      | _                   | _                     | _            | -       |
| Payments for financial assets    | <del>-</del> | <del>-</del>      | <del>-</del> | -                     | <del>-</del>           | -                   | <del>-</del>          | <del>-</del> |         |
| Total economic classification    | 161,383      | 191,718           | 167,209      | 164,638               | 167,921                | 167,921             | 216,784               | 236,299      | 249,295 |

Compensation of employees - The budget increased by 28.4 per cent from R91.7 million in 2017/18 to R117.9 million in 2018/19 financial year due to the implementation of the revised programme budget structure by the sector and the shifting implemented for stall alignment within programmes to clear the misallocation within the CoE programme during the 2016/17 financial year. The allocation provides for the overall salary increases and performance incentives with budget pressures on appointment of staff at Seshego Treatment Centre. Included from the total CoE allocation is an amount of R 9.3 million or 20 per cent of the total funding from the Social Work Employment Grant for the absorption of social work graduates for 2017/18 and the carry through cost over the MTEF period.

**Goods and services** – budget has increased by 21.5 per cent from R46.8 million in 2017/18 to R56.8 million in 2018/19 financial year. Included in this allocation is R36.5 million for the secure care management contracts and includes an allocation of a R1 million for computer services under Victim Empowerment Program.

**Transfers and subsides** - budget is increased by 57.5 per cent from the adjusted budget of R24.3 million in 2017/18 to R38.3 million in 2018/19 financial year. Included in this allocation is amount of R15.3 million for prevention of domestic violence and victim empowerment programmes, counseling services and subsidization of shelters for abused women.

Payments for capital assets – budget is decreased by 82.2 per cent from R1.7 million to R 3.1 million due to limited budget allocation, the allocation is for procurement of motor vehicles and

office furniture for social services professionals to be appointed in April 2017. Included in the allocation for procurement consumable supplies to enable the operation of the Seshego Treatment Centre through procurement of computer equipment or tools of trade for incoming staff.

#### 4.4.5 RISK MANAGEMENT: RESTORATIVE SERVICES

| No.    | Risks identified   | Mitigation strategies         |  |  |  |  |  |  |  |
|--------|--|-------------------------------|--|--|--|--|--|--|--|
| Strate | Strategic Objective: Expand and accelerate developmental social welfare service delivery to the poor, vulnerable and |                               |  |  |  |  |  |  |  |
|        | special focus groups   |                               |  |  |  |  |  |  |  |
| 1      | Increasing levels of social ills   | Intensify prevention programs |  |  |  |  |  |  |  |

#### 4.5. PROGRAMME 5: DEVELOPMENT AND RESEARCH

#### **Programme Purpose:**

To provide sustainable development programmes which facilitate empowerment of communities, based on empirical research and demographic information. This programme has the following sub-programmes:

**Sub-Programme 5.1: Management and Support** 

**Sub-Programme 5.2: Community Mobilisation** 

**Sub-Programme 5.2: Institutional Capacity Building and Support for NPOs** 

**Sub-Programme 5.3: Poverty Alleviation and Sustainable Livelihoods** 

Sub-Programme 5.4: Community Based Research and Planning

**Sub-Programme 5.5: Youth Development** 

**Sub-Programme 5.6: Women Development** 

**Sub-Programme 5.7: Population Policy Promotion** 

#### The aim of this programme is:

- Provide the payment of salaries and administration cost of the management and support staff providing services across all sub-programmes of this programme;
- Building safe and sustainable communities through the creation of strong community networks, based on principles of trust and respect for local diversity, and nurturing a sense of belonging and confidence in local people;

- To support NPO registration and compliance monitoring, NPO stakeholder liaison and communication, provide institutional capacity building, manage NPO funding and monitoring and create a conducive environment for all NPO to flourish;
- Manage Social Facilitation and Poverty for Sustainable Livelihood programmes (including EPWP);
- To provide communities an opportunity to learn about the life and conditions of their locality and uplift the challenges and concerns facing their communities, as well as their strengths and assets to be leveraged to address their challenges;
- Create an environment to help young people to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities;
- Create an environment to help women to develop constructive, affirmative and sustainable relationships while concurrently providing opportunities for them to build their competencies and needed skills to engage as partners in their own development and that of their communities;
- To promote the implementation of the Population Policy within all spheres of government and civil society through population research, advocacy, capacity building and by monitoring and evaluating the implementation of the policy.

#### 4.5.1. STRATEGIC OBJECTIVES ANNUAL TARGETS FOR 2018/19

| Strategic objective  | Audited/ actual performance |         |         | Estimated performance | Medium term targets |         |         |  |  |  |
|--|-----------------------------|---------|---------|-----------------------|---------------------|---------|---------|--|--|--|
|  | 2014/15                     | 2015/16 | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |  |  |
| Sub-Programme : Community Mobilization   |                             |         |         |                       |                     |         |         |  |  |  |
| Increased access to community development intervention services to vulnerable households | 42 336                      | 25 237  | 29 334  | 22 000                | 23 000              | 24 000  | 25 000  |  |  |  |

| Strategic objective  | Audited/ actual performance |            |              | Estimated performance | Medium term targets |         |         |  |  |
|--|-----------------------------|------------|--------------|-----------------------|---------------------|---------|---------|--|--|
|  | 2014/15                     | 2015/16    | 2016/17      | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |  |
| Sub-Programme : Institutional capacity building and support for NPOs |                             |            |              |                       |                     |         |         |  |  |
| Increased access to  | 3 282                       | 6 666      | 8 001        | 6 998                 | 7 115               | 7 230   | 7260    |  |  |
| community development  |                             |            |              |                       |                     |         |         |  |  |
| intervention services to   |                             |            |              |                       |                     |         |         |  |  |
| vulnerable households  |                             |            |              |                       |                     |         |         |  |  |
| Sub-Programme :Poverty Al  | leviation a                 | nd Sustain | able Livelil | noods                 |                     |         |         |  |  |
| Increased access to  | 121 583                     | 78 088     | 168 588      | 184 375               | 191 400             | 199 700 | 199 720 |  |  |
| community development  |                             |            |              |                       |                     |         |         |  |  |
| intervention services to   |                             |            |              |                       |                     |         |         |  |  |
| vulnerable households  |                             |            |              |                       |                     |         |         |  |  |
| Sub-Programme : Communi  | ty Based R                  | esearch ar | nd Planning  | 9                     |                     |         |         |  |  |
| Increased access to  | 38 438                      | 19 663     | 20 178       | 22 000                | 23 000              | 24 000  | 25 000  |  |  |
| community development  |                             |            |              |                       |                     |         |         |  |  |
| intervention services to   |                             |            |              |                       |                     |         |         |  |  |
| vulnerable households  |                             |            |              |                       |                     |         |         |  |  |
| Sub-Programme : Youth dev  | /elopment                   |            |              |                       |                     |         |         |  |  |
| Increased access to  | 13 465                      | 18 446     | 27 188       | 23 100                | 24 050              | 25 600  | 26 000  |  |  |
| community development  |                             |            |              |                       |                     |         |         |  |  |
| intervention services to   |                             |            |              |                       |                     |         |         |  |  |
| vulnerable households  |                             |            |              |                       |                     |         |         |  |  |
| Sub-Programme : Women development                                    |                             |            |              |                       |                     |         |         |  |  |
| Increased access to  | 6 322                       | 12 223     | 22 461       | 20 800                | 21 000              | 22 000  | 23 000  |  |  |
| community development  |                             |            |              |                       |                     |         |         |  |  |
| intervention services to   |                             |            |              |                       |                     |         |         |  |  |
| vulnerable households  |                             |            |              |                       |                     |         |         |  |  |

| Strategic objective  | Audited/ a | actual perfo | ormance | Estimated performance | Medium term targets |         | •       |  |
|--|------------|--------------|---------|-----------------------|---------------------|---------|---------|--|
|  | 2014/15    | 2015/16      | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |
| Sub-Programme : Population Policy Promotion  |            |              |         |                       |                     |         |         |  |
| Increased access to community development intervention services to vulnerable households | -          | 775          | 1 816   | 1 600                 | 1 600               | 1 600   | 1 600   |  |

## 4.5.2. NATIONAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicators  | Audited/ a   | ctual perform | Estimated    | Medium term targets    |         |         |         |
|---|--------------|---------------|--------------|------------------------|---------|---------|---------|
|   | 2014/15      | 2015/16       | 2016/17      | performance<br>2017/18 | 2018/19 | 2019/20 | 2020/21 |
| Sub-Programme : Community I   | Mobilization |               |              |                        |         |         |         |
| Number of people reached through community mobilisation programmes      | 9 438        | 24 256        | 29 334       | 22 000                 | 23 000  | 24 000  | 25 000  |
| Sub-Programme : Institutional   | capacity bu  | ilding and su | pport for NP | Os                     |         |         |         |
| Number of funded NPOs   | -            | 2 543         | 2 607        | 3 298                  | 3 315   | 3 330   | 3340    |
| Number of NPOs capacitated according to the capacity building guideline | 3 282        | 4 123         | 5 394        | 3 700                  | 3 800   | 3 900   | 3910    |
| Sub-Programme : Poverty Allev   | viation and  | sustainable l | _ivelihoods  | L                      |         |         |         |
| Number of poverty reduction initiatives supported                       | 22           | 25            | 20           | 20                     | 20      | 20      | 20      |
| Number of cooperatives linked to economic opportunities                 | -            | -             | -            | -                      | 50      | 50      | 50      |

| Programme Performance Indicators  | Audited/ ad | ctual perform | nance   | Estimated              | Medium term targets |         |         |  |
|---|-------------|---------------|---------|------------------------|---------------------|---------|---------|--|
|   | 2014/15     | 2015/16       | 2016/17 | performance<br>2017/18 | 2018/19             | 2019/20 | 2020/21 |  |
| Number of cooperatives trained  | -           | -             | -       | -                      | 50                  | 50      | 50      |  |
| Number of people benefitting from poverty reduction initiatives               | 303         | 1 469         | 1 734   | 1 300                  | 1 400               | 1 500   | 1 550   |  |
| Number of households accessing food through DSD food security programmes      | 3 898       | 4 406         | 4 853   | 4 050                  | 4 600               | 4 700   | 4 750   |  |
| Number of people accessing food through DSD feeding programmes (centre-based) | 121 280     | 76 619        | 166 854 | 183 075                | 190 000             | 191 000 | 192 000 |  |
| Sub-Programme : Community I   | Based Rese  | arch and Pla  | nning   | 1                      |                     |         |         |  |
| Number of households profiled   | 38 438      | 19 663        | 20 178  | 22 000                 | 23 000              | 24 000  | 25 000  |  |
| Number of communities profiled in a ward                                      | 624         | 72            | 64      | 70                     | 65                  | 60      | 60      |  |
| Number of community based plans developed                                     | 30          | 40            | 44      | 35                     | 32                  | 30      | 30      |  |
| Sub-Programme: Youth Develo   | pment       |               |         |                        |                     |         |         |  |
| Number of youth development structures supported                              | 5           | 11            | 10      | 10                     | 10                  | 10      | 10      |  |
| Number of youth participating in skills development programmes                | 198         | 577           | 328     | 500                    | 550                 | 600     | 650     |  |
| Number of youth participating in youth mobilisation programmes                | 6 533       | 8 307         | 17 174  | 14 000                 | 14 500              | 15 500  | 15 550  |  |

## PROVINCIAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicator  | Audited / act | ual performa | ince    | Estimated performance | Medium term targets |         |         |  |  |
|--|---------------|--------------|---------|-----------------------|---------------------|---------|---------|--|--|
|  | 2014/15       | 2015/16      | 2016/17 | 2017/18               | 2018/19             | 2019/20 | 2020/21 |  |  |
| Number of youth participating in entrepreneurship development programmes | 2 786         | 3 421        | 9 686   | 8 600                 | 9 000               | 9 100   | 9 200   |  |  |

## NATIONAL PROGRAMME PERFORMANCE INDICATORS AND ANNUAL TARGETS FOR 2018/19

| Programme Performance Indicators   | Audited/ a  | ctual perform | nance   | Estimated              | Medium term targets |         |         |  |
|--|-------------|---------------|---------|------------------------|---------------------|---------|---------|--|
|  | 2014/15     | 2015/16       | 2016/17 | performance<br>2017/18 | 2018/19             | 2019/20 | 2020/21 |  |
| Sub-Programme : Women Develo   | pment       |               |         |                        |                     |         |         |  |
| Number of women participating in empowerment programmes  | 6 322       | 12 223        | 22 461  | 20 800                 | 21 000              | 22 000  | 23 000  |  |
| Sub-Programme : Population Poli  | cy Promotic | on            |         |                        |                     |         |         |  |
| Number of population capacity development sessions conducted   | 6           | 15            | 17      | 17                     | 18                  | 19      | 19      |  |
| Number of individuals who participated in population capacity development sessions                   | 33          | 775           | 1 816   | 1 600                  | 1 600               | 1 600   | 1 600   |  |
| Number of Population Advocacy, Information, Education and Communication (IEC) activities implemented | 1           | 1             | 1       | 1                      | 1                   | 1       | 1       |  |
| Number of Population Policy  Monitoring and Evaluation reports  produced                             | -           | 1             | 1       | 0                      | 1                   | 1       | 1       |  |

| Number of research projects   | 1 | 0 | 2 | 1 | 1 | 1 | 1 |
|-------------------------------|---|---|---|---|---|---|---|
| completed                     |   |   |   |   |   |   |   |
| Number of demographic profile | 1 | 0 | 1 | 0 | 1 | 1 | 1 |
| projects completed            |   |   |   |   |   |   |   |

## 4.5.3. NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance Indicator           | Reporting Period | Annual<br>Target |       | Quarte | rly Targets |        |  |  |
|---|------------------|------------------|-------|--------|-------------|--------|--|--|
|   | 3                |                  | Q1    | Q2     | Q3          | Q4     |  |  |
| Sub-Programme : Community Mobilization    |                  |                  |       |        |             |        |  |  |
| Number of people reached through          | Quarterly        | 23 000           | 5 000 | 15 000 | 20 000      | 23 000 |  |  |
| community mobilization programmes         |                  |                  |       |        |             |        |  |  |
| Sub-Programme : Institutional Capacity Bu | ilding and S     | upport for NPO   | S     |        |             |        |  |  |
| Number of funded NPOs                     | Annual           | 3 315            | -     | -      | -           | 3 315  |  |  |
| Number of NPOs capacitated according to   | Quarterly        | 3 800            | 500   | 1 000  | 2 000       | 3 800  |  |  |
| the capacity building guideline           |                  |                  |       |        |             |        |  |  |
| Sub-Programme : Poverty Alleviation and S | Sustainable L    | ivelihoods       |       |        |             |        |  |  |
| Number of poverty reduction initiatives   | Quarterly        | 20               | -     | 20     | -           | -      |  |  |
| supported                                 |                  |                  |       |        |             |        |  |  |
| Number of cooperatives liked to economic  | Quarterly        | 50               | 05    | 20     | 40          | 50     |  |  |
| opportunities                             |                  |                  |       |        |             |        |  |  |
| Number of cooperatives trained            | Quarterly        | 50               | 05    | 20     | 40          | 50     |  |  |
|   |                  |                  |       |        |             |        |  |  |
| Number of people benefitting from poverty | Quarterly        | 1 400            | 400   | 800    | 1 000       | 1 400  |  |  |
|   |                  |                  |       |        |             |        |  |  |

| Programme Performance Indicator   | Reporting    | Annual                  |        | Quarte  | rly Targets |         |
|---|--------------|-------------------------|--------|---------|-------------|---------|
|   | Period       | Period Target 2018/19 Q |        | Q2      | Q2 Q3       |         |
| reduction initiatives   |              |                         |        |         |             |         |
| Number of households accessing food through DSD food security programmes      | Quarterly    | 4 600                   | 1 000  | 2 000   | 3 500       | 4 600   |
| Number of people accessing food through DSD feeding programmes (centre based) | Quarterly    | 190 000                 | 50 000 | 100 000 | 150 000     | 190 000 |
| Sub-Programme : Community Based Rese  | arch and Pla | nning                   |        |         |             |         |
| Number of households profiled   | Quarterly    | 23 000                  | 5 000  | 15 000  | 20 000      | 23 000  |
| Number of communities profiled in a ward                                      | Quarterly    | 65                      | 10     | 30      | 50          | 65      |
| Number of Community Based Plans Developed                                     | Quarterly    | 32                      | 5      | 15      | 20          | 32      |
| Sub-Programme : Youth Development   | I            |                         |        |         | <u> </u>    | I.      |
| Number of youth development structures supported                              | Quarterly    | 10                      | -      | 10      | -           | -       |
| Number of youth participating in skills development programmes                | Quarterly    | 550                     | 100    | 300     | 400         | 550     |
| Number of youth participating in youth mobilization programmes                | Quarterly    | 14 500                  | 7 000  | 10 000  | 13 000      | 14 500  |

## PROVINCIAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance  | Reporting | Annual  | Quarterly Targets |       |       |       |
|--|-----------|---------|-------------------|-------|-------|-------|
| Indicator  | Period    | Target  | Q1                | Q2    | Q3    | Q4    |
|  |           | 2018/19 |                   |       |       |       |
| Number of youth participating in entrepreneurship development programmes | Quarterly | 9 000   | 4 000             | 6 000 | 7 000 | 9 000 |

## NATIONAL QUARTERLY TARGETS FOR 2018/19

| Programme Performance Indicator              | Reporting Period | Annual<br>Target |        | Quarterly | y Targets |        |
|--|------------------|------------------|--------|-----------|-----------|--------|
|  | Cilou            | 2018/19          | Q1     | Q2        | Q3        | Q4     |
| Sub-Programme : Women Development            |                  |                  |        |           |           |        |
| Number of women participating in             | Quarterly        | 21 000           | 10 000 | 15 000    | 19 000    | 21 000 |
| empowerment programmes                       |                  |                  |        |           |           |        |
| Sub-Programme : Population Policy Promotion  |                  |                  |        |           |           |        |
| Number of population capacity development    | Quarterly        | 18               | 4      | 8         | 14        | 18     |
| sessions conducted                           |                  |                  |        |           |           |        |
| Number of individuals who participated in    | Quarterly        | 1 600            | 260    | 1 020     | 1 330     | 1 600  |
| population capacity development sessions     |                  |                  |        |           |           |        |
| Number of Population Advocacy, Information,  | Quarterly        | 1                | -      | 1         | -         | -      |
| Education and Communication (IEC) activities |                  |                  |        |           |           |        |
| implemented                                  |                  |                  |        |           |           |        |
| Number of Population Policy Monitoring and   | Annual           | 1                | -      | -         | -         | 1      |
| Evaluation reports produced                  |                  |                  |        |           |           |        |
| Number of research projects completed        | Annual           | 1                | -      | -         | -         | 1      |
|  |                  |                  |        |           |           |        |
| Number of demographic profile projects       | Annual           | 1                | -      | -         | -         | 1      |
| completed                                    |                  |                  |        |           |           |        |

#### 4.5.4. Reconciling performance targets with the Budget and MTEF

Table 7.1 : Summary of payments and estimates by sub-programme: Development And Research

| Outcome                              |         | Main<br>appropriation | Adjusted appropriation | Revised<br>estimate | Medium-term estimates |         |         |         |         |
|--------------------------------------|---------|-----------------------|------------------------|---------------------|-----------------------|---------|---------|---------|---------|
| R thousand                           | 2014/15 | 2015 <i>1</i> 16      | 2016/17                |                     | 2017/18               |         | 2018/19 | 2019/20 | 2020/21 |
| 1. Mnagement And Support             | 118,832 | 128,559               | 135,699                | 88,901              | 88,901                | 88,901  | 118,024 | 124,633 | 131,489 |
| 2. Community Mibilisation            | 1,886   | 1,801                 | 1,546                  | 2,469               | 2,469                 | 2,469   | 2,453   | 2,726   | 2,876   |
| 3. Institutional Capacity Building A | 4,935   | 6,032                 | 15,368                 | 16,053              | 16,053                | 16,053  | 15,525  | 7,938   | 8,374   |
| 4. Poverty Alleviation And Sustair   | 15,967  | 20,105                | 14,179                 | 31,613              | 31,613                | 31,613  | 33,079  | 34,931  | 36,853  |
| 5. Community Based Research Aı       | _       | 523                   | 882                    | 600                 | 600                   | 600     | 1,623   | 1,026   | 1,081   |
| 6. Youth Development                 | 8,664   | 6,406                 | 5,737                  | 10,650              | 10,650                | 10,650  | 11,801  | 12,725  | 13,427  |
| 7. Women Develoment                  | 1,514   | 669                   | 970                    | 4,500               | 4,500                 | 4,500   | 4,289   | 4,815   | 5,079   |
| 8. Population Policy Promotion       | 4,436   | 4,147                 | 3,665                  | 4,396               | 4,396                 | 4,396   | 4,632   | 4,892   | 5,161   |
| Total payments and estimates         | 156,234 | 168,242               | 178,046                | 159,181             | 159,181               | 159,181 | 191,427 | 193,686 | 204,340 |

The allocation of the programme increased by 20.2 per cent from R159.2 million in 2017/18 financial year to R191.4 million 2018/19 financial years resultant from the implementation of 2013 Budget Programme Structures.

Table 7.2 : Summary of payments and estimates by economic classification: Development And Research

|                                  |             | Outcome     |         | Main          | Adjusted      | Revised  | Medi        | um-term estimat | es          |
|----------------------------------|-------------|-------------|---------|---------------|---------------|----------|-------------|-----------------|-------------|
|                                  |             |             |         | appropriation | appropriation | estimate |             |                 |             |
| R thousand                       | 2014/15     | 2015/16     | 2016/17 |               | 2017/18       |          | 2018/19     | 2019/20         | 2020/21     |
| Current payments                 | 137,504     | 144,729     | 149,946 | 126,623       | 130,823       | 130,823  | 162,914     | 172,033         | 181,496     |
| Compensation of employees        | 116,489     | 124,397     | 134,162 | 108,648       | 108,648       | 108,648  | 138,957     | 146,738         | 154,810     |
| Goods and services               | 21,015      | 20,332      | 15,784  | 17,975        | 22,175        | 22,175   | 23,957      | 25,295          | 26,686      |
| Interest and rent on land        | _           | _           | _       | -             | _             | - [      | _           | _               | _           |
| Transfers and subsidies to:      | 18,730      | 23,427      | 28,037  | 32,559        | 28,359        | 28,359   | 28,512      | 21,653          | 22,844      |
| Provinces and municipalities     | <del></del> |             |         | -             | <del></del>   | -        | <del></del> | <del></del>     | <del></del> |
| Departmental agencies and acc    | 3,354       | 4,000       | 4,000   | 4,200         | _             | -        | -0          | _               | _           |
| Higher education institutions    | _           | _           | _       | -             | _             | _ [      | _           | _               | _           |
| Foreign governments and inten    | _           | _           | _       | -             | _             | -        | _           | _               | _           |
| Public corporations and private  | _           | _           | _       | -             | _             | -        | _           | _               | _           |
| Non-profit institutions          | 15,376      | 19,071      | 23,148  | 28,359        | 28,359        | 28,359   | 28,513      | 21,653          | 22,844      |
| Households                       | _           | 356         | 889     | -             | _             | - [      | _           | _               | _           |
| Payments for capital assets      | <del></del> | 86          | 63      | -             |               | - [      | <del></del> | <del></del>     | <del></del> |
| Buildings and other fixed struct |             |             |         | -             |               | <br>     |             |                 |             |
| Machinery and equipment          | _           | 86          | 63      | -             | _             | -        | _           | _               | _           |
| Heritage Assets                  | _           | _           | _       | -             | _             | _ [      | _           | _               | _           |
| Specialised military assets      | _           | _           | _       | -             | _             | - [      | _           | _               | _           |
| Biological assets                | _           | _           | _       | -             | _             | -        | _           | _               | _           |
| Land and sub-soil assets         | _           | _           | _       | -             | _             | - [      | _           | _               | _           |
| Software and other intangible a  | _           | _           | _       | -             | _             | -1       | _           | _               | _           |
| Payments for financial assets    | <del></del> | <del></del> | -       | -             |               | - j      | <del></del> | <del></del>     |             |
| Total economic classification    | 156,234     | 168,242     | 178,046 | 159,181       | 159,181       | 159,181  | 191,427     | 193,686         | 204,340     |

**Compensation of employees** – budget increased by 28.0 per cent from R108.6 million in 2017/18 to R138.9 million in 2018/19 financial year resultant from the implementation of 2013 Budget Programme Structures.

**Goods and Services** – budget increased by 8.0 or 33.3 per cent from the budget of R17.9 million in 2017/18 to R23.9 million in 2018/19 financial year. An allocation amounting to R2.9 million set aside for Masupatsela recognition for prior learning contract.

**Transfers and subsidies** – budget decreased by 37.0 per cent from R28.3 million to R20.5 million in 2017/18 financial year due an amount of R4.2 million National Development Agency which was classified under transfers and subsidies now classified under goods and services for as directive from training of NPO's on financial management and governance as directive by Standard Charts of Account (SCOA). Included in this allocation is a R16.4 million for funding of other sustainable livelihood projects and youth projects. The allocation includes an allocation of R3 million to NPOs managed by women and R4.5 million to be transferred to NPOs managed by youth.

#### 4.5.5. Risk Management: Development and Research

| No.   | Risk identified   | Mitigation strategy  |
|-------|---|--|
| Strat | egic Objective: Increased access to community d   | evelopment intervention services to  |
|       | vulnerable households   |  |
| 1.    | High rate of food insecurity in vulnerable  | Develop Departmental household food and nutrition  |
|       | households  | security plan  |
| 2.    | Mismanagement of transferred funds to NPOs and CBOs   | <ul> <li>Capacitate DSD officials and NPOs on the new         Framework for Managing Transfers to NPOs</li> <li>Conduct audit of all funded NPO to determine         skills levels.</li> <li>Conduct Awareness campaigns to NPOs on         mismanagement of funds.</li> </ul> |
| 3.    | Information and communication on population concerns not reaching the desired beneficiaries | Develop data base and Strengthen collaboration with relevant stakeholders  |

**PART C: LINKS TO OTHER PLANS** 

## 5. Links to the long-term infrastructure and other capital plans

Table 5.1: Links to long-term infrastructure plan

| No.   | Project name    | Programme       | Municipality  | Project             | Outputs       | Estimated | Expenditure | Project duration | n             |
|-------|-----------------|-----------------|---------------|---------------------|---------------|-----------|-------------|------------------|---------------|
|       |                 |                 |               | description/ type   |               | project   | to date     | Start            | Finish        |
|       |                 |                 |               | of structure        |               | cost      | (if any)    |                  |               |
| 1     | New and replace | ement assets (l | R thousands)  |                     |               |           |             | •                |               |
| 1.1   | Mankweng        | Programme 1     | Capricorn     | Construction of     | Office        | 20 600    | 484         | 14 November      | 13 February   |
|       |                 |                 |               | office              | accommodation |           |             | 2017             | 2019          |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.2   | Seshego Treatm  | Programme 1     | Capricorn     | Completion of       | Treatment     | 116 342   | 105 311     | September        | 31 March      |
|       | Centre          |                 |               | Treatment Centre    | Centre        |           |             | 2009             | 2018          |
| 1.3   | Gawula          | Programme 1     | Mopani        | Construction of     | Office        | 21 970    | 4 027       | 30 May           | 30 November   |
|       |                 |                 |               | office              | accommodation |           |             | 2017             | 2018          |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.4   | Saselamani      | Programme 1     | Vhembe        | Construction of     | Office        | 23 700    | 2 500       | 01 September     | 01 December   |
|       |                 |                 |               | office              | accommodation |           |             | 2017             | 2018          |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.5   | Mookgophong     | Programme 1     | Waterberg     | Construction of     | Office        | 19 700    | 535         | 10 November      | 10 February   |
|       |                 |                 |               | office              | accommodation |           |             | 2017             | 2019          |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.6   | Dzumeri         | Programme 1     | Mopani        | Construction of     | Office        | 25 000    | 0           | 01 April 2019    | 31 July 2020  |
|       |                 |                 |               | office              | accommodation |           |             |                  |               |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.7   | Ga-Masemola     | Programme 1     | Sekhukhune    | Construction of     | Office        | 25 000    | 0           | 01 April 2019    | 31 July 2020  |
|       |                 |                 |               | office              | accommodation |           |             |                  |               |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.8   | Groblersdal     | Programme 1     | Sekhukhune    | Construction of     | Office        | 25 000    | 0           | 01 April 2019    | 31 July 2020  |
|       |                 |                 |               | office              | accommodation |           |             |                  |               |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.9   | Tshilwavhusiku  | Programme 1     | Vhembe        | Construction of     | Office        | 25 000    | 0           | 01 April 2019    | 31 July 2020  |
|       |                 |                 |               | office              | accommodation |           |             |                  |               |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| 1.10  | Belabela        | Programme 1     | Waterberg     | Construction of     | Office        | 25 000    | 0           | 01 April 2019    | 31 July 2020  |
|       |                 |                 |               | office              | accommodation |           |             |                  |               |
|       |                 |                 |               | accommodation       |               |           |             |                  |               |
| Total | new and replace | ement assets    |               |                     |               | 327 312   | 112 857     |                  |               |
| 2     | Maintenance and |                 | •             |                     |               |           |             |                  |               |
| 2.1   | Maintenance     | Programme 1     | All Districts | Maintenance of      | Facilities    | 5 245     | 0           | 01 April 2018    | 31 March 2019 |
|       |                 |                 |               | existing facilities | maintained    |           |             |                  |               |
| Total | maintenance an  | d repairs       |               |                     |               | 5 245     | 0           |                  |               |

# 6. Conditional grants

## **Table 9.1:**

| Name of grant | Expanded Public Works Programme (EPWP)  |  |  |  |  |  |  |  |
|---------------|---|--|--|--|--|--|--|--|
| Purpose       | To incentivise provincial social sector departments identified in the 2017 Social |  |  |  |  |  |  |  |
|               | Sector EPWP Log-frame to increase job creation by focusing on the strengthening   |  |  |  |  |  |  |  |
|               | and expansion of social service programmes that have employment potential         |  |  |  |  |  |  |  |
| Performance   | 3 000 EPWP work opportunities created by March 2018                               |  |  |  |  |  |  |  |
| indicator     |   |  |  |  |  |  |  |  |
| Continuation  | The grant programme might continue on the basis of the demand of its purpose      |  |  |  |  |  |  |  |
| Motivation    | It will contribute towards the creation of Decent employment through inclusive    |  |  |  |  |  |  |  |
|               | economic growth and reduces high levels of poverty, unemployment and              |  |  |  |  |  |  |  |
|               | inequalities, in the Province   |  |  |  |  |  |  |  |

## 7. Public entities

## **Table 10.1:**

| Name of public entity | Mandate | Outputs | Current annual         | Date of next |
|-----------------------|---------|---------|------------------------|--------------|
|                       |         |         | budget<br>(R thousand) | evaluation   |
| N/A                   | N/A     | N/A     |                        |              |

# 8. Public-private partnerships

## **Table 11.1:**

| Name of PPP | Purpose | Outputs | Current value<br>of agreement<br>(R thousand) | Date when agreement expires |
|-------------|---------|---------|---|-----------------------------|
| N/A         | N/A     | N/A     |   |                             |

#### **ANNEXURE: A**

#### 1. Vision

A Caring and Self-reliant Society.

#### 2. Mission

To transform our society by building conscious and capable citizens through the provision of integrated social development services.

#### 3. Values

The following values of the Department emanates from the Batho Pele principles"

|                     | CORE VALUES   |
|---------------------|---|
| Human dignity       | Is a fundamental human right that must be protected in terms of the           |
|                     | Constitution of South Africa and facilitates freedoms, justice and peace      |
| Respect             | Is showing regard for one another and the people we serve and is a            |
|                     | fundamental value for the realisation of development goals                    |
| Integrity           | Refers to consistency with our values, principles, actions, and measures      |
|                     | and thus generate trustworthiness amongst ourselves and with our              |
|                     | stakeholders  |
| Equality and Equity | We seek to ensure equal access to services, participation of citizens in      |
|                     | the decisions that affect their lives and the pursuit of equity imperatives   |
|                     | where imbalances exist  |
| Accountability      | Refers to our obligation to account for our activities, accept responsibility |
|                     | for them, and to disclose the results in a transparent manner                 |

# ANNEXURE: B FOSAD Agreement for improving Service Delivery

| No. | Deliverables                          | Expected Outcomes                  | Means of            | Frequency of    |
|-----|---------------------------------------|------------------------------------|---------------------|-----------------|
|     |                                       |                                    | Verification        | data collection |
| 1   | Percentage of invoices paid within 30 | All invoices paid within 30 days   | Exception report in | Quarterly       |
|     | days                                  |                                    | BAS                 |                 |
| 2   | Implement Risk Management Strategy    | Reduce impact of the risks towards | Risk assessment     | Quarterly       |
|     |                                       | achieving departmental objectives  | report              |                 |

**ANNEXURE: C** 

**TECHNICAL INDICATOR DESCRIPTIONS** 

**PROGRAMME 1: ADMINISTRATION** 

SUB PROGRAMME: CORPORATE MANAGEMENT SERIVCES

| CORPORATE MANAGEMENT SERIVCES |  |  |
|-------------------------------|--|--|
| Indicator Title               | Number of social worker bursary holders that graduated.              |  |
| Short definition              | This indicator counts all social workers for your Province that      |  |
| Onort deminion                | graduated through the Social Worker Bursary Scheme offered by        |  |
|                               | Department of Social Development since the beginning of the          |  |
|                               | programme.   |  |
| Purpose /                     | To measure the total number of social workers who had studied with   |  |
| importance                    | the aid of a bursary from the Department of Social Development and   |  |
|                               | had graduated since the beginning of the programme.                  |  |
| Source /                      | Social worker bursary holder files and Social worker bursary holder  |  |
| collection of                 | academic results.  |  |
| data                          |  |  |
| Method of                     | Count the number of social work bursary holders that have graduated  |  |
| Calculation                   | since the beginning of the programme.                                |  |
| Formula                       | X  |  |
| Variables                     | X: Number of social worker bursary holders that graduated.           |  |
| involved                      |  |  |
| Data limitations              | Reliable data depends on the accuracy of the bursary holder records. |  |
| Type of                       | Output   |  |
| indicator                     |  |  |
| Calculation type              | Non-Cumulative   |  |
| Reporting cycle               | Annually   |  |
| Reporting Cycle               | Aimually   |  |
| New Indicator                 | No   |  |
| Desired                       | Social workers who were bursary holders that graduated.              |  |
| performance                   |  |  |
| Indicator                     | Programme managers.  |  |
| responsibility                |  |  |

| Indicator Title  | CORPORATE MANAGEMENT SERIVCES  |  |  |
|--|--|--|--|
| Short definition This indicator counts all social worker bursary holder graduates for your province that were permanently employed by the Provincial Department of Social Development since the beginning of the programme.  Purpose / importance  | Indicator Title  |  |  |
| your province that were permanently employed by the Provincial Department of Social Development since the beginning of the programme.  Purpose / importance  |  |  |  |
| Department of Social Development since the beginning of the programme.  Purpose / importance   | Short definition   | , ,  |  |
| Purpose / importance Source / since the beginning of the programme into DSD.  Source / collection of data  Method of Calculation Formula  Variables involved employed by DSD.  Data limitations  Type of indicator  Calculation type  Reporting cycle  Annually  Non-Cumulative  Desired performance Indicator  Programme.  To measure the uptake of social worker bursary holder graduates surnames, ID numbers and Persal numbers.  Count the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.  X: Number of social worker bursary holders that graduated and employed by DSD.  Reliable data depends on the accuracy of the bursary holder records.  No  Social workers who were bursary holders employed.   |  | ,                              |  |
| Purpose / importance Importance Source / collection of data  Method of Calculation Formula  Variables involved Data limitations  Type of indicator  Calculation type  Reporting cycle  Reporting cycle Indicator  Desired performance inno DSD.  To measure the uptake of social worker bursary holder graduates since the beginning of the programme into DSD.  A list of social worker's employed with names, surnames, ID numbers and Persal numbers.  Count the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.  X  X: Number of social worker bursary holders that graduated and employed by DSD.  Reliable data depends on the accuracy of the bursary holder records.  Type of indicator  Calculation type  Non-Cumulative  Reporting cycle  Annually  New indicator  Programme Managers.   |  |  |  |
| importancesince the beginning of the programme into DSD.Source /<br>collection of<br>dataA list of social worker's employed with names, surnames, ID numbers<br>and Persal numbers.Method of<br>CalculationCount the number of social work bursary holder graduates that have<br>been employed by DSD since the beginning of the programme.FormulaXVariables<br>involvedX: Number of social worker bursary holders that graduated and<br>employed by DSD.Data limitationsReliable data depends on the accuracy of the bursary holder records.Type of<br>indicatorOutputCalculation typeNon-CumulativeReporting cycleAnnuallyNew indicatorNoDesired<br>performance<br>indicatorSocial workers who were bursary holders employed.Programme Managers.   |  | . •  |  |
| Source / collection of data  Method of Calculation Formula  Variables involved Data limitations  Type of indicator  Calculation type  Reporting cycle  No  Desired performance Indicator  A list of social worker's employed with names, surnames, ID numbers and Persal numbers.  A list of social worker's employed with names, surnames, ID numbers and Persal numbers.  A list of social worker's employed with names, surnames, ID numbers and Persal numbers.  A list of social worker's employed with names, surnames, ID numbers and Persal numbers.  Count the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.  X: Number of social worker bursary holders that graduated and employed by DSD.  Reliable data depends on the accuracy of the bursary holder records.  Output  Non-Cumulative  Annually  New indicator  Social workers who were bursary holders employed.  Programme Managers. | The state of the s | ,  |  |
| collection of dataMethod of CalculationCount the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.FormulaXVariables involvedX: Number of social worker bursary holders that graduated and employed by DSD.Data limitationsReliable data depends on the accuracy of the bursary holder records.Type of indicatorOutputCalculation typeNon-CumulativeReporting cycleAnnuallyNew indicatorNoDesired performance IndicatorSocial workers who were bursary holders employed.Programme Managers.   | _  |  |  |
| data       Method of Calculation       Count the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.         Formula       X         Variables involved       X: Number of social worker bursary holders that graduated and employed by DSD.         Data limitations       Reliable data depends on the accuracy of the bursary holder records.         Type of indicator       Output         Calculation type       Non-Cumulative         Reporting cycle       Annually         New indicator       Social workers who were bursary holders employed.         Desired performance Indicator       Programme Managers.   | Source /   | A list of social worker's employed with names, surnames, ID numbers  |  |
| Method of Calculation Count the number of social work bursary holder graduates that have been employed by DSD since the beginning of the programme.  X  Variables X: Number of social worker bursary holders that graduated and employed by DSD.  Reliable data depends on the accuracy of the bursary holder records.  Type of indicator Output  Calculation type Non-Cumulative  Reporting cycle Annually  New indicator No  Desired performance Indicator Programme Managers.   | collection of  | and Persal numbers.  |  |
| Calculation       been employed by DSD since the beginning of the programme.         Formula       X         Variables involved       X: Number of social worker bursary holders that graduated and employed by DSD.         Data limitations       Reliable data depends on the accuracy of the bursary holder records.         Type of indicator       Output         Calculation type       Non-Cumulative         Reporting cycle       Annually         New indicator       No         Desired performance Indicator       Social workers who were bursary holders employed.         Indicator       Programme Managers.  |  |  |  |
| Formula  Variables involved  Data limitations  Reliable data depends on the accuracy of the bursary holder records.  Type of indicator  Calculation type  Non-Cumulative  Reporting cycle Annually  New indicator  Desired performance Indicator  Programme Managers.  | Method of  | Count the number of social work bursary holder graduates that have   |  |
| Variables involved  Data limitations  Reliable data depends on the accuracy of the bursary holder records.  Type of indicator  Calculation type  Non-Cumulative  Reporting cycle  Annually  New indicator  Desired performance Indicator  Programme Managers.  | Calculation  | been employed by DSD since the beginning of the programme.           |  |
| involved       employed by DSD.         Data limitations       Reliable data depends on the accuracy of the bursary holder records.         Type of indicator       Output         Calculation type       Non-Cumulative         Reporting cycle       Annually         New indicator       No         Desired performance Indicator       Social workers who were bursary holders employed.         Programme Managers.   | Formula  | X  |  |
| involved       employed by DSD.         Data limitations       Reliable data depends on the accuracy of the bursary holder records.         Type of indicator       Output         Calculation type       Non-Cumulative         Reporting cycle       Annually         New indicator       No         Desired performance Indicator       Social workers who were bursary holders employed.         Programme Managers.   |  |  |  |
| Data limitations  Reliable data depends on the accuracy of the bursary holder records.  Type of indicator  Calculation type  Non-Cumulative  Reporting cycle  Annually  New indicator  Desired performance Indicator  Programme Managers.  |  | , ,  |  |
| Type of indicator  Calculation type Non-Cumulative  Reporting cycle Annually  New indicator No  Desired performance Indicator Programme Managers.  |  | 1 3 3  |  |
| Indicator       Non-Cumulative         Reporting cycle       Annually         New indicator       No         Desired performance Indicator       Social workers who were bursary holders employed.         Indicator       Programme Managers.   | Data limitations   | Reliable data depends on the accuracy of the bursary holder records. |  |
| Indicator       Non-Cumulative         Reporting cycle       Annually         New indicator       No         Desired performance Indicator       Social workers who were bursary holders employed.         Indicator       Programme Managers.   | Type of  | Output   |  |
| Reporting cycle Annually  New indicator No  Desired performance Indicator Programme Managers.  |  |  |  |
| New indicator  No  Social workers who were bursary holders employed.  performance Indicator  Programme Managers.   | Calculation type   | Non-Cumulative   |  |
| Desired Social workers who were bursary holders employed.  performance Indicator Programme Managers.   | Reporting cycle  | Annually   |  |
| Desired Social workers who were bursary holders employed.  performance Indicator Programme Managers.   |  |  |  |
| performance Indicator Programme Managers.  | New indicator  | No   |  |
| performance Indicator Programme Managers.  | Desired  | Social workers who were bursary holders employed                     |  |
| 3  |  | Section Will Wall Bulleting Holders Shiployed.                       |  |
| TESDOIISIDIIILV  | Indicator responsibility   | Programme Managers.  |  |

| CORPORATE MANAGEMENT SERIVCES |  |  |
|-------------------------------|--|--|
| Indicator Title               | Number of EPWP work opportunities created.   |  |
| Short definition              | This indicator counts the total number of Expanded Public Works  Programme work opportunities created through all your programmes for this year. |  |
| Purpose /                     | To measure the contribution of the Department of Social Development  |  |
| importance                    | in terms of job creation.  |  |
| Source /                      | List of EPWP workers with names, surnames, ID numbers  |  |
| collection of                 | EPWP worker data base of the beneficiaries.  |  |
| data                          |  |  |
| Method of                     | Count the number of EPWP workers employed across the various   |  |
| Calculation                   | programmes.  |  |
| Formula                       | X  |  |
| Variables involved            | X: Number of EPWP work opportunities created.  |  |
| Data limitations              | Reliable data depends on the accuracy of the lists.  |  |
| Type of                       | Output   |  |
| indicator                     |  |  |
| Calculation type              | Non-Cumulative   |  |
| Reporting cycle               | Annually   |  |
| New indicator                 | No   |  |
| Desired                       | Increase in the work opportunities created through EPWP.   |  |
| performance                   |  |  |
| Indicator                     | Programme Managers   |  |
| responsibility                |  |  |

| CORPORATE MANAGEMENT SERIVCES |   |  |
|-------------------------------|---|--|
| Indicator Title               | Number of learners on learnership programmes.   |  |
| Short definition              | This indicator counts the total number of learners who are on                                 |  |
|                               | learnership programmes and receive a stipend for this year. This should include EPWP workers. |  |
| Purpose / importance          | To measure the contribution of the Department of Social Development in terms of job creation. |  |
| Source /                      | List of learners with names, surnames, ID numbers and copies of                               |  |
| collection of                 | acceptance letters into learnership programmes.   |  |
| data                          |   |  |
| Method of                     | Count the number of learners employed under the learnership                                   |  |
| Calculation                   | programme.  |  |
| Formula                       | X   |  |
| Variables involved            | X: Number of learners in the learnership programme.   |  |
| Data limitations              | Reliable data depends on the accuracy of the lists.   |  |
| Type of indicator             | Output  |  |
| Calculation type              | Non-Cumulative  |  |
| Reporting cycle               | Annually  |  |
| New indicator                 | No  |  |
| Desired performance           | Enhance skills development of learners on learnership programmes.                             |  |
| Indicator responsibility      | Programme Managers responsible for this indicator.  |  |

| CORPORATE MANAGEMENT SERIVCES |  |
|-------------------------------|--|
| Indicator Title               | Percentage of women in SMS positions employed (level 13-16)        |
| Short definition              | Equity targets of females as opposed to males in Senior Management |
|                               | position   |
| Purpose /                     | Implementation of affirmative action at the work place             |
| importance                    |  |
| Source /                      | PERSAL report on appointments                                      |
| collection of                 |  |
| data                          |  |
| Method of                     | Females in SMS position  |
| Calculation                   |  |
|                               | Number of SMS Filled position                                      |
|                               | X 100  |
| Formula                       | Number of females divided by total number SMS posts filled         |
|                               | Percentage of Female to total number of SMS                        |
| Variables                     | The proportion of males to females in Senior Management Service    |
| involved                      | (SMS) employed   |
|                               | Level 13-16  |
| Data limitations              | Dysfunctionality of PERSAL   |
| Type of                       | Output   |
| indicator                     |  |
| Calculation type              | Non-cumulative   |
| Reporting cycle               | Annual   |
| New Indicator                 | No   |
| Desired                       | Equity achieved  |
| performance                   |  |
| Indicator                     | Programme Manager  |
| responsibility                |  |

| CORPORATE MANAGEMENT SERIVCES |  |
|-------------------------------|--|
| Indicator Title               | Percentage people with disabilities employed   |
| Short definition              | Equity targets of People with Disability   |
|                               | quig de grad de la prima de la grada que de la grada que de la grada de la grada que de la gra |
| Purpose /                     | Implementation of affirmative action at the work place   |
| importance                    |  |
| Source /                      | PERSAL report on appointments  |
| collection of                 |  |
| data                          |  |
| Method of                     | Percentage of people with disabilities   |
| Calculation                   |  |
| Formula                       | People with disabilities over staff complement X 100   |
| Variables                     | Number of people appointed   |
| involved                      |  |
| Data limitations              | Dysfunctionality of PERSAL   |
|                               | ,  |
| Type of                       | Output   |
| indicator                     |  |
| Calculation type              | Non-cumulative   |
| Reporting cycle               | Annual   |
|                               |  |
| New Indicator                 | No   |
| Desired                       | Equity achieved  |
| performance                   |  |
| Indicator                     | Programme Manager  |
| responsibility                |  |

## FINANCIAL MANAGEMENT SERVICES

| FINANCIAL MANAGEMENT SERIVCES |   |
|-------------------------------|---|
| Indicator Title               | Number of facilities under construction                         |
|                               |   |
| Short definition              | Facilities under construction                                   |
| Purpose /                     | Track and report on the number of facilities under construction |
| importance                    |   |
| Source /                      | Site monitoring report  |
| collection of                 |   |
| data                          |   |
| Method of                     | Simple count  |
| Calculation                   |   |
| Formula                       | X   |
| Variables                     | Facilities  |
| involved                      |   |
| Data limitations              | Inaccessibility of site   |
| Type of                       | Output  |
| indicator                     |   |
| Calculation type              | Non-Cumulative  |
| Reporting cycle               | Quarterly   |
| New Indicator                 | No  |
| Desired                       | Facilities constructed  |
| performance                   |   |
| Indicator                     | Programme Manager   |
| responsibility                |   |

| FINANCIAL MANAGEMENT SERIVCES |   |
|-------------------------------|---|
| Indicator Title               | Number of facilities maintained                         |
|                               |   |
| Short definition              | Planned maintenance of departmental facilities          |
| Purpose /                     | Track and report on the number of facilities maintained |
| importance                    | ·   |
| Source /                      | maintenance report                                      |
| collection of                 |   |
| data                          |   |
| Method of                     | Simple count  |
| Calculation                   |   |
| Formula                       | X   |
| Variables                     | Facilities  |
| involved                      |   |
| Data limitations              | None  |
| Type of                       | Output  |
| indicator                     |   |
| Calculation type              | Cumulative  |
| Reporting cycle               | Quarterly   |
| New Indicator                 | No  |
| Desired                       | Facilities maintained                                   |
| performance                   |   |
| Indicator                     | Programme Manager                                       |
| responsibility                |   |

| FINANCIAL MANAGEMENT SERIVCES |   |
|-------------------------------|---|
| Indicator Title               | Percentage reconciliation of asset register and                         |
|                               | ledger on additions.  |
| Short definition              | This indicator refers to the additional assets procured and recorded in |
|                               | the asset register and ledger during the period under review.           |
| Purpose /                     | Track if the asset register is 100% updated on regular basis            |
| importance                    |   |
| Source /                      | Ledger and BAS report   |
| collection of                 |   |
| data                          |   |
| Method of                     | Total number of additional assets captured in asset register out of     |
| Calculation                   | additional assets on the ledger.  |
| Formula                       | X   |
| Variables                     | Assets  |
| involved                      |   |
| Data limitations              | Misallocations  |
| Type of                       | Output  |
| indicator                     |   |
| Calculation type              | Cumulative  |
| Reporting cycle               | Quarterly   |
| New Indicator                 | No  |
| Desired                       | All additional assets captured  |
| performance                   |   |
| Indicator                     | Programme manager   |
| responsibility                |   |

# Programme 2: Social Welfare Services

**Sub-programme: Services to Older Persons** 

| SERVICES TO OLDER PERSONS |  |  |
|---------------------------|--|--|
| Indicator Title           | Number of residential facilities for older persons.                          |  |
|                           |  |  |
| Short definition          | This indicator counts the total number of Government-own and funded          |  |
| _                         | NPO residential facilities for older persons.                                |  |
| Purpose /                 | To measure the availability of residential care for older persons, for       |  |
| importance                | costing purposes and determination of the need for services of older         |  |
|                           | persons in terms of residential facilities.                                  |  |
| Source /                  | Signed database of residential facilities for older persons.                 |  |
| collection of             |  |  |
| data                      |  |  |
| Method of                 | Count the number of residential facilities for older persons.                |  |
| Calculation               |  |  |
| Formula                   | X  |  |
|                           |  |  |
| Variables                 | X: Number of residential facilities for older persons run by government      |  |
| involved                  | and those that are funded by NPOs.   |  |
| Data limitations          | Reliable data depends on the accuracy of the provincial records.             |  |
|                           |  |  |
| Type of                   | Output   |  |
| indicator                 |  |  |
| Calculation type          | Non-Cumulative   |  |
|                           |  |  |
| Reporting cycle           | Annually   |  |
|                           |  |  |
| New indicator             | No   |  |
| Desired                   | Sufficient availability and utilization of funded residential facilities for |  |
|                           | Sufficient availability and utilisation of funded residential facilities for |  |
| performance               | older persons.   |  |
| Indicator                 | Programme managers, Social workers.  |  |
| responsibility            |  |  |

|                             | SERVICES TO OLDER PERSONS   |
|-----------------------------|---|
| Indicator Title             | Number of older persons accessing residential facilities.   |
| Short definition            | This indicator counts the total number of older persons who live in Government-own and funded NPO residential facilities during the quarter.                                      |
| Purpose / importance        | To measure utilisation of the residential facilities for older persons, for costing purposes and determination of the kind of programmes relevant for the residential facilities. |
| Source / collection of data | Dated and signed registers.   |
| Method of Calculation       | Count the number of older persons in residential facilities.  |
| Formula                     | X   |
| Variables involved          | X: Number of older persons in funded residential facilities run by government and those that are funded by NPOs.  |
| Data limitations            | Reliable data depends on the accuracy of the facility records.  |
| Type of indicator           | Output  |
| Calculation type            | Non-Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Optimal utilisation of funded residential facilities for older persons.   |
| Indicator responsibility    | Programme managers, Social workers.   |

| SERVICES TO OLDER PERSONS |  |
|---------------------------|--|
| Indicator Title           | Number of older persons accessing community-based care and             |
|                           | support services.  |
| Short definition          | This indicator counts the number of older persons who attended         |
|                           | community-based care and support services for that quarter.            |
| Purpose /                 | To measure the accessibility and utilisation of community based care   |
| importance                | and support services.  |
| Source /                  | Dated and signed register of older persons who attended community-     |
| collection of             | based care and support services. The register must have names,         |
| data                      | surnames and ID numbers.   |
| Method of                 | Count the number of older persons who have access to community-        |
| Calculation               | based care and support services.                                       |
| Formula                   | X  |
|                           |  |
| Variables                 | X. Number of older persons accessing community-based care and          |
| involved                  | support services.  |
| Data limitations          | It excludes older persons in communities that do not have such         |
|                           | centres and those who belong to private social clubs and older         |
|                           | persons who are interested but have other caring responsibilities      |
|                           | within their homes. The data is limited to only organisations that are |
| _                         | funded because those who are not funded do not consistently report.    |
| Type of                   | Output   |
| indicator                 | N. 0 . 1 #   |
| Calculation type          | Non-Cumulative   |
| Deporting avala           | Quartarly  |
| Reporting cycle           | Quarterly  |
| New indicator             | No   |
| New marcator              |  |
| Desired                   | Improved accessibility of community-based care and support services    |
| performance               | and an increase in the number of older persons attending such          |
|                           | centres.   |
| Indicator                 | Programme managers, Social workers.                                    |
| responsibility            |  |

# **Sub-Programme: Services to Persons with Disabilities**

| SERVICES TO PERSONS WITH DISABILITIES |  |
|---------------------------------------|--|
| Indicator Title                       | Number of residential facilities for persons with disabilities.              |
|                                       |  |
| Short definition                      | This indicator counts the total number of Government-own and                 |
|                                       | funded NPO residential facilities for persons with disabilities.             |
| Purpose /                             | To measure the availability of residential care for persons with             |
| importance                            | disabilities, for costing purposes and determination of need for             |
|                                       | services of persons with disabilities in terms of residential care.          |
| Source /                              | Register of funded residential facilities for persons with disabilities.     |
| collection of                         |  |
| data                                  |  |
| Method of                             | Count the number of residential facilities for persons with disabilities.    |
| Calculation                           |  |
| Formula                               | X  |
|                                       |  |
| Variables                             | X: Number of residential facilities for persons with disabilities run by     |
| involved                              | government and those that are managed by NPOs.                               |
| Data limitations                      | Reliable data depends on the accuracy of the provincial records.             |
|                                       |  |
| Type of                               | Output   |
| indicator                             |  |
| Calculation type                      | Non-Cumulative   |
| Deporting avale                       | Appually   |
| Reporting cycle                       | Annually   |
| New indicator                         | No   |
| New Indicator                         | 140  |
| Desired                               | Sufficient availability and utilisation of funded residential facilities for |
| performance                           | persons with disabilities.   |
| Indicator                             | Programme managers, Social workers.  |
| responsibility                        |  |
|                                       |  |

|                  | SERVICES TO PERSONS WITH DISABILITIES                                     |
|------------------|---|
| Indicator Title  | Number of persons with disabilities accessing residential                 |
|                  | facilities.   |
| Short definition | This indicator counts the total number of persons with disabilities       |
|                  | who live in Government-own and funded NPO residential facilities          |
|                  | during the quarter.   |
| Purpose /        | To measure the utilisation of the residential facilities for persons with |
| importance       | disabilities, for costing purposes and determination of the kind of       |
|                  | programmes relevant for the facilities.                                   |
| Source /         | Register on admission of persons with disabilities in residential         |
| collection of    | facilities. These registers must include names, surnames and ID           |
| data             | numbers.  |
| Method of        | Count the number of persons with disabilities in residential facilities.  |
| Calculation      |   |
| Formula          | X   |
|                  |   |
| Variables        | X: Number of persons with disabilities in funded residential facilities.  |
| involved         |   |
| Data limitations | Reliable data depends on the accuracy of the facility records.            |
|                  |   |
| Type of          | Output  |
| indicator        |   |
| Calculation type | Non-Cumulative  |
|                  |   |
| Reporting cycle  | Quarterly   |
| Nove in diagram  | NI-   |
| New indicator    | No  |
| Desired          | Full utilisation of residential facilities for persons with disabilities. |
| performance      | . a.                                  |
| Indicator        | Programme Manager   |
| responsibility   |   |
| . coponionamity  |   |

| SERVICES TO PERSONS WITH DISABILITIES |   |
|---------------------------------------|---|
| Indicator Title                       | Number of persons with disabilities accessing services in funded protective workshops.  |
| Short definition                      | This indicator counts the number of persons with disabilities who attended Government-owned and funded NPO protective workshops during the quarter. |
| Purpose / importance                  | To measure accessibility and utilisation of protective workshops for persons with disabilities.   |
| Source / collection of data           | Register of persons with disabilities who attended funded protective workshops. The register must have names, surnames and ID numbers.              |
| Method of Calculation                 | Count the number of persons with disabilities accessing services in funded protective workshops.  |
| Formula                               | X   |
| Variables involved                    | X: Number of persons with disabilities accessing services in Government-owned and funded NPO protective workshops.                                  |
| Data limitations                      | Reliable data depends on the accuracy of the facility records.  |
| Type of indicator                     | Output  |
| Calculation type                      | Non-Cumulative  |
| Reporting cycle                       | Quarterly   |
| New indicator                         | No  |
| Desired performance                   | Increased number of persons with disability accessing protective workshops.   |
| Indicator responsibility              | Programme Managers  |

# Sub-Programme: HIV and AIDS

|                  | HIV AND AIDS  |  |
|------------------|---|--|
| Indicator Title  | Number of organisations trained on social and behaviour change      |  |
|                  | programmes.   |  |
| Short definition | This indicator counts the total number of Organisations trained     |  |
|                  | including HCBC during the year.                                     |  |
| Purpose /        | This indicator is aimed at assisting programme managers to          |  |
| importance       | determine the need for and availability of the Psychosocial support |  |
|                  | services.   |  |
| Source /         | Database of trained organisations.                                  |  |
| collection of    |   |  |
| data             |   |  |
| Method of        | Count the total number of organisations trained on social and       |  |
| Calculation      | behaviour change.   |  |
| Formula          | X   |  |
|                  |   |  |
| Variables        | X: Number of organisations trained on social and behaviour change.  |  |
| involved         |   |  |
| Data limitations | Reliable data depends on the accuracy of the records.               |  |
|                  |   |  |
| Type of          | Output  |  |
| indicator        |   |  |
| Calculation type | Non-Cumulative  |  |
| Reporting cycle  | Annually  |  |
| Reporting cycle  | Aillidally  |  |
| New indicator    | No  |  |
| now indicator    |   |  |
| Desired          | Increase in the coverage of organizations trained on social and     |  |
| performance      | behaviour change.   |  |
| Indicator        | Programme Managers.   |  |
| responsibility   |   |  |

| HIV AND AIDS     |  |
|------------------|--|
| Indicator Title  | Number of beneficiaries reached through social and behaviour       |
|                  | change programmes.   |
| Short definition | This indicator counts all beneficiaries reach through social and   |
|                  | behaviour change programmes for the reporting period.              |
| Purpose /        | This indicator is aimed at assisting programme managers and        |
| importance       | planners to determine the need for beneficiaries to provide social |
|                  | and behavioural programmes.  |
| Source /         | Register on beneficiaries reached through social and behaviour     |
| collection of    | changes programmes. These registers must include names,            |
| data             | surnames and ID numbers.   |
| Method of        | Count the number of beneficiaries who were reached through social  |
| Calculation      | and behaviour change programmes.                                   |
| Formula          | X  |
|                  |  |
| Variables        | X: Number of beneficiaries reached through social and behaviour    |
| involved         | change programmes.   |
| Data limitations | Reliable data depends on the accuracy of the facility records.     |
| Type of          | Output   |
| indicator        | Catput   |
| Calculation type | Cumulative   |
|                  | Camalauve  |
| Reporting cycle  | Quarterly  |
|                  |  |
| New indicator    | No   |
|                  |  |
| Desired          | Increase in the coverage of beneficiaries in need of social and    |
| performance      | behaviour change programmes.                                       |
| Indicator        | Programme Managers.  |
| responsibility   |  |

|                   | HIV AND AIDS  |
|-------------------|---|
| Indicator Title   | Number of beneficiaries receiving Psycho-social Support                   |
|                   | Services.   |
| Short definition  | This indicator counts all beneficiaries (adults and children) affected by |
|                   | HIV and AIDS who received Psycho-social Support Services.                 |
| Purpose /         | This indicator is aimed at assisting programme managers to                |
| importance        | determine the need for and availability of the Psycho-social support      |
|                   | services.   |
| Source /          | Register on beneficiaries receiving Psycho-social Support Services.       |
| collection of     | These registers must include names, surnames and ID numbers.              |
| data              |   |
| Method of         | Count the number of beneficiaries receiving Psycho-social support         |
| Calculation       | services.   |
| Formula           | X   |
|                   |   |
| Variables         | X: Number of beneficiaries receiving Psycho-social support services.      |
| involved          |   |
| Data limitations  | Reliable data depends on the accuracy of the facility records.            |
| Towns of          | Outrat  |
| Type of indicator | Output  |
|                   | Cumulative  |
| Calculation type  | Cumulative  |
| Reporting cycle   | Quarterly   |
| responding eyele  | Quartony  |
| New indicator     | No  |
|                   |   |
| Desired           | Increase in the coverage of beneficiaries in need of Psycho-social        |
| performance       | support services.   |
| Indicator         | Programme Managers.   |
| responsibility    |   |

| SOCIAL RELIEF               |  |
|-----------------------------|--|
| Indicator Title             | Number of beneficiaries who benefited from Social Relief programes   |
| Short definition            | This refers to the total number of individuals who benefited from DSD social relief programmes within the location and reference period. It also refers to all forms of relief that Provincial Department of Social Development and SASSA provides, which could be in the form of school uniforms, Paupers Burial, Repatriation, disaster relief |
| Purpose / importance        | This indicator is aimed at assisting Programme Managers to determine the need for, and accessibility to, social relief of distress programmes amongst vulnerable groups  |
| Source / collection of data | Social Relief Approval Forms   |
| Method of Calculation       | Count the number of individuals who benefitted from DSD social relief programmes   |
| Formula                     | X  |
| Variables involved          | X: Number of beneficiaries who benefited from DSD Social Relief programmes   |
| Data limitations            | Reliable data depends on the accuracy of records / registers   |
| Type of indicator           | Output   |
| Calculation type            | Cumulative   |
| Reporting cycle             | Quarterly  |
| New Indicator               | No   |
| Desired performance         | Increased access to social relief of distress programmes   |
| Indicator responsibility    | Programme Managers   |

## **Programme 3: Children and Families**

**Sub-Programme: Care and Services to Families** 

| CARE AND SERVICES TO FAMILIES |  |
|-------------------------------|--|
| Indicator Title               | Number of families participating in Family Preservation services.      |
|                               |  |
| Short definition              | This indicator counts the total number of families who participated in |
|                               | Family Preservation services as outlined in the norms and standards    |
|                               | during the quarter. This excludes parenting services and reunification |
|                               | services. This includes conflicts and marriage problems, prevention,   |
| <b>D</b>                      | early intervention, statutory and aftercare services.                  |
| Purpose /                     | To measure accessibility and utilisation of family preservation        |
| importance                    | services.  |
| Source /                      | File numbers.  |
| collection of                 |  |
| data                          |  |
| Method of                     | Count the number of families participating in family preservation      |
| Calculation                   | services.  |
| Formula                       | X  |
| Variables                     | X: Number of family members participating in family preservation       |
| involved                      | services provided by Government and funded NPOs.                       |
| Data limitations              | Reliable data depends on the accuracy of the records.                  |
| Type of                       | Output   |
| indicator                     | Gutput   |
| Calculation type              | Cumulative   |
|                               |  |
| Reporting cycle               | Quarterly  |
| New Indicator                 | No   |
| Desired                       |  |
| Desired                       | Increased number of families accessing preservation services.          |
| performance                   | Familias Das manages Manages   |
| Indicator                     | Families Programme Managers.   |
| responsibility                |  |

|                  | CARE AND SERVICES TO FAMILIES   |
|------------------|---|
| Indicator Title  | Number of family members reunited with their families.  |
| Object de Caldan | This is the table of the same |
| Short definition | This indicator counts the number of family members who were   |
|                  | reunited with their families through reunification interventions during   |
| Purpose /        | the quarter.  All family members, specifically children, have the right to family life.   |
| importance       | Therefore it is important to track progress made in efforts to reunify  |
| importance       | families with the ultimate aim of ensuring preservation of families. The  |
|                  | aim is to measure the effectiveness of the re-unification services.   |
| Source /         | File numbers.   |
| collection of    |   |
| data             |   |
| Method of        | Count the number of family members reunited with their families.  |
| Calculation      | •   |
| Formula          | X   |
|                  |   |
| Variables        | X: Number of family members reunited with their families through  |
| involved         | services provided by Government and funded NPOs.  |
| Data limitations | Reliable data depends on the accuracy of client records / files.  |
| Type of          | Output  |
| indicator        | Catput  |
| Calculation type | Cumulative  |
|                  |   |
| Reporting cycle  | Quarterly   |
|                  |   |
| New Indicator    | No  |
| Desired          | Increased number of families reunited with their families.  |
| performance      | increased number of families redified with their families.  |
| Indicator        | Programme Managers  |
| responsibility   | 1 rogramme managers   |
| 100ponoibility   |   |

|                  | CARE AND SERVICES TO FAMILIES   |  |
|------------------|---|--|
| Indicator Title  | Number of families participating in parenting skills programmes.      |  |
| Short definition | This indicator counts the number of families who participated in      |  |
| Short delimition |   |  |
| D                | parenting skills programmes during the quarter.                       |  |
| Purpose /        | Parenting is described as the process of promoting and supporting the |  |
| importance       | physical, emotional, social, and intellectual development of a child  |  |
|                  | from infancy to adulthood. It is important to track the number of     |  |
|                  | families participating in the parenting programme.                    |  |
| Source /         | Dated and signed attendance registers. These registers must include   |  |
| collection of    | names, surnames and ID numbers.                                       |  |
| data             |   |  |
| Method of        | Count the number of families participating in the Parenting           |  |
| Calculation      | Programme   |  |
| Formula          | X   |  |
|                  |   |  |
| Variables        | X: Number of families participating in the Parenting Programme        |  |
| involved         |   |  |
| Data limitations | Reliable data depends on the accuracy and completeness of             |  |
|                  | attendance registers.   |  |
| Type of          | Output  |  |
| indicator        |   |  |
| Calculation type | Cumulative  |  |
|                  |   |  |
| Reporting cycle  | Quarterly   |  |
|                  |   |  |
| New Indicator    | No  |  |
|                  |   |  |
| Desired          | Increased number of families participating in the Parenting           |  |
| performance      | Programme.  |  |
| Indicator        | Programme Managers, Social Workers.                                   |  |
| responsibility   |   |  |

# **Sub-Programme: Child Care and Protection Services**

| CHILD CARE AND PROTECTION SERVICES |   |  |
|------------------------------------|---|--|
| Indicator Title                    | Number of orphans and vulnerable children receiving                   |  |
|                                    | Psychosocial Support Services.  |  |
| Short definition                   | This indicator counts all Orphans and Vulnerable Children receiving   |  |
|                                    | psychosocial support services during the quarter.                     |  |
| Purpose /                          | To measure the effectiveness and availability of Psychosocial Support |  |
| importance                         | Services.   |  |
| Source /                           | Dated and signed registers with case file numbers.                    |  |
| collection of                      |   |  |
| data                               |   |  |
| Method of                          | Count the number of orphans and vulnerable children receiving         |  |
| Calculation                        | Psychosocial Support Services.  |  |
| Formula                            | X   |  |
|                                    |   |  |
| Variables                          | X: Number of orphans and vulnerable children receiving Psychosocial   |  |
| involved                           | Support Services.   |  |
| Data limitations                   | Reliable data depends on the accuracy of the facility records.        |  |
| Towns of                           | Outrot  |  |
| Type of                            | Output  |  |
| indicator Coloridation type        | Cumulativa  |  |
| Calculation type                   | Cumulative  |  |
| Reporting cycle                    | Quarterly   |  |
| reporting oyolo                    | Quartoriy   |  |
| New indicator                      | No  |  |
|                                    |   |  |
| Desired                            | Improvement in the effectiveness of Psychosocial Support Services in  |  |
| performance                        | foster care services.   |  |
| Indicator                          | Programme Manager, Social Workers                                     |  |
| responsibility                     |   |  |

| CHILD CARE AND PROTECTION SERVICES |   |  |
|------------------------------------|---|--|
| Indicator Title                    | Number of children awaiting foster care placement.  |  |
| Short definition                   | This indicator counts the total number of children who are waiting to be placed in foster care as at the last day of the quarter. If a court order has not been issued it means that a child is still awaiting placement. |  |
| Purpose /                          | To measure the effectiveness of the judicial system in terms of foster  |  |
| importance                         | care placement.   |  |
| Source /                           | Dated and signed registers with case file numbers.  |  |
| collection of                      |   |  |
| data                               |   |  |
| Method of                          | Count the number of children awaiting foster care placement.  |  |
| Calculation                        |   |  |
| Formula                            | X   |  |
| Variables involved                 | X: Number of children awaiting foster care placement.   |  |
| Data limitations                   | Reliable data depends on the accuracy of the Social Worker records.   |  |
| Type of                            | Output  |  |
| indicator                          |   |  |
| Calculation type                   | Non-Cumulative  |  |
| Reporting cycle                    | Quarterly   |  |
| New indicator                      | No  |  |
| Desired performance                | Improvement in the effectiveness of foster care services.   |  |
| Indicator responsibility           | Programme Manager, Social Workers.  |  |

| CHILD CARE AND PROTECTION SERVICES |  |  |
|------------------------------------|--|--|
| Indicator Title                    | Number of children placed in foster care.                              |  |
|                                    |  |  |
| Short definition                   | This indicator counts the number of children placed in foster care [by |  |
|                                    | court order] during that quarter.                                      |  |
| Purpose /                          | To measure the effectiveness of foster care services.                  |  |
| importance                         |  |  |
| Source /                           | Dated and signed register with case file and Court Order numbers.      |  |
| collection of                      |  |  |
| data                               |  |  |
| Method of                          | Count the number of children placed in foster care.                    |  |
| Calculation                        |  |  |
| Formula                            | X  |  |
|                                    |  |  |
| Variables                          | X: Number of children placed in Foster care.                           |  |
| involved                           |  |  |
| Data limitations                   | Reliable data depends on the accuracy of the Social Worker records.    |  |
|                                    |  |  |
| Type of                            | Output   |  |
| indicator                          |  |  |
| Calculation type                   | Cumulative   |  |
| Demontion and                      | Overdent.  |  |
| Reporting cycle                    | Quarterly  |  |
| New indicator                      | No   |  |
| New Indicator                      |  |  |
| Desired                            | Improvement in the effectiveness of foster care services.              |  |
| performance                        |  |  |
| Indicator                          | Programme Manager, Social Workers                                      |  |
| responsibility                     |  |  |

# **Sub-Programme: ECD and Partial Care**

| ECD AND PARTIAL CARE     |   |  |
|--------------------------|---|--|
| Indicator Title          | Number of fully registered ECD centres.   |  |
| Short definition         | This indicator counts the number of facilities fully registered as Early Childhood Development centres complying with all norms and |  |
|                          | standards for that quarter.   |  |
| Purpose /                | To measure the number of ECD centres who can provide quality ECD  |  |
| importance               | services to children.   |  |
| Source /                 | Signed and dated database of fully registered ECD centres.  |  |
| collection of data       |   |  |
| Method of                | Count the number of fully registered ECD centres.   |  |
| Calculation              | Count the number of fully registered LCD centres.   |  |
| Formula                  | X   |  |
| Torridia                 | ^   |  |
| Variables                | X: Number of fully registered ECD centres.  |  |
| involved                 |   |  |
| Data limitations         | Reliable data depends on the accuracy of database records.  |  |
| Type of indicator        | Output  |  |
| Calculation type         | Non-Cumulative  |  |
| Reporting cycle          | Quarterly   |  |
| New indicator            | No  |  |
| Desired                  | Increase in the number of registered ECD sites.   |  |
| performance<br>Indicator | Programme Manager, Social Workers.  |  |
| responsibility           | Programme Manager, Social Workers.  |  |

| ECD AND PARTIAL CARE |  |
|----------------------|--|
| Indicator Title      | Number of fully registered ECD programmes.   |
|                      |  |
| Short definition     | This indicator counts the number of ECD programmes fully registered  |
|                      | complying with all norms and standards for that quarter. This includes centre based and non-centre based ECD programmes. Non-Centre  |
|                      | based programmes includes toy libraries, play groups outreach  |
|                      | programmes, mobile ECD programmes, community centres and day   |
|                      | mothers looking after no more than six children.   |
| Purpose /            | To measure the availability of ECD programmes that comply with   |
| importance           | norms and standards. Access to ECD programmes provide early  |
|                      | stimulation to young children which enables them to have the best  |
|                      | start in life which is necessary for preparation for successful schooling.   |
| Source /             | Signed and dated database of fully registered ECD programmes.  |
| collection of        | olgilou alla autou databass si lany logistolou 202 pioglalimissi   |
| data                 |  |
| Method of            | Count the number of fully registered ECD programmes.   |
| Calculation          |  |
| Formula              | X  |
| Variables            | X: Number of fully registered ECD programmes.  |
| involved             | programmes   |
| Data limitations     | Reliable data depends on the accuracy of a registered ECD  |
|                      | programmes database.   |
| Type of              | Output   |
| indicator            | Non Compositations   |
| Calculation type     | Non-Cumulative   |
| Reporting cycle      | Quarterly  |
|                      | , and the second |
| New indicator        | No   |
| Desired              | Increased availability of registered ECD Programmes.   |
| performance          | moreased availability of registered LOD Frogrammes.  |
| Indicator            | Programme Manager.   |
| responsibility       |  |

|                  | ECD AND PARTIAL CARE  |  |
|------------------|---|--|
| Indicator Title  | Number of conditionally registered ECD centres.                         |  |
| 01 ( 1 5: :4:    |   |  |
| Short definition | This indicator counts the number of facilities conditionally registered |  |
|                  | as Early Childhood Development centres for that quarter.                |  |
| Purpose /        | To measure the availability of conditionally registered ECD centres.    |  |
| importance       |   |  |
| Source /         | Signed and dated database of conditionally registered ECD centres.      |  |
| collection of    |   |  |
| data             |   |  |
| Method of        | Count the number of conditionally registered ECD centres.               |  |
| Calculation      |   |  |
| Formula          | X   |  |
|                  |   |  |
| Variables        | X: Number of fully registered ECD centres.                              |  |
| involved         |   |  |
| Data limitations | Reliable data depends on the accuracy of the ECD database.              |  |
|                  |   |  |
| Type of          | Output  |  |
| indicator        |   |  |
| Calculation type | Non-Cumulative  |  |
|                  |   |  |
| Reporting cycle  | Quarterly   |  |
| New indicator    | No  |  |
| New indicator    | NO  |  |
| Desired          | Increase in the number of conditionally registered ECD centres.         |  |
| performance      | , J   |  |
| Indicator        | Programme Manager, Social Workers.                                      |  |
| responsibility   |   |  |

| ECD AND PARTIAL CARE |   |
|----------------------|---|
| Indicator Title      | Number of conditionally registered ECD programmes.  |
|                      |   |
| Short definition     | This indicator counts the number of ECD programmes which are  |
|                      | conditionally registered for that quarter.  This includes centre based and non-centre based ECD programmes. |
|                      | Non-Centre based programmes includes toy libraries, play groups   |
|                      | outreach programmes, mobile ECD programmes, community centres   |
|                      | and day mothers looking after no more than six children.  |
| Purpose /            | Access to ECD programmes provide early stimulation to young   |
| importance           | children which enables them to have the best start in life which is   |
|                      | necessary for preparation for successful schooling. Therefore it is   |
|                      | important to monitor access for young children to ECD programmes.   |
| Source /             | Signed and dated database of conditionally registered ECD   |
| collection of        | programmes.   |
| data                 |   |
| Method of            | Count the number of conditionally registered ECD programmes.  |
| Calculation          |   |
| Formula              | X   |
| Variables            | X: Number of conditionally registered ECD programmes.   |
| involved             | ,   |
| Data limitations     | Reliable data depends on the accuracy of the ECD database.  |
|                      |   |
| Type of              | Output  |
| indicator            | New Oran Infla  |
| Calculation type     | Non-Cumulative  |
| Reporting cycle      | Quarterly   |
|                      |   |
| New indicator        | No  |
|                      |   |
| Desired              | Decrease in the number of conditionally registered ECD  |
| performance          | Programmes.   |
| Indicator            | Programme Manager   |
| responsibility       |   |

| ECD AND PARTIAL CARE     |  |
|--------------------------|--|
| Indicator Title          | Number of children accessing registered ECD programmes   |
| Short definition         | This indicator counts the number of children between the ages of 0 and 5, and those who are not ready for schooling who are enrolled in  |
|                          | registered Early Childhood Development programmes during the quarter. This includes fully registered and conditionally registered ECD programmes. Centre based and non-centre based. |
| Purpose /                | Access to ECD programmes provides early stimulation to young   |
| importance               | children which enable them to have the best start in life which is necessary for preparation for successful schooling. It is therefore   |
| Source /                 | important to monitor access for young children to ECD programmes.  Dated and signed register with names, surnames and ID or dates of   |
| collection of            | birth.   |
| data                     | Count the number of children accessing registered ECD programmes   |
| Method of Calculation    | Count the number of children accessing registered ECD programmes.  |
| Formula                  | X  |
| Variables involved       | X: Number of children accessing registered ECD programmes  |
| Data limitations         | Reliable data depends on the accuracy of the ECD records.  |
| Type of indicator        | Output   |
| Calculation type         | Cumulative   |
| Reporting cycle          | Quarterly  |
| New indicator            | No   |
| Desired performance      | Increase in the number of children accessing ECD services.   |
| Indicator responsibility | ECD coordinator, Programme Manager.  |

| ECD AND PARTIAL CARE |   |
|----------------------|---|
| Indicator Title      | Number of children subsidized through equitable share                 |
|                      |   |
| Short definition     | This indicator counts the number of children between the ages of      |
|                      | birth to school going age benefiting from subsidy during the quarter. |
|                      | This includes fully registered and conditionally registered ECD       |
|                      | programmes. Centre based and non-centre based.                        |
| Purpose /            | Dated and signed register with names, surnames and ID's or date of    |
| importance           | birth of the subsidised children in registered ECD programmes.        |
| Source /             | Dated and signed register with names, surnames and ID's or date of    |
| collection of        | birth of the subsidised children in registered ECD programmes.        |
| data                 |   |
| Method of            | Count the number of subsidised children accessing registered ECD      |
| Calculation          | programmes.   |
| Formula              | X   |
|                      |   |
| Variables            | X: Number of subsidised children accessing registered ECD             |
| involved             | programmes.   |
| Data limitations     | Reliable data depends on the accuracy of the facility records.        |
|                      |   |
| Type of              | Output  |
| indicator            |   |
| Calculation type     | Non-Cumulative  |
|                      |   |
| Reporting cycle      | Quarterly   |
|                      |   |
| New indicator        | No  |
| Desired              | Increase in the number of children accessing ECD comities             |
| Desired              | Increase in the number of children accessing ECD services.            |
| performance          | FOD according to a Day arrange Manager                                |
| Indicator            | ECD coordinator, Programme Manager.                                   |
| responsibility       |   |

| ECD AND PARTIAL CARE |  |
|----------------------|--|
| Indicator Title      | Number of children subsidised through Conditional Grant                |
|                      |  |
| Short definition     | This indicator counts the number of children between the ages of birth |
|                      | to school going age benefiting from subsidy during the quarter. This   |
|                      | includes fully registered and conditionally registered ECD             |
|                      | programmes. Centre based and non-centre based.                         |
| Purpose /            | Dated and signed register with names, surnames and ID's or date of     |
| importance           | birth of the subsidised children in registered ECD programmes.         |
| Source /             | Dated and signed register with names, surnames and ID's or date of     |
| collection of        | birth of the subsidised children in registered ECD programmes.         |
| data                 |  |
| Method of            | Count the number of subsidised children accessing registered ECD       |
| Calculation          | programmes.  |
| Formula              | X  |
|                      |  |
| Variables            | X: Number of subsidised children accessing registered ECD              |
| involved             | programmes.  |
| Data limitations     | Reliable data depends on the accuracy of the facility records.         |
|                      |  |
| Type of              | Output   |
| indicator            |  |
| Calculation type     | Non-Cumulative   |
|                      |  |
| Reporting cycle      | Quarterly  |
|                      |  |
| New indicator        | Yes  |
| Desired              |  |
| Desired              | Increase in the number of children accessing ECD services.             |
| performance          |  |
| Indicator            | ECD coordinator, Programme Manager.                                    |
| responsibility       |  |

|                  | ECD AND PARTIAL CARE  |
|------------------|---|
| Indicator Title  | Number of children with disabilities accessing registered ECD programmes.   |
| Short definition | This indicator counts the number of children with disabilities between  |
|                  | the ages of 0 and 5, and those who are not ready for schooling who  |
|                  | are enrolled in registered Early Childhood Development programmes   |
|                  | during the quarter. This includes fully registered and conditionally  |
| Purpose /        | registered ECD programmes. Centre based and non-centre based.  Access to ECD programmes provides early stimulation to young |
| importance       | children which enable them to have the best start in life which is  |
| mportanoc        | necessary for preparation for successful schooling. It is therefore   |
|                  | important to monitor access for young children to ECD programmes.   |
| Source /         | Dated and signed register with names, surnames and ID or dates of   |
| collection of    | birth.  |
| data             |   |
| Method of        | Count the number of children accessing registered ECD programmes.   |
| Calculation      |   |
| Formula          | X   |
| Variables        | X: Number of children accessing registered ECD programmes.  |
| involved         |   |
| Data limitations | Reliable data depends on the accuracy of the ECD records.   |
| Type of          | Output  |
| indicator        |   |
| Calculation type | Cumulative  |
| Reporting cycle  | Quarterly   |
| New indicator    | Yes   |
| Desired          | Increase in the number of children with disabilities accessing ECD  |
| performance      | services.   |
| Indicator        | ECD coordinator, Programme Manager.   |
| responsibility   |   |

|                        | ECD AND PARTIAL CARE  |
|------------------------|---|
| Indicator Title        | Number of ECD practitioners in registered ECD programmes.                       |
|                        | T   |
| Short definition       | This indicator counts the number of ECD practitioners in registered             |
|                        | ECD centres in your province. This includes fully registered and                |
|                        | conditionally registered ECD programmes. Centre based and non-<br>centre based. |
| Purpose /              | To determine the number of ECD practitioners in the province so as              |
|                        | · ·   |
| importance<br>Source / | to determine the need for ECD practitioners.                                    |
| collection of          | Dated and signed database of ECD practitioners.                                 |
| data                   |   |
| Method of              | Count the number of ECD practitioners in registered ECD                         |
| Calculation            | ·   |
| Formula                | programmes.   |
| Formula                | ^   |
| Variables              | X: Number of ECD practitioners in registered ECD programmes.                    |
| involved               | processes and processes are agreed as a programmed.                             |
| Data limitations       | Reliable data depends on the accuracy of the ECD database.                      |
|                        |   |
| Type of                | Output  |
| indicator              |   |
| Calculation type       | Non-Cumulative  |
|                        |   |
| Reporting cycle        | Annually  |
| New indicator          | No  |
| New Indicator          | NO  |
| Desired                | Adequate number of ECD practitioners in registered ECD                          |
| performance            | programmes.   |
| Indicator              | ECD coordinator, Programme Manager.   |
| responsibility         |   |

### **Sub-Programme: Child and Youth Care Centres**

| CHILD AND YOUTH CARE CENTRES |  |
|------------------------------|--|
| Indicator Title              | Number of child and youth care centres.  |
| Short definition             | This indicator counts the total number of Government-own and funded NPO child and youth care centres in your Province. This includes CYCC Secure Care Centres. |
| Purpose / importance         | To measure the availability of child and youth care centres so as to determine the need and for costing purposes.  |
| Source / collection of data  | Dated and signed database of funded child and youth care centres.  |
| Method of Calculation        | Count the number of child and youth care centres.  |
| Formula                      | X  |
| Variables involved           | X: Number of child and youth care centres.   |
| Data limitations             | Reliable data depends on the accuracy of the provincial records.   |
| Type of indicator            | Output   |
| Calculation type             | Non-Cumulative   |
| Reporting cycle              | Annually   |
| New indicator                | No   |
| Desired performance          | Sufficient availability and utilisation of funded CYCC.  |
| Indicator responsibility     | Programme managers, Social workers.  |

| CHILD AND YOUTH CARE CENTRES |  |
|------------------------------|--|
| Indicator Title              | Number of children in need of care and protection in funded Child and Youth Care Centres.  |
| Short definition             | This indicator counts the total number of children currently living in Government-owned and funded NPO Child and Youth Care Centres for that quarter. To include children in CYCC Secure Care Centres. |
| Purpose / importance         | To determine the need for child and youth care centres.  |
| Source / collection of data  | Dated and signed registers with names, surnames, ID numbers or dates of birth.   |
| Method of Calculation        | Count the number of children in need of care and protection placed in Child and Youth Care Centres.  |
| Formula                      | X  |
| Variables involved           | X: Number of children in need of care and protection placed in both Government-owned CYCCs and NPO managed CYCCs.  |
| Data limitations             | Reliable data depends on the accuracy of the facility records.   |
| Type of indicator            | Output   |
| Calculation type             | Non-Cumulative   |
| Reporting cycle              | Quarterly  |
| New indicator                | No   |
| Desired performance          | Increase in care and protection of vulnerable children.  |
| Indicator responsibility     | Programme Manager  |

#### **Sub-Programme: Community-Based Care Services for Children**

| COMMUNITY-BASED CARE SERVICES FOR CHILDREN |  |
|--|--|
| Indicator Title                            | Number of Child and Youth Care Worker trainees who received training through the Isibindi model. |
| Short definition                           | This indicator counts the number of Child Youth Care Worker trainees                             |
|  | who are enrolled in the Isibindi training programme.   |
| Purpose /                                  | This indicator is aimed at assisting programme managers to                                       |
| importance                                 | determine the need for CYCW to provide prevention and early                                      |
|  | intervention programmes as per the Isibindi model.   |
| Source /                                   | Signed and dated admission register of CYCW trainees. This register                              |
| collection of                              | must include names, surnames and ID numbers.   |
| data                                       |  |
| Method of                                  | Count the number CYCW trainees who received training through the                                 |
| Calculation                                | Isibindi Model.  |
| Formula                                    | Х  |
| Variables                                  | X: Number CYCW trainees who received training through the Isibindi                               |
| involved                                   | Model.   |
|  |  |
| Data limitations                           | Reliable data depends on the accuracy of the training records.                                   |
| Type of                                    | Output   |
| indicator                                  |  |
| Calculation type                           | Non-Cumulative   |
| Reporting cycle                            | Annually   |
| Reporting Cycle                            | Aillidally   |
| New indicator                              | No   |
| Desired                                    | Increased number of CYCW trainees graduating every year to deliver                               |
| performance                                | prevention and early intervention programmes.  |
| Indicator                                  | Programme Managers   |
| responsibility                             |  |
|  |  |

| COMMUNITY-BASED CARE SERVICES FOR CHILDREN |  |
|--|--|
| Indicator Title                            | Number of children accessing services through the Isibindi model.  |
| Short definition                           | This indicator counts the number of children who received services based on the Isibindi model during the quarter. |
| Purpose / importance                       | This indicator is aimed at assisting programme managers to determine the need for Isibindi model.                  |
| Source /<br>collection of<br>data          | Dated and signed registers with names, surnames, ID numbers or dates of birth.                                     |
| Method of Calculation                      | Count the number of children accessing services through the Isibindi model.  |
| Formula                                    | X  |
| Variables involved                         | X: Number of children accessing services through the Isibindi model.   |
| Data limitations                           | Reliable data depends on the accuracy of the facility records.   |
| Type of indicator                          | Output   |
| Calculation type                           | Non-Cumulative   |
| Reporting cycle                            | Quarterly  |
| New indicator                              | No   |
| Desired performance                        | Increased number of children accessing services through the Isibindi model.  |
| Indicator responsibility                   | Programme Managers   |

| COMMUNITY-BASI              | ES CARE SERVICES FOR CHILDREN   |
|-----------------------------|---|
| Indicator Title             | Number of children accessing services in Drop-In Centers  |
| Short definition            | This refers to the total number of children accessing prevention and early intervention programmes through the Drop- In Centre within the location and reference period |
| Purpose / importance        | This indicator is aimed at measuring the accessibility of services by children in Drop-In Centres   |
| Source / collection of data | Data base of children in Drop- In Centre  |
| Method of Calculation       | Count the number of children accessing prevention and early intervention programmes in Drop –In Centre  |
| Formula                     | X   |
| Variables involved          | X: Number of children accessing prevention and early intervention programmes in Drop –In Centre   |
| Data limitations            | Reliable data depends on the accuracy of the programme records  |
| Type of indicator           | Output  |
| Calculation type            | Cumulative  |
| New Indicator               | No  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Increased number of children accessing prevention and early intervention programmes in Drop –In Centre  |
| Indicator responsibility    | Programme Managers  |

**Programme: Restorative Services** 

**Sub-Programme: Crime Prevention and Support** 

| CRIME PREVENTION AND SUPPORT      |  |
|-----------------------------------|--|
| Indicator Title                   | Number of children in conflict with the law assessed.  |
| Short definition                  | This indicator counts the number of children who are in conflict with the law that were assessed by a social worker/ probation officer during the quarter. |
| Purpose / importance              | To measure the efficiency of probation services.   |
| Source /<br>collection of<br>data | Dated and signed assessment reports.   |
| Method of Calculation             | Count the number of children in conflict with the law who have been assessed.  |
| Formula                           | X  |
| Variables involved                | X: Number of children in conflict with the law assessed.   |
| Data limitations                  | Reliable data depends on the accuracy of the assessment reports.   |
| Type of indicator                 | Output   |
| Calculation type                  | Cumulative   |
| Reporting cycle                   | Quarterly  |
| New indicator                     | No   |
| Desired performance               | All children in conflict with the law who were referred have been assessed within 24 hours.  |
| Indicator responsibility          | Social Workers, Probation Officers   |

| CRIME PREVENTION AND SUPPORT          |   |
|---------------------------------------|---|
| Indicator Title                       | Number of children in conflict with the law awaiting trial in           |
|                                       | secure care centres.  |
| Short definition                      | This indicator counts the number of children in conflict with the law   |
|                                       | who were awaiting trial in secure care centres during that quarter.     |
| Purpose /                             | To measure the availability of secure care centres.                     |
| importance                            |   |
| Source /                              | Dated and signed register with names, surnames and ID or date of        |
| collection of                         | birth.  |
| data                                  |   |
| Method of                             | Count the number of children in conflict with the law awaiting trial in |
| Calculation                           | secure care centres.  |
| Formula                               | X   |
|                                       |   |
| Variables                             | X: Number of children in conflict with the law awaiting trial in secure |
| involved                              | care centres.   |
| Data limitations                      | Reliable data depends on the accuracy of the facility records.          |
| Type of                               | Output  |
| indicator                             | Output  |
| Calculation type                      | Non-Cumulative  |
| Calculation type                      | Non-Cumulative  |
| Reporting cycle                       | Quarterly   |
| , , , , , , , , , , , , , , , , , , , | ,   |
| New indicator                         | No  |
|                                       |   |
| Desired                               | Decrease in the number of children in conflict with the law awaiting    |
| performance                           | trial in secure care centres.   |
| Indicator                             | Programme Manager, Probation Officers.                                  |
| responsibility                        |   |

|                             | CRIME PREVENTION AND SUPPORT  |  |
|-----------------------------|---|--|
| Indicator Title             | Number of sentenced children in secure care centres.  |  |
| Short definition            | This indicator counts the number of children who had been sentenced, and placed in secure care centres.                                     |  |
| Purpose / importance        | To measure the utilisation of secure care centres and the services available to children who have been through the criminal justice system. |  |
| Source / collection of data | Dated and signed register with names, surnames and ID or date of birth.   |  |
| Method of Calculation       | Count the number of children in conflict with the law in secure care centres.   |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of children in conflict with the law in secure care centres.  |  |
| Data limitations            | Reliable data depends on the accuracy of the facility records.  |  |
| Type of indicator           | Output  |  |
| Calculation type            | Non-Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| New indicator               | No  |  |
| Desired performance         | Decrease in the number of children in conflict with the law in secure care centres.   |  |
| Indicator responsibility    | Programme Manager, Probation Officers.  |  |

|                             | CRIME PREVENTION AND SUPPORT  |  |
|-----------------------------|---|--|
| Indicator Title             | Number of children in conflict with the law referred to diversion programmes.   |  |
| Short definition            | This indicator counts the number of children in conflict with the law who were referred to diversion programmes for that quarter.   |  |
| Purpose / importance        | To measure the efficiency of rehabilitation programmes rendered to children in conflict with the law.   |  |
| Source / collection of data | Dated and signed register of children in conflict with the law referred to diversion programmes. The register must include names, surnames, ID numbers or dates of birth. |  |
| Method of Calculation       | Count the number of children in conflict with the law referred to diversion programmes.   |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of children in conflict with the law referred to diversion programmes.  |  |
| Data limitations            | Reliable data depends on the accuracy of programme records.   |  |
| Type of indicator           | Output  |  |
| Calculation type            | Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| Desired performance         | Increase in the number of children in conflict with the law receiving rehabilitation services.  |  |
| Indicator responsibility    | Programme Managers, Probation Officers, and Social workers.   |  |

| CRIME PREVENTION AND SUPPORT |  |
|------------------------------|--|
| Indicator Title              | Number of children in conflict with the law who completed diversion programmes.  |
| Short definition             | This indicator counts the number of children in conflict with the law who completed the diversion programmes they had been referred to.                    |
| Purpose / importance         | To measure the efficiency of rehabilitation programmes rendered to children.   |
| Source / collection of data  | Register of children in conflict with the law who completed diversion programmes. The register must include names, surnames, ID numbers or dates of birth. |
| Method of Calculation        | Count the number of children in conflict with the law who completed diversion programmes.  |
| Formula                      | X  |
| Variables involved           | X: Number of children in conflict with the law who completed diversion programme.  |
| Data limitations             | Reliable data depends on the accuracy of diversion programme records.  |
| Type of indicator            | Output   |
| Calculation type             | Cumulative   |
| Reporting cycle              | Quarterly  |
| New indicator                | No   |
| Desired performance          | Increase in the number of children in conflict with the law who completed diversion programmes.  |
| Indicator responsibility     | Programme Manager, Probation Officers, Social Workers.   |

## **Sub-Programme: Victim Empowerment**

|                             | VICTIM EMPOWERMENT  |
|-----------------------------|---|
| Indicator Title             | Number of funded Victim Empowerment Programme service centres.  |
| Short definition            | This indicator counts the total number of funded Victim Empowerment Programme service centres. These include Shelters, Green and White Door Houses funded NPOs / NGOs rendering VEP services and other service organisations. |
| Purpose / importance        | To measure the availability of Victim Empowerment Programme service sites, and for utilisation in costing purposes.   |
| Source / collection of data | Dated and signed database of funded VEP service centres.  |
| Method of Calculation       | Count the number of funded Victim Empowerment Programme service centres.  |
| Formula                     | X   |
| Variables involved          | X: Number of funded Victim Empowerment Programme service centres.   |
| Data limitations            | Reliable data depends on the accuracy of the provincial records.  |
| Type of indicator           | Output  |
| Calculation type            | Non-Cumulative  |
| Reporting cycle             | Annually  |
| New indicator               | No  |
| Desired performance         | Sufficient availability of service sites to victims of crime and violence.  |
| Indicator responsibility    | Programme managers, Social workers.   |

| VICTIM EMPOWERMENT          |  |
|-----------------------------|--|
| Indicator Title             | Number of victims of crime and violence accessing services from funded Victim Empowerment Programme service centres.   |
| Short definition            | This indicator counts the number of victims of crime and violence that accessed psycho-social support services in funded Victim Empowerment Programme service centres. These include services rendered at Shelters, Green and White Doors Houses by DSD, Welfare Organisations / funded NPOs / NGOs and other service organisations. |
| Purpose / importance        | To measure the accessibility and utilisation of funded Victim Empowerment Programme services.  |
| Source / collection of data | Dated and signed register with names, surnames and ID or date of birth.  |
| Method of Calculation       | Count the number of victims of crime and violence accessing services from funded Victim Empowerment Programme service centres.   |
| Formula                     | X  |
| Variables involved          | X: Number of victims of crime and violence accessing services from funded Victim Empowerment Programme service centres.  |
| Data limitations            | The data is limited to only organisations that are funded because those who are not funded do not consistently report.   |
| Type of indicator           | Output   |
| Calculation type            | Cumulative   |
| Reporting cycle             | Quarterly  |
| New indicator               | No   |
| Desired performance         | Improved accessibility to funded Victim Empowerment Programme service centres.   |
| Indicator responsibility    | Programme Manager, Social workers.   |

|                             | VICTIM EMPOWERMENT   |  |
|-----------------------------|--|--|
| Indicator Title             | Number of victims of human trafficking identified.   |  |
| Short definition            | This indicator measures the number of all those people that have been given a letter of recognition by DSD that confirms that they are human trafficking victims during the quarter. |  |
| Purpose / importance        | To measure victims of human trafficking within the quarter.  |  |
| Source / collection of data | Copy of the dated and signed letter of recognition   |  |
| Method of Calculation       | Count the number of victims of human trafficking.  |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of victims of human trafficking.   |  |
| Data limitations            | Reliable data depends on the accuracy of the provincial records.   |  |
| Type of indicator           | Output   |  |
| Calculation type            | Cumulative   |  |
| Reporting cycle             | Quarterly  |  |
| New indicator               | No   |  |
| Desired performance         | Decrease in the number of victims of human trafficking.  |  |
| Indicator responsibility    | Programme Manager  |  |

|                             | VICTIM EMPOWERMENT  |  |
|-----------------------------|---|--|
| Indicator Title             | Number of human trafficking victims who accessed social services.   |  |
| Short definition            | This indicator counts the number of victims of human trafficking who accessed social services for that quarter. |  |
| Purpose / importance        | To measure utilisation of social services by victims of human trafficking.                                      |  |
| Source / collection of data | Dated and signed register of human trafficking victims who accessed services.                                   |  |
| Method of Calculation       | Count the number of victims of human trafficking who accessed social services.                                  |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of victims of human trafficking who accessed social services.   |  |
| Data limitations            | Reliable data depends on the accuracy of the provincial records.  |  |
| Type of indicator           | Output  |  |
| Calculation type            | Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| New indicator               | No  |  |
| Desired performance         | Improved access to victims of human trafficking for social services.  |  |
| Indicator responsibility    | Programme Manager   |  |

### **Sub-Programme: Substance Abuse, Prevention and Rehabilitation**

| SUBS                        | SUBSTANCE ABUSE, PREVENTION AND REHABILITATION  |  |
|-----------------------------|---|--|
| Indicator Title             | Number of children younger than 18 years reached through substance abuse prevention programmes.                               |  |
| Short definition            | This indicator counts the number of children who attended substance abuse prevention programmes or events during the quarter. |  |
| Purpose / importance        | To measure the effectiveness of drug prevention programmes implemented for children.  |  |
| Source / collection of data | Dated and signed register with names, surnames and ID or date of birth.   |  |
| Method of Calculation       | Count the number of children younger than 18 years reached through drug prevention programmes.                                |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of children younger than 18 years reached through drug prevention programmes.                                       |  |
| Data limitations            | Reliable data depends on the accuracy of attendance registers.  |  |
| Type of indicator           | Output  |  |
| Calculation type            | Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| New indicator               | No  |  |
| Desired performance         | Increase in the coverage of drug prevention programmes for children younger than 18 years.                                    |  |
| Indicator responsibility    | Substance Abuse Programme Manager.  |  |

| SUBS                        | SUBSTANCE ABUSE, PREVENTION AND REHABILITATION   |  |
|-----------------------------|--|--|
| Indicator Title             | Number of people (18 and above) reached through substance abuse prevention programmes.   |  |
| Short definition            | This indicator counts the number of people (18 years and above) who attended substance abuse prevention programmes or events during the quarter. |  |
| Purpose / importance        | To measure the effectiveness of drug prevention programmes implemented.  |  |
| Source / collection of data | Dated and signed register with names, surnames and ID or date of birth.  |  |
| Method of Calculation       | Count the number of people reached through drug prevention programmes.   |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of people reached through drug prevention programmes.  |  |
| Data limitations            | Reliable data depends on the accuracy of attendance registers.   |  |
| Type of indicator           | Output   |  |
| Calculation type            | Cumulative   |  |
| Reporting cycle             | Quarterly  |  |
| New indicator               | No   |  |
| Desired performance         | Increased coverage of drug prevention programmes for people 18 years and above.  |  |
| Indicator responsibility    | Substance Abuse Programme Manager.   |  |

| SUBSTANCE ABUSE, PREVENTION AND REHABILITATION |   |
|--|---|
| Indicator Title                                | Number of service users who accessed in-patient treatment services at funded treatment centres.   |
| Short definition                               | This indicator measures the number of service users who accessed in-patient treatment services at government-owned and funded NPO treatment centres during the quarter. |
| Purpose / importance                           | To measure the number of service users who have accessed in-<br>patient services at funded treatment centres within the location and<br>reference period.               |
| Source / collection of data                    | Dated and signed register with names, surnames and ID or date of birth.   |
| Method of Calculation                          | Count the number of service users who have accessed in-patient services.  |
| Formula  | X   |
| Variables involved                             | X: Number of service users who accessed in-patient services.  |
| Data limitations                               | Reliable data depends on the accuracy of admission registers.   |
| Type of indicator                              | Output  |
| Calculation type                               | Cumulative  |
| Reporting cycle                                | Quarterly   |
| New indicator                                  | No  |
| Desired performance                            | Increase in the number of service users who accessed in-patient treatment services.   |
| Indicator responsibility                       | Substance Abuse Programme Managers  |

| SUBSTANCE ABUSE, PREVENTION AND REHABILITATION |   |
|--|---|
| Indicator Title                                | Number of service users who accessed out-patient based treatment services.  |
| Short definition                               | This indicator measures the number of service users who accessed out-patient treatment services during the quarter. |
| Purpose / importance                           | To measure the number of service users who have accessed outpatient based treatment services.                       |
| Source / collection of data                    | Dated and signed register with names, surnames and ID or date of birth.   |
| Method of Calculation                          | Count the number of service users who have accessed out-patient based treatment services.                           |
| Formula  | X   |
| Variables involved                             | X: Number of service users who accessed out-patient based treatment services.                                       |
| Data limitations                               | Reliable data depends on the accuracy of admission registers.   |
| Type of indicator                              | Output  |
| Calculation type                               | Cumulative  |
| Reporting cycle                                | Quarterly   |
| New indicator                                  | No  |
| Desired performance                            | Increase in the number of service users who accessed out-patient based treatment services.                          |
| Indicator responsibility                       | Substance Abuse Programme Managers.   |

## Programme 5: Development and Research Sub-Programme: Community Mobilisation

| COMMUNITY MOBILISATION      |  |
|-----------------------------|--|
| Indicator Title             | Number of people reached through community mobilisation programmes.  |
| Short definition            | This indicator counts the number of people who attended community mobilisation programmes. It refers to all people that have been reached through community dialogues and those reached through Ministerial (Minister's/Deputy Minister's) Outreach Programmes/Project Mikondzo. |
| Purpose / importance        | To measure the reach of community mobilisation programmes.   |
| Source / collection of data | Dated and signed attendance register with names, surnames and/ or date of birth or ID numbers.   |
| Method of Calculation       | Count the number of people reached through mobilisation programmes.  |
| Formula                     | X  |
| Variables involved          | X: Number of people reached through mobilisation programmes.   |
| Data limitations            | Reliable data depends on the accuracy of attendance registers.   |
| Type of indicator           | Output   |
| Calculation type            | Cumulative   |
| Reporting cycle             | Quarterly  |
| New indicator               | No   |
| Desired performance         | Increased number of people reached through mobilisation programmes.  |
| Indicator responsibility    | Community Development Managers.  |

# Programme 5: Development and Research Sub-Programme: Community Mobilisation

|                             | COMMUNITY MOBILISATION   |  |
|-----------------------------|--|--|
| Indicator Title             | Number of people reached through community mobilisation programmes.  |  |
| Short definition            | This indicator counts the number of people who attended community mobilisation programmes. It refers to all people that have been reached through community dialogues and those reached through Ministerial (Minister's/Deputy Minister's) Outreach Programmes/Project Mikondzo. |  |
| Purpose / importance        | To measure the reach of community mobilisation programmes.   |  |
| Source / collection of data | Dated and signed attendance register with names, surnames and/ or date of birth or ID numbers.   |  |
| Method of Calculation       | Count the number of people reached through mobilisation programmes.  |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of people reached through mobilisation programmes.   |  |
| Data limitations            | Reliable data depends on the accuracy of attendance registers.   |  |
| Type of indicator           | Output   |  |
| Calculation type            | Cumulative   |  |
| Reporting cycle             | Quarterly  |  |
| New indicator               | No   |  |
| Desired performance         | Increased number of people reached through mobilisation programmes.  |  |
| Indicator responsibility    | Community Development Managers.  |  |

## **Sub-Programme: Institutional Capacity Building and Support for NPO's**

| INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS |  |
|--|--|
| Indicator Title                                      | Number of funded NPOs.   |
| Short definition                                     | This indicator counts the total number of Non-Profit Organisations that are funded for the financial year. |
| Purpose / importance                                 | To measure the availability of funded NPO services to the public.  |
| Source / collection of data                          | Dated and signed register on NPOs.   |
| Method of Calculation                                | Count the number of funded NPOs.   |
| Formula  | X  |
| Variables involved                                   | X: Number of funded NPOs.  |
| Data limitations                                     | Reliable data depends on the accuracy of database records.   |
| Type of indicator                                    | Output   |
| Calculation type                                     | Non-Cumulative   |
| Reporting cycle                                      | Annually   |
| New indicator  | No   |
| Desired performance                                  | Increased number of registered funded Non-Profit Organisations on the Departmental Database.               |
| Indicator responsibility                             | NPO Programme Manager.   |

| INSTITUTIONAL CAPACITY BUILDING AND SUPPORT FOR NPOS |   |
|--|---|
| Indicator Title                                      | Number of NPOs capacitated according to the capacity building guideline.  |
| Short definition                                     | This indicator counts the number of Non-Profit Organisations capacitated during the quarter. Capacitated refers to intentional, coordinated and mission-driven efforts aimed at strengthening the management and governance of non-profits to improve their performance and impact. |
| Purpose / importance                                 | The indicator is aimed at assisting the department to track the level and quality of technical support given to service delivery partners aimed at promoting good governance.   |
| Source / collection of data                          | Dated and signed attendance register on NPOs capacitated.   |
| Method of Calculation                                | Count the number of NPOs capacitated according to the capacity building guideline.  |
| Formula  | X   |
| Variables involved                                   | X: Number of NPOs capacitated according to the capacity building guideline.   |
| Data limitations                                     | Reliable data depends on the accuracy of workshop reports.  |
| Type of indicator                                    | Output  |
| Calculation type                                     | Cumulative  |
| Reporting cycle                                      | Quarterly   |
| New indicator  | No  |
| Desired performance                                  | Increase in the number of capacitated NPOs to provide quality social development services.  |
| Indicator responsibility                             | Programme Managers.   |

## **Sub-Programme: Poverty Alleviation and Sustainable Livelihoods**

| POVE                        | RTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS   |
|-----------------------------|---|
| Indicator Title             | Number of poverty reduction initiatives supported.  |
| Short definition            | This indicator counts the total number of poverty reduction initiatives supported. Poverty reduction initiatives means food production projects, support to co-operatives, income generation projects, linking of poor households to livelihood opportunities such as support to change agents etc. Support means training, funding, capacity building, coaching and mentoring. |
| Purpose / importance        | The indicator is aimed at assisting the department to track the number of poverty reduction initiatives supported.  |
| Source / collection of data | Dated and signed database of all supported initiatives.   |
| Method of Calculation       | Count the number of poverty reduction initiatives supported.  |
| Formula                     | X   |
| Variables involved          | X: Number of poverty reduction initiatives supported.   |
| Data limitations            | None  |
| Type of indicator           | Output  |
| Calculation type            | Non-Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | An increased number of poverty reduction initiatives being supported.   |
| Indicator responsibility    | Programme Managers.   |

| POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS |   |
|---|---|
| Indicator Title                                 | Number of cooperatives linked to economic opportunities   |
| Short definition                                | This indicator counts the number of cooperatives linked to economic opportunities. Cooperatives mean income generating projects.  Economic opportunities refers to any formal and informal market.    |
| Purpose / importance                            | The indicator is aimed at assisting the department to track the level of linkage and quality of technical support given to cooperatives to promote employment opportunities and sustainable projects. |
| Source / collection of data                     | Dated and signed database of linked cooperatives  Dated and List of linked cooperatives   |
| Method of Calculation                           | Count the number of cooperatives linked to economic opportunities   |
| Formula   | X   |
| Variables involved                              | X: Number of cooperatives linked to economic opportunities  |
| Data limitations                                | Reliable data depends on the accuracy of linkage reports.   |
| Type of indicator                               | Output  |
| Calculation type                                | Cumulative  |
| Reporting cycle                                 | Quarterly   |
| New indicator                                   | Yes   |
| Desired performance                             | Increase in the number of capacitated cooperatives to provide quality and sustainable development in communities  |
| Indicator responsibility                        | Programme Managers.   |

| POVE                     | RTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS   |
|--------------------------|---|
| Indicator Title          | Number of cooperatives trained  |
| Short definition         | This indicator counts the number of cooperatives trained during the quarter. Training refers to the intentional, coordinated and mission-driven efforts aimed at strengthening the management and governance of cooperatives to improve their performance and impact. |
| Purpose / importance     | The indicator is aimed at assisting the department to track the level of training to cooperatives aimed at promoting good management and governance.  |
| Source /                 | Dated and signed attendance register  |
| collection of data       | Dated and signed attendance registers of trained cooperatives   |
| Method of Calculation    | Count the number of cooperatives trained  |
| Formula                  | X   |
| Variables involved       | X: Number of cooperatives trained   |
| Data limitations         | Reliable data depends on the accuracy of training reports.  |
| Type of indicator        | Output  |
| Calculation type         | Cumulative  |
| Reporting cycle          | Quarterly   |
| New indicator            | Yes   |
| Desired performance      | Increase in the number of trained cooperatives to provide good management and governance.   |
| Indicator responsibility | Programme Managers.   |

| POVE                        | POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS   |  |
|-----------------------------|---|--|
| Indicator Title             | Number of people benefitting from poverty reduction initiatives.  |  |
| Short definition            | This indicator counts the total number of people who benefitted from poverty reduction initiatives during the quarter. Initiatives refer to projects i.e., that covers families, income generating projects and cooperatives. |  |
| Purpose / importance        | The indicator is aimed at assisting programme managers in planning and implementation of poverty reduction initiatives.   |  |
| Source / collection of data | Dated and signed register with names, surnames and ID or date of birth.   |  |
| Method of Calculation       | Count the number of people who benefitted from poverty reduction initiatives.   |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of people benefitting from poverty reduction initiatives.   |  |
| Data limitations            | Reliable data depends on the accuracy of Provincial records.  |  |
| Type of indicator           | Output  |  |
| Calculation type            | Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| New indicator               | No  |  |
| Desired performance         | An increased number of people benefiting from poverty reduction initiatives.  |  |
| Indicator responsibility    | Programme Managers  |  |

| POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS |  |
|---|--|
| Indicator Title                                 | Number of households accessing food through DSD food security programmes.  |
| Short definition                                | This indicator counts the number of households who received nutritious food (Such as food parcels and household food gardens) through DSD food security programmes during the quarter. |
| Purpose / importance                            | To measure the accessibility of, and need for, DSD food security programmes.   |
| Source / collection of data                     | Dated and signed registers with names, surnames and ID or date of birth of principal member of household   |
| Method of Calculation                           | Count the number of households accessing food through DSD food security programmes.  |
| Formula   | X  |
| Variables involved                              | X: Number of households accessing food through DSD food security programmes.   |
| Data limitations                                | Reliable data depends on the accuracy of programme records.  |
| Type of indicator                               | Output   |
| Calculation type                                | Cumulative   |
| Reporting cycle                                 | Quarterly  |
| New indicator                                   | No   |
| Desired performance                             | Enhanced living conditions of the vulnerable household through food security.  |
| Indicator responsibility                        | Programme managers   |

| POVE                        | POVERTY ALLEVIATION AND SUSTAINABLE LIVELIHOODS   |  |
|-----------------------------|---|--|
| Indicator Title             | Number of people accessing food through DSD feeding programmes (centre-based).  |  |
| Short definition            | This indicator counts the number of people who accessed nutritious food through DSD centre-based feeding programmes such as ECDs, luncheon clubs, drop in centres, CNDCs/soup kitchens. |  |
| Purpose / importance        | To measure the accessibility of, and need for, DSD feeding programmes (centre-based).   |  |
| Source / collection of data | Dated and signed registers with names, surnames and ID numbers.   |  |
| Method of Calculation       | Count the number of people accessing food through DSD feeding programmes (centre-based).  |  |
| Formula                     | X   |  |
| Variables involved          | X: Number of people accessing food through DSD feeding programmes (centre-based).   |  |
| Data limitations            | Reliable data depends on the accuracy of programme records.   |  |
| Type of indicator           | Output  |  |
| Calculation type            | Cumulative  |  |
| Reporting cycle             | Quarterly   |  |
| New indicator               | No  |  |
| Desired performance         | Improved livelihood of the vulnerable households.   |  |
| Indicator responsibility    | Programme managers  |  |

## **Sub-Programme: Community-Based Research and Planning**

| COMMUNITY-BASED RESEARCH AND PLANNING |  |
|---------------------------------------|--|
| Indicator Title                       | Number of households profiled.   |
| Short definition                      | This indicator counts the number of household profiles that were completed during the quarter.                 |
| Purpose / importance                  | To determine the socio-economic status in order to understand vulnerabilities and opportunities of households. |
| Source /                              | Profile reports (electronic or manual).  |
| collection of data                    | Summary master list of house hold profiled with residential addresses.   |
| Method of Calculation                 | Count the number of households profiled.   |
| Formula                               | X  |
| Variables involved                    | X: Number of households profiled.  |
| Data limitations                      | Reliable data depends on the accuracy of Provincial reports  |
| Type of indicator                     | Output   |
| Calculation type                      | Cumulative   |
| Reporting cycle                       | Quarterly  |
| New indicator                         | No   |
| Desired performance                   | Improved service delivery to poor households through intervention relevant strategies.                         |
| Indicator responsibility              | Programme Managers, Community Development Practitioners.   |

| COMMUNITY-BASED RESEARCH AND PLANNING |  |
|---------------------------------------|--|
| Indicator Title                       | Number of communities profiled in a ward.  |
| Short definition                      | This indicator counts the number of communities that were profiled in a particular ward during the quarter.                  |
| Purpose / importance                  | To present the situational analysis of communities in order to plan and implement appropriate interventions for communities. |
| Source / collection of data           | Dated and signed community profiles.   |
| Method of Calculation                 | Count the number of communities profiled in a ward.  |
| Formula                               | X  |
| Variables involved                    | X: Number of communities profiled in a ward.   |
| Data limitations                      | Reliable data depends on the accuracy of Provincial reports.   |
| Type of indicator                     | Output   |
| Calculation type                      | Cumulative   |
| Reporting cycle                       | Quarterly  |
| New indicator                         | No   |
| Desired performance                   | Improved service delivery and integrated approach to community development for poor communities.                             |
| Indicator responsibility              | Programme Managers, Community Development Practitioners.   |

| COMMUNITY-BASED RESEARCH AND PLANNING |   |
|---------------------------------------|---|
| Indicator Title                       | Number of community based plans developed.  |
| Short definition                      | This indicator counts the number of community based plans that were developed during the quarter. |
| Purpose / importance                  | To present the situational analysis of communities in order to develop community-based plans.     |
| Source / collection of data           | Dated and signed community based plans.   |
| Method of Calculation                 | Count the number of community-based plans developed.  |
| Formula                               | X   |
| Variables involved                    | X: Number of community based plans developed.   |
| Data limitations                      | Reliable data depends on the accuracy of Provincial reports.                                      |
| Type of indicator                     | Output  |
| Calculation type                      | Cumulative  |
| Reporting cycle                       | Quarterly   |
| New indicator                         | No  |
| Desired performance                   | Improved service delivery to poor households.   |
| Indicator responsibility              | Programme Managers, Community Development Practitioners   |

## **Sub-Programme: Youth Development**

|                             | YOUTH DEVELOPMENT  |  |
|-----------------------------|--|--|
| Indicator Title             | Number of youth development structures supported.  |  |
| Short definition            | This indicator counts the number of youth development structures that were supported. Youth development structures refer to youth forums, youth service centres, youth clubs and youth NPOs. Support means training, funding, capacity building, coaching and mentoring. |  |
| Purpose / importance        | This indicator aims to assist programme managers to determine the need for youth development structures.   |  |
| Source / collection of data | Dated and signed database of all supported youth development structures.   |  |
| Method of Calculation       | Count the number of youth development structures supported.  |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of youth development structures supported.   |  |
| Data limitations            | Reliable data depends on the accuracy of Provincial Records.   |  |
| Type of indicator           | Output   |  |
| Calculation type            | Non-Cumulative   |  |
| Reporting cycle             | Quarterly  |  |
| New indicator               | No   |  |
| Desired performance         | Increased access to youth development structures.  |  |
| Indicator responsibility    | Programme Managers   |  |

| YOUTH DEVELOPMENT           |  |
|-----------------------------|--|
| Indicator Title             | Number of youth participating in skills development programmes.  |
| Short definition            | This indicator counts the number of youth participating in skills development programmes during the quarter. Skills development programmes refer to programmes such as the National Youth Service Programme, training in construction work, assist youth to obtain drivers licenses, hospital courses, computer skills and others. |
| Purpose / importance        | This indicator will assist programme managers to determine the need for skills development programmes.   |
| Source / collection of data | Dated and signed database of all youth participating in skills development programmes. The database must include names, surnames and ID numbers.   |
| Method of Calculation       | Count the number of youth participating in skills development programmes.  |
| Formula                     | X  |
| Variables involved          | X: Number of youth participating in skills development programmes.   |
| Data limitations            | Reliable data depends on the accuracy of Provincial reports.   |
| Type of indicator           | Output   |
| Calculation type            | Cumulative   |
| Reporting cycle             | Quarterly  |
| New indicator               | No   |
| Desired performance         | Increased participation of youth in skills development programmes.   |
| Indicator responsibility    | Programme Managers   |

| YOUTH DEVELOPMENT           |   |
|-----------------------------|---|
| Indicator Title             | Number of youth participating in youth mobilisation programmes.   |
| Short definition            | This indicator counts the number of youth participating in mobilisation programmes. Mobilisation programmes include youth camps and youth dialogues during the quarter. |
| Purpose / importance        | This indicator will assist programme managers to determine the need for entrepreneurship programmes.  |
| Source / collection of data | Dated and signed registers of mobilisation programmes. The database must include names, surnames and date of birth.   |
| Method of Calculation       | Count the number of youth participating in mobilisation programmes.   |
| Formula                     | X   |
| Variables involved          | X: Number of youth participating in mobilisation programmes.  |
| Data limitations            | Reliable data depends on the accuracy of the attendance registers.  |
| Type of indicator           | Output  |
| Calculation type            | Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Increased participation of youth in mobilisation programmes.  |
| Indicator responsibility    | Programme Managers  |

| YOUTH DEVELOPMENT           |  |
|-----------------------------|--|
| Indicator Title             | Number of youth participating in entrepreneurship development programmes   |
| Short definition            | This refers to programmes aimed at building SMME related skills amongst the youth in order to increase their capacity to access economic opportunities |
| Purpose / importance        | To empower youth with skills that will assist to start their own Small business or management thereof.   |
| Source / collection of data | Data base of youth with names, surnames and ID participated in entrepreneurship development programmes.  |
| Method of Calculation       | Count the number of youth participated in entrepreneurship development programmes  |
| Formula                     | X  |
| Variables involved          | X. Youth participated in entrepreneurship development programmes   |
| Data limitations            | Reliable data depends on the accuracy of data base.  |
| Type of indicator           | Output   |
| Calculation type            | Cumulative   |
| Reporting cycle             | Quarterly  |
| New Indicator               | No   |
| Desired                     | Increased number of youth participating in the entrepreneurship  |
| performance                 | development programmes   |
| Indicator responsibility    | Programme Manager  |

## **Sub-Programme: Women Development**

| WOMEN DEVELOPMENT           |   |
|-----------------------------|---|
| Indicator Title             | Number of women participating in empowerment programmes.  |
| Short definition            | This indicator counts the number of women participating in empowerment programmes during the quarter. Empowerment means gaining skills and knowledge to access social and economic opportunities for sustainable livelihoods. |
| Purpose / importance        | This indicator will assist programme managers to determine the need for skills development programmes for women.  |
| Source / collection of data | Dated and signed registers. The database must include names, surnames and ID numbers.   |
| Method of Calculation       | Count the number of women participating in empowerment programmes.  |
| Formula                     | X   |
| Variables involved          | X: Number of women participating in empowerment programmes.   |
| Data limitations            | Reliable data depends on the accuracy of the registers.   |
| Type of indicator           | Output  |
| Calculation type            | Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Increased participation of women in socio-economic empowerment programmes.  |
| Indicator responsibility    | Programme Managers  |

# **Sub-Programme: Population Policy Promotion**

| POPULATION POLICY PROMOTION |   |
|-----------------------------|---|
| Indicator Title             | Number of population capacity development sessions conducted.   |
| Short definition            | It refers to the number of population capacity development sessions offered to stakeholders aimed at enhancing knowledge and understanding of population trends and dynamics, and ways and means to integrate population information into policy making and planning processes, including into local Integrated Development Plans (IDPs). |
| Purpose / importance        | To enhance capacity of individuals in analysing the linkages between demographic/population variables and development.  |
| Source / collection of data | Programmes of capacity development sessions conducted.  Reports on capacity development sessions conducted.   |
| Method of Calculation       | Count the number of population capacity development sessions conducted.   |
| Formula                     | X   |
| Variables involved          | X: Number of population capacity development sessions conducted.  |
| Data limitations            | Reliable data depends on the accuracy of the registers.   |
| Type of indicator           | Output  |
| Calculation type            | Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Increased access to information on Population and Development activities amongst stakeholders.  |
| Indicator responsibility    | Programme Managers  |

|                             | POPULATION POLICY PROMOTION  |  |
|-----------------------------|--|--|
| Indicator Title             | Number of individuals who participated in population capacity development sessions   |  |
| Short definition            | It refers to the number of individuals who participated in population capacity-building sessions (refer to indicator above).                     |  |
| Purpose / importance        | To enhance capacity of individuals in analysing the linkages between demographic/population variables and development.                           |  |
| Source / collection of data | Dates and signed attendance registers. These registers must include names, surnames and ID numbers (With indication of sex, age and disability). |  |
| Method of Calculation       | Count the number of individuals who participated in population capacity development sessions.  |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of individuals who participated in population capacity development sessions.   |  |
| Data limitations            | Reliable data depends on the accuracy of the registers.  |  |
| Type of indicator           | Output   |  |
| Calculation type            | Cumulative   |  |
| Reporting cycle             | Quarterly  |  |
| New indicator               | No   |  |
| Desired performance         | Improved capacity/knowledge on population issues.  |  |
| Indicator responsibility    | Population Unit Programme Managers   |  |

| POPULATION POLICY PROMOTION |   |
|-----------------------------|---|
| Indicator Title             | Number of Population Advocacy, Information, Education and Communication (IEC) activities implemented.   |
| Short definition            | It refers to total number of advocacy, information education and communication activities/events (workshops, seminars) implemented, to promote awareness and understanding of population and development issues. It includes advocacy material developed. |
| Purpose / importance        | To enhance capacity of individuals in analysing the linkages between demographic/population variables and development.  |
| Source / collection of data | Evidence of specific advocacy / IEC action E.g. Media briefs or reports or programmes or attendance registers or promotional and educational material.  |
| Method of Calculation       | Count the number of Population Advocacy, Information, Education and Communication activities implemented.   |
| Formula                     | X   |
| Variables involved          | X: Number of Population Advocacy, Information, Education and Communication activities implemented.  |
| Data limitations            | Unavailability of updated and accurate attendance registers.  |
| Type of indicator           | Output  |
| Calculation type            | Cumulative  |
| Reporting cycle             | Quarterly   |
| New indicator               | No  |
| Desired performance         | Improved capacity/knowledge on population issues.   |
| Indicator responsibility    | Population Unit, Programme Managers   |

| POPULATION POLICY PROMOTION |  |
|-----------------------------|--|
| Indicator Title             | Number of Population Policy Monitoring and Evaluation reports produced.  |
| Short definition            | It refers to the total number of M&E reports produced in the process of monitoring and evaluating the implementation of the Population Policy at provincial and local level. |
| Purpose / importance        | To enhance capacity of individuals in analysing the linkages between demographic/population variables and development.   |
| Source / collection of data | Approved/ Completed Population Policy Monitoring and Evaluation reports.   |
| Method of Calculation       | Count the number of Population Policy Monitoring and Evaluation Reports produced.  |
| Formula                     | X  |
| Variables involved          | X: Number of Population Policy Monitoring and Evaluation Reports produced.   |
| Data limitations            | Unavailability of approved reports.  |
| Type of indicator           | Output   |
| Calculation type            | Non-cumulative   |
| Reporting cycle             | Annually   |
| New indicator               | No   |
| Desired performance         | All planned Population Policy Monitoring and Evaluation reports produced.  |
| Indicator responsibility    | Population Unit, Programme Managers.   |

| POPULATION POLICY PROMOTION |  |
|-----------------------------|--|
| Indicator Title             | Number of research projects completed.   |
| Short definition            | It refers to the number of research reports produced, with all the phases of the research project completed.                     |
| Purpose / importance        | The indicator is aimed at identifying the number of research reports completed to inform policy decision and programme planning. |
| Source / collection of data | Completed research reports (including final drafts awaiting sign-off).   |
| Method of Calculation       | Count the number of research projects completed.   |
| Formula                     | X  |
| Variables involved          | X: Number of research projects completed.  |
| Data limitations            | Reliable data depends on the accuracy of Provincial reports  |
| Type of indicator           | Output   |
| Calculation type            | Non-Cumulative   |
| Reporting cycle             | Annually   |
| New indicator               | No   |
| Desired performance         | The use of timely relevant evidence for policy/programme development, decision making and planning.                              |
| Indicator responsibility    | Population Unit Programme Managers.  |

|                             | POPULATION POLICY PROMOTION  |  |
|-----------------------------|--|--|
| Indicator Title             | Number of demographic profile projects completed.  |  |
| Short definition            | It refers to the number of projects undertaken to analyse the population and development situation in a specific locality (area), with details of the demographic, social and economic status of people in that locality/area. |  |
| Purpose / importance        | The indicator is aimed at identifying the number of demographic profiles compiled to inform policy decision and programme planning.  |  |
| Source / collection of data | Completed demographic profile reports.   |  |
| Method of Calculation       | Count the number of demographic profiles projects completed.   |  |
| Formula                     | X  |  |
| Variables involved          | X: Number of demographic profile projects completed.   |  |
| Data limitations            | Unavailability of approved demographic profile project reports.  |  |
| Type of indicator           | Output   |  |
| Calculation type            | Non-Cumulative   |  |
| Reporting cycle             | Annually   |  |
| New indicator               | No   |  |
| Desired performance         | Evidence – based policy/programme development, decision making and planning.   |  |
| Indicator responsibility    | Population Unit, Programme Managers  |  |

### **ANNEXURE: D**

Amendment of the Strategic Plan 2015 - 2020 in terms of the "Framework for Strategic Plans and Annual Performance Plans "which provides that "A strategic Plan may be changed during the five-year plan that it covers. However, such changes should be limited to revisions related to significant policy shifts or changes in the service delivery environment. The relevant institution does this by issuing an amendment to the existing plan, which may be published as an annexure to the Annual Performance Plan, or by issuing a revised Strategic Plan".

The department hereby attach this annexure with changes effected to the Strategic Plan as follows:

| Programme 1: Administra | tion  |
|-------------------------|---|
| Strategic Outcome       | Enhanced administrative support services and good governance                                |
| Oriented Goal           |   |
| Goal statement          | Provision of developmental support services for an effective and efficient service delivery |
|                         | system by 2020  |

### 3.3. The following are the revised Strategic Objectives as amended:

| Programme 1: Administration |   |
|-----------------------------|---|
| Strategic Objective         | Efficient, effective and developmental support oriented system to the department    |
| Objective Statement         | To facilitate creation of work opportunities and training of 20 898 people by 2020  |
| Baseline                    | 2009- 2014 strategic plan and Annual Reports is available                           |
| Justification               | Ensure that the policy priorities identified are implemented and aligned to MTSF.   |
|                             | NDP Chapter 14: Promoting accountability and fighting corruption                    |
|                             | MTSF Outcome 4: Decent employment through inclusive economic growth                 |
| Links                       | LDP Outcome 5 : Skilled and Capable Workforce                                       |
|                             | LDP Outcome 12 : Developmental Public Service                                       |
|                             | MTSF Outcome 12: An efficient and development oriented public service and empowered |
|                             | citizenship   |

NB\* The Goal statement now reads as "Provision of developmental corporate support services to four (4) programmes for an effective and efficient service delivery system by 2020". Refer to page 33 of the Strategic Plan 2015-2020

The Objective statement now reads as "To facilitate creation of work opportunities and training of 20 898 people by 2020" refer to page 35 of the Strategic Plan 2015-2020 respectively.

### PROGRAMME 5 - DEVELOPMENT AND RESEARCH

| Programme 5: Development and Research |  |  |
|---------------------------------------|--|--|
| Strategic Outcome                     | Provision of integrated sustainable development services for the achievement of an |  |
| Oriented Goal                         | inclusive and responsive social protection system                                  |  |
| Goal statement                        | Increased access to community development intervention services to 690 000 of      |  |
|                                       | vulnerable households by 2020  |  |

| Strategic objective        | Increased access to community development intervention services to vulnerable households        |
|----------------------------|---|
| <b>Objective Statement</b> | To provide integrated sustainable community development services for the empowerment of         |
|                            | 690 000 vulnerable households by 2020   |
| Baseline                   | 320 329 Vulnerable households   |
| Justification              | There are high levels of poverty, unemployment and inequalities, in the Province                |
|                            | NDP Chapter 11: Comprehensive Social Protection   |
|                            | LDP Outcome 13: Inclusive Social Protection system  |
| Links                      | MTSF Outcome 4: Decent employment through inclusive economic growth                             |
|                            | MTSF Outcome 7: Vibrant, equitable and sustainable rural communities with food security for all |
|                            | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |

| Sub- Programme: Community Mobilisation |   |
|--|---|
| Strategic Objective                    | Increased access to community development intervention services to vulnerable households  |
| Objective Statement                    | To provide integrated sustainable community development services for the empowerment of 100 000 People from vulnerable households by 2020                     |
| Baseline                               | 9 438 People from vulnerable households   |
| Justification                          | Most people are living poor Communities and vulnerable households that are affected by high levels of poverty, unemployment and inequalities, in the Province |
| Links                                  | NDP Chapter 11 : Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system  |
|  | MTSF Outcome 13: An inclusive and responsive Social Protection system   |

| Sub- Programme: Ins | titutional capacity building and support for NPOs   |
|---------------------|---|
| Strategic Objective | Increased access to community development intervention services to vulnerable households  |
| Objective Statement | To provide integrated sustainable community development services for the empowerment of 60 000 People within NPOs and vulnerable households by 2020   |
| Baseline            | 7 287 People within NPOs and vulnerable households  |
| Justification       | Most people who are participating in NPOs are affected by high levels of poverty, unemployment and inequalities, in the Province  |
| Links               | MTSF Outcome 4: Decent employment through inclusive economic growth  NDP Chapter 11: Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system  MTSF Outcome 13: An inclusive and responsive Social Protection system |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system   |

| Sub- Programme: Pov | verty Alleviation and Sustainable Livelihoods   |
|---------------------|---|
| Oub-1 Togramme. Pot | Torty Alleviation and dustalliable Livelinoods  |
| Strategic Objective | Increased access to community development intervention services to vulnerable households        |
| Objective Statement | To provide integrated sustainable community development services for the empowerment of 303     |
| Objective Statement | 910 People within vulnerable households by 2020   |
| Baseline            | 121 583 People within vulnerable households   |
|                     |   |
| Justification       | Most people who are participating in NPOs are affected by high levels of poverty, unemployment  |
| Justilication       | and inequalities, in the Province   |
|                     | MTSF Outcome 7: Vibrant, equitable and sustainable rural communities with food security for all |
|                     |   |
|                     | NDP Chapter 11: Comprehensive Social Protection   |
| Links               |   |
|                     | LDP Outcome 13: Inclusive Social Protection system  |
|                     | EDI Gutonic 10. motasive dociari rotoction system   |
|                     | MTSF Outcome 13: An inclusive and responsive Social Protection system                           |
|                     | mitor outcome to. An indusive and responsive obdian noteodion system                            |

| Sub- Programme: Community Based Research and Planning |  |
|---|--|
| Strategic Objective                                   | Increased access to community development intervention services to vulnerable households       |
| Objective Statement                                   | To provide integrated sustainable community development services for the empowerment of 100    |
|   | 000 People within vulnerable households by 2020  |
| Baseline  | 38 438 People within vulnerable households   |
| Justification   | Most people who are participating in NPOs are affected by high levels of poverty, unemployment |
|   | and inequalities, in the Province  |
|   | NDP Chapter 11: Comprehensive Social Protection  |
| Links   | LDP Outcome 13: Inclusive Social Protection system   |
|   | MTSF Outcome 13: An inclusive and responsive Social Protection system                          |

| Sub- Programme: Youth development |  |
|-----------------------------------|--|
| Strategic Objective               | Increased access to community development intervention services to vulnerable households   |
| Objective Statement               | To provide integrated sustainable community development services for the empowerment of 60 000 young People within vulnerable households by 2020 |
| Baseline                          | 134 850 young People within vulnerable households  |
| Justification                     | Young people between the age of 18 and 35 years are mostly affected by high levels of unemployment and lack of skills in the Province            |
|                                   | MTSF Outcome 4: Decent employment through inclusive economic growth  |
|                                   | NDP Chapter 11 : Comprehensive Social Protection   |
| Links                             | LDP Outcome 13: Inclusive Social Protection system   |
|                                   | MTSF Outcome 13: An inclusive and responsive Social Protection system  |

| Sub- Programme: Women development |   |
|-----------------------------------|---|
| Strategic Objective               | Increased access to community development intervention services to vulnerable households  |
| Objective Statement               | To provide integrated sustainable community development services for the empowerment of 63 000 women within vulnerable households by 2020 |
| Baseline                          | 6533 women within vulnerable households   |
| Justification                     | Rural Women are mostly affected by high levels of poverty, unemployment and inequalities in the Province                                  |
|                                   | MTSF Outcome 4: Decent employment through inclusive economic growth   |
| Links                             | NDP Chapter 11 : Comprehensive Social Protection  LDP Outcome 13: Inclusive Social Protection system                                      |
|                                   | MTSF Outcome 13: An inclusive and responsive Social Protection system   |

| Sub- Programme: Population Policy Promotion |  |  |  |
|---|--|--|--|
| Strategic Objective                         | Increased access to community development intervention services to vulnerable households     |  |  |
| Objective Statement                         | To provide integrated sustainable community development services for the empowerment of 3000 |  |  |
|   | People within vulnerable households by 2020  |  |  |
| Baseline                                    | 2200 people within vulnerable households   |  |  |
| Justification                               | There are high levels of poverty, unemployment and inequalities, in the Province             |  |  |
| Links                                       | NDP Chapter 11 : Comprehensive Social Protection   |  |  |
|   | LDP Outcome 13: Inclusive Social Protection system   |  |  |
|   | MTSF Outcome 13: An inclusive and responsive Social Protection system                        |  |  |
|   | Population Policy  |  |  |

NB\* the five year target at the goal statement and Objective Statement have been revised from 500 000 to 690 000. Refer to pages 33 and 58 of the Strategic Plan 2015-2020 respectively.

#### ANNEXURE: E

### **List of Acronyms/Abbreviations**

AC Audit Committee

AGSA Auditor General of South Africa

ANC African National Congress

AO Accounting Officer

APP Annual Performance Plan

BAS Basic Accounting System

BAUD Bar Coded Asset Audit

BBBEE Broad Based Black Economic Empowerment

CAC Central Audit Committee

CBO Community based Organization

CHH Child Headed Household

CCMA Commission for Conciliation Mediation and Arbitration

CDP Community Development Practitioner

CFO Chief Finance Officer

CNDC Community Nutrition Development Centres

CYCC Child and Youth Care Centre

DIC Drop in Centre

DORA Division of Revenue Act

DSD Department of Social Development

EA Executive Authority

EBT Electronic banking transfer

ECD Early Childhood Development

EPWP Extended Public Works Programme

EXCO Executive Committee

EU European Union

FET Further Education and Training

FOSAD Forum of South African Director Generals

GOVT Government

HCBC Home Community Based Care

HOD Head of Department

HR Human Resource

HRD Human Resource Development

HRM Human Resource Management

HRP Human Resource Plan

HWSETA Health and Welfare Sector Education and Training Authority

ICT Information Communication Technology

IDT Independent Development Trust

IEC Information, Education and Communication

LDP Limpopo Development Plan

MDDA Media Development Diversity Agency

MDG Millennium Development Goals

MEC Member of Executive Council

MTEF Medium Term Expenditure Framework

MTSF Medium Term Strategic Framework

MPAT Management Performance Assessment Tool

NACCW National Association of Child Care Workers

NDA National Development Agency

NDP National Development Plan

NGO Non-Governmental Organization

NPO Non-Profit Organization

NQF National Qualification Framework

OD Organisational Design

OFA Organisational Functionality Assessment

OSD Occupation Specific Dispensation

OVC Orphans and Vulnerable Children

PERSAL Personnel Salary

PFMA Public Finance Management Act

PMDS Performance Management Development System

SAPS South African Police Services

SAQA South African Qualification Authority

SCOPA Standing Committee on Public Accounts

SCM Supply Chain Management

SDG Sustainable Development Goals

SDIP Service Delivery Improvement Plan

SITA State Information Technology Agency

SMME Small Medium and Micro Enterprises

TR Treasury Regulations

VEP Victim Empowerment Programme

WAN Wide Area Network

| Notes: |  |  |
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